

VISION USERS GROUP



Highlights in this edition:

President's Message	Page 2
Editor's Message	Page 3
Vision – Best Deal in Town!	Page 4
Hotel Room Changes	Page 5
Focus Group Updates	Page 6
Board Nomination Form	Page 11
Board Members 2009-2010	Page 12

To submit or inquire about an article, please contact:
John Gahagan
Manager, System Support
East Texas Medical Center Regional Healthcare System
903-596-3912
jgahagan@etmc.org

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Salt Lake City, UT 84116
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Message from the President

Hello Vision User Group Club Members!

Oh Boy! Vision 2010 is only a few weeks away. Have you registered? If not, go now to our website, www.ms4vision.com/visionconference/, and get it taken care of. You can also book your hotel registration at the Sheraton from the website or call at 1-800-325-3535. All the conference information is available on the website.

Workshops are a great way to get hands-on experience and education, whether you are a new MS4 or seasoned MS4 user. Workshops begin on Saturday, April 17th and continue through Tuesday, April 20th. After two full days of workshops or attending the CPOE Symposium, you will then be ready to “Hang with the Gang” at our Welcome Reception on Sunday from 7:00pm – 11:00pm in the Canyons Ballroom.

Make sure you get plenty of rest Sunday night and be ready to go bright and early Monday morning at 8:00 am for the Opening Ceremonies “Club Initiation. The MS4 Staff and the Vision Board always look forward to welcoming everyone in their own special way. You will not want to miss our guest speaker”, Ken Carter (aka “Coach Carter”). Make sure you then take time to visit with the “Playground Pals” (exhibitors). Sessions begin at 11:00 am and continue until 4:00 pm. Remember to stop by the Customer Services Open House at 4:30 pm located in Snowbird.

Get ready for another great day - Tuesday has lots more to offer. The general session begins at 8:00 am with guest speaker Jessica Melore; come listen to her inspiring words to get your day going. Don't forget to attend the Vision User Group Business Meeting (MS4 users only), and continue your visits with the exhibitors. Next, on to your sessions and/or workshops for a day of learning and making new friends. To finish your day, the gala starts at 6:30pm, so join us at the “Slumber Party,” dressed in your finest pajamas, for a night of fun, fine dining, and entertainment.

After a great night of fun, make sure you do not oversleep and miss Wednesday's speaker, Bruce Wilkinson, during the general session at 8:00 am. Round out your day with your sessions, and before you realize it the conference will be coming to an end. Join us for Closing Ceremonies at 2:30pm in the Canyons Ballroom; you might be a lucky winner of one of our final prize giveaways.

Got your bags packed yet? Hurry up and get “In Full Swing” with Vision 2010 and join us in Salt Lake City April 17th – 21st. See you there!

Keeping it in full swing,

Sarah

Sarah W Longest
2010 Vision User Group President
Grenada Lake Medical Center

Ps. You may have noticed a few strange room names above, i.e. Canyons Ballroom and Snowbird. All the meeting rooms have been renamed this year, so make sure you keep your At-A-Glance handy.



Just a short message from your newsletter editor:

WOW, I can't believe that next month we will all be at the Vision Conference again. The Vision Board started working on this year's conference in June 2009. We all have been on conference calls, traveling to and from Salt Lake City, talking to vendors, speakers, picking out bags, items for the store, working on the menu items and

lots more things to make this a great conference once again. Our focus group members have been working hard getting all the sessions and workshops planned and PowerPoints created for all the many sessions.

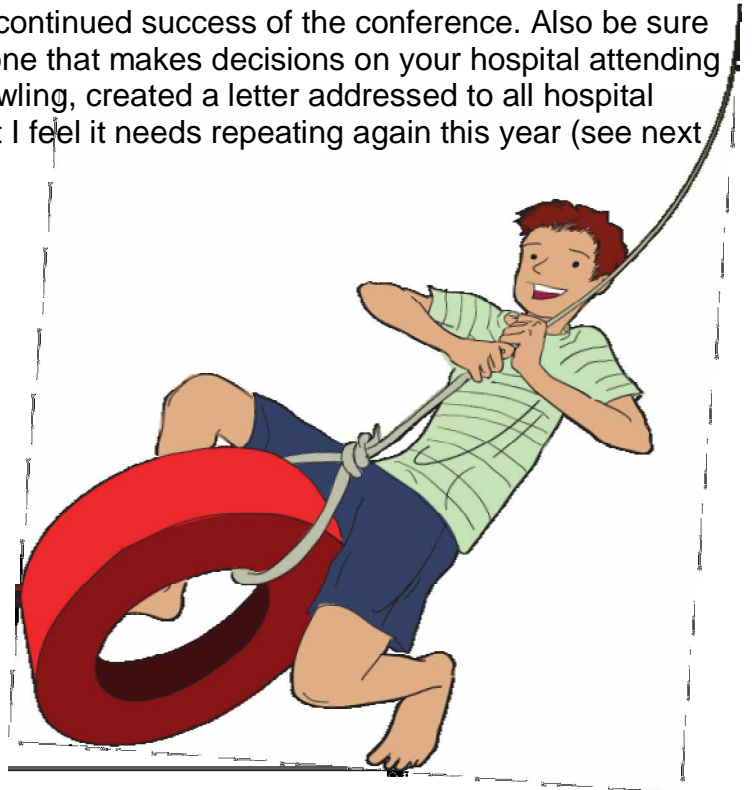
Every year we somehow have the best information with the best price for any conference that I have ever attended. I have been coming to the Vision Conference for the past 14 years and I have always had the best time and have learned many new things. After serving the past three years on the Vision Board of Directors, I have been in awe of how much dedicated work goes into this conference.

Thanks to everyone who has contributed to the continued success of the conference. Also be sure to send this email to your CEO, director, or anyone that makes decisions on your hospital attending the conference. Last year's president, Karen Bowling, created a letter addressed to all hospital executives. This letter is of such great value that I feel it needs repeating again this year (see next page).

Thanks, and see you soon,

John

John Gahagan
Vision Board Newsletter Editor



**VISION USERS CONFERENCE
BEST DEAL IN TOWN**

Dear MedSeries4 Hospital Executive:

Would you spend \$1,700 to attend a five-day conference if you were guaranteed that the benefits gained and the information learned would be returned to you in cost savings and revenue enhancements immediately following the conference? How about a five-fold return on that money? Ten-fold?

We would like to extend an invitation for you and your staff to attend the annual Vision Users Conference. Please take a few minutes to read the rest of this letter and you will see what the Vision Conference can provide to you and your employees.

If you haven't had the opportunity to attend a Vision Conference, I would encourage you to do so. Vision is truly unique in our industry. Since the first Vision User Group Conference in 1990, our goal has been to ensure that every attendee takes home at least one valuable piece of knowledge that can be used immediately upon returning to work. At the Vision conference we focus on currently available features of the Siemens MedSeries4 (MS4) solution. We help our users solve every day situations that they encounter, getting more out of the software that you have already licensed. With the help of Ann Lazerus and her team at MS4, we extend this guarantee for every physician, administrator, or manager attendee involved in strategic planning and project management – to take back pertinent, tangible information that can be immediately incorporated into a department's or organization's strategic plan. You will have the opportunity to meet with other healthcare employees that are using MS4 software in their hospitals. You will be able to understand more fully how the MS4 and IBM partnership is working to provide your organization with one of the most cost-effective solutions in healthcare today.

We recognize that more than ever it is difficult to ensure that your teams have pertinent, quality education to maintain that competitive edge, while keeping a watchful eye on your travel and education budgets. The annual user conference is a wonderful compromise as we provide:

- Educational sessions to solve everyday issues
- Workshops for hands on training in specific areas of need
- Networking among hospitals to build "user communities"
- Industry planning sessions with access to key trendsetters
- Vendor exhibits with products designed to leverage your current MS4 investment

And all of this is offered for one of the lowest conference fees in the industry. We have found that the cost for each attendee runs around \$1,700, including registration fees, airfare, lodging, and meals. (And actually, the majority of meals are included in the registration fee.) It is an easy ROI calculation. A "break even" would come from a single good idea coming from a session or workshop. We have been told numerous times that this conference easily yields a countless number of these idea-generating opportunities.

More detailed information about the conference (April 17th thru April 21st) can be found by visiting our website at www.ms4vision.com/visionconference. If you have further questions regarding the conference, please email us at MS4VisionConference@gmail.com, or contact the Vision Board's MS4 liaison, Julie Tisdale, at julie.tisdale@siemens.com. We look forward to seeing you and members from your organization at the next Vision Users Group Conference.

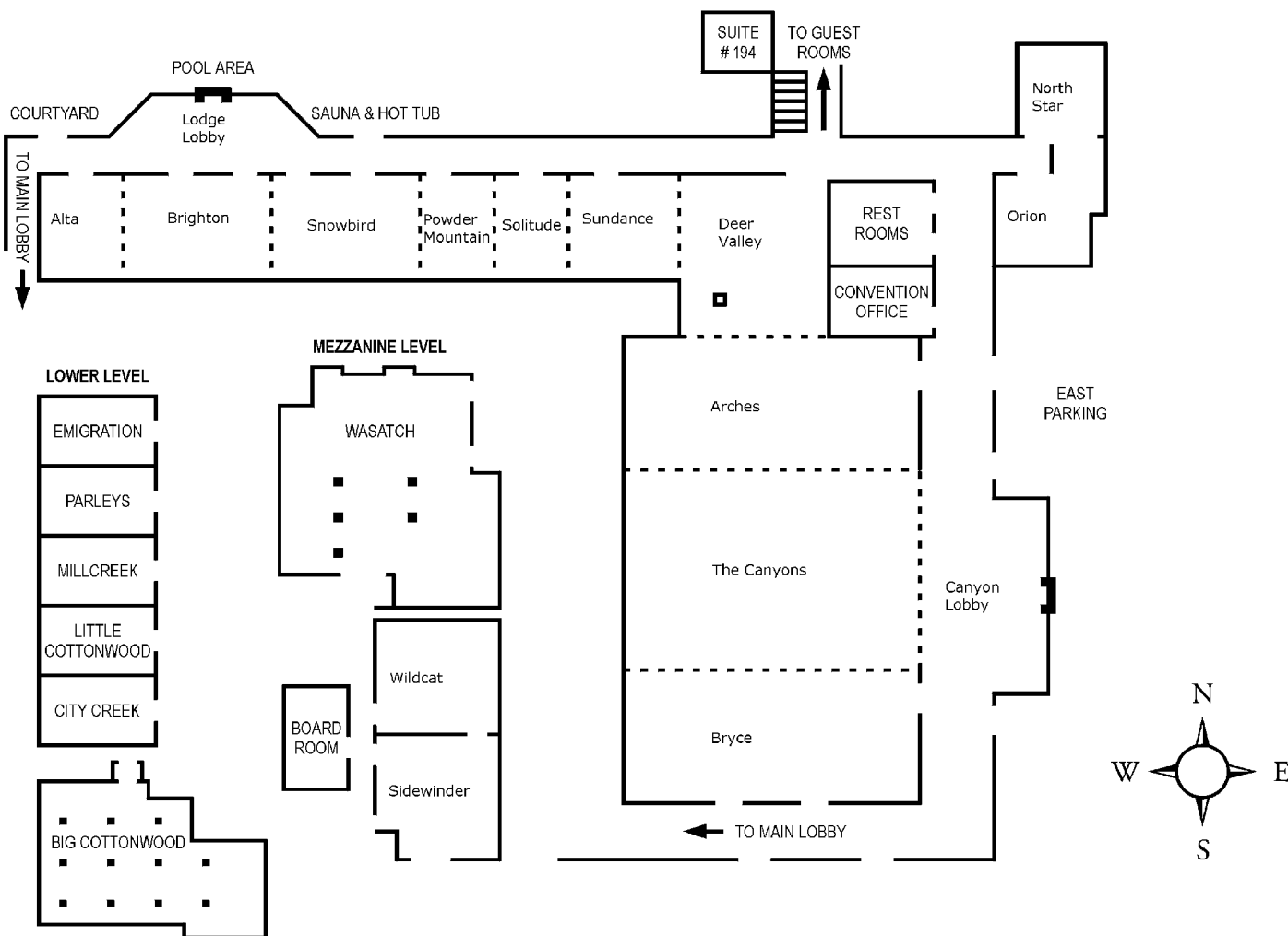
Sincerely,

Vision Board of Directors

Meeting Room Names Changes: Sheraton City Centre Hotel

For those of you who have been attending Vision at the Sheraton Hotel (at least since 2003), you'll have to learn new room names. Below is the "was/is" list for meeting rooms:

BALLROOM AREAS	<i>New Names</i>	NORTH "ALLEY" ROOMS	<i>New Names</i>
Seasons North	Arches	Market West	Alta
Three Seasons	The Canyons	Market Street	Brighton
Seasons South	Bryce	Granary	Snowbird
Seasons Lobby	Canyons Lobby	Smokehouse	Powder Mountain
Summer	Orion	Rap of the Gavel	Solitude
Autumn	North Star	Weights & Measures	Sundance
MEZZANINE	<i>New Names</i>	Harvest	Deer Valley
Executive A	Sidewinder	Market Lobby	The Lodge Lobby
Executive B	Wildcat		



KEEPING YOU IN FOCUS

MIRA FOCUS GROUP

Charmaine Vinton – Client Co-Chair
Gaylene Gladden – Siemens Co-Chair

Vision 2010

The MIRA Focus Group is geared up and ready for Vision 2010. Below are the sessions that will be provided in the MIRA track:

- ◇ FG Update/New Releases
- ◇ Clinical Suites: A MIRA Perspective
- ◇ A MIRA View of AR to Reimbursement
- ◇ Governmental Challenges
- ◇ Beginning MIRA
- ◇ Government Update (held with RE)
- ◇ e-Discovery
- ◇ ICD10 Planning
- ◇ MIRA Best Practices

There will also be plenty of other sessions and workshops.

MEMBERSHIP:

As always, the MIRA Focus Group is interested in interested new members. Our most recent addition is Dawn Byrd from Wise Regional Hospital. Welcome!

Membership involvement consists of a monthly conference call and attendance at the Fall Meeting and the Vision Conference each year. Members get a \$50 discount on their Vision Conference registration, and if they participate as a speaker, will get a \$100 discount per session they present at (up to \$300). Also, the attendees of the Fall Meeting will be given a stipend to help defray the travel costs of the trip to SLC.

Members also have first hand knowledge of the upcoming fixes and enhancements for the MS4 MIRA and Privacy Administration applications, and have the opportunity to voice specific needs of your hospital, as well as the HIM industry, that will help MS4 continue to develop a better MIRA product. And, you will have a great network of “friends”!

If you are interested in joining, please contact Gaylene Gladden at gaylene.gladden@siemens.com.

KEEPING YOU IN FOCUS

PATIENT CARE FOCUS GROUP

Cheryl Rock – Client Co-Chair
Liz Hansen – Siemens Co-Chair

The Patient Care Focus Group has been busy preparing two tracks for the upcoming Vision Conference. In addition to presenting our patient care sessions, we are working in conjunction with Siemens representatives to offer a “Surround Track.” The new track offers clients the opportunity to see how MS4 integrates with other products that Siemens offers.

The Surround Track offers sessions that shows how the applications work together globally. Separate sessions focus on the following applications: EDM (Electronic Document Management), Novius Lab, *syngo* RIS/PACS, Siemens Pharmacy and MAK (Medication Administration Checking), and Dashboard (single sign-on). A separate session offers helpful integration troubleshooting tips. The Patient Care and Surround tracks join together for the final session and present customer posters along with future application developments. The posters demonstrate processes that customers have developed to enhance Clinical Suite functionality and communicate information to users and between applications. Customers will be available to share their processes and discuss topics of interest.

We have room in the Patient Care Focus Group for additional members. Please contact a current member during the Vision Conference if you are interested in participating in our group. We have informative calls throughout the year, outside of Vision. You can quickly network with other Clinical Suite users when you are connected with this group. Finally, we are always “in full swing,” having a great time learning from and sharing with each other.



KEEPING YOU IN FOCUS

FINANCIAL SERVICES FOCUS GROUP

Tricia Billington – Client Co-Chair
Michael West & Masami Goldsberry – Siemens Co-Chairs

In February 2010, the Financial Services Focus Group participated in a conference call to review and finalize plans for the 2010 Vision User Conference. All members of the Focus Group are currently busy preparing their presentations and it will be another great event. The Financial Services Focus Group sessions will focus on the following areas: Accounts Payable and Payroll/Human Resources, with a variety of topics related to the use and functionality of these applications. These sessions will be great for new employees, or employees who would like a refresher course in these areas. Register now to secure your seat for the sessions and activities that will take place during the conference.

Please be aware that the Financial Services Focus Group continues to recruit and look for more individuals that want to participate. We are looking for people with experience in any of the following general financial applications (GL, MA, AP, PP/HR, FA, and Budgeting). We are especially in need of representatives for payroll and human resources. Participation in the Focus Group is a great way to network with others, get questions answered, and make life long friends. Join today!

For session/workshop ideas, membership information, or any other questions, please call or email:

Client Co-chair

Tricia Billington
tbillington@etmc.org
1-800-255-0877 Ext. 2637

Siemens Co-chair

Michael West
Michael.West@siemens.com

Siemens Co-chair

Masami Goldsberry
Masami.Goldsberry@siemens.com

FSFG Recruitment

Gordon Miller
[gmiller@abrazohealth.com](mailto:gmilller@abrazohealth.com)

KEEPING YOU IN FOCUS

REVENUE CYCLE FOCUS GROUP

Lisa Badie – Client Co-Chair
Tarek Chatila – Client Co-Chair Elect
Diane Hummel & Lynnette Moore – Siemens Co-Chairs

The Revenue Cycle Focus Group (RCFG) conducts monthly conference calls to receive Board updates, review new clients, review SPECs with Siemens, discuss release updates, discuss general issues, and plan for each year’s Vision Conference.

Vision 2010 is just about here. Your RCFG has been busy putting the final touches on some exciting presentations for 2010! There is something for everyone, from beginner to advanced user levels. Please sign up for your workshops and sessions as soon as possible as they do fill up fast!

Here are a few of the sessions we have planned, listed by theme and session name:

Mirror, Mirror on the Wall	Editor – 837/5010
Hide and Seek	Managing Self Pay Accounts
Cops and Robbers	RAC Audits
Mousetrap	Government Update
Can you tell me how to get to 29.20?	Release 29.20

We also have sessions for beginning ADT, AR, EC, and RE students, something for everyone.

Come and meet the Revenue Rascals! We have a meet and greet session as well as a Roundtable session (20 Questions).

We are always ready to welcome new members to our Focus Group. If you are interested, please contact our RCFG Recruiter, Carmen Musitano, at Carmen.musitano@uhsinc.com or by calling 610-768-3300 ext 3417.

Respectfully submitted,
Debby Schumer
SR Systems Coordinator
Banner Health

KEEPING YOU IN FOCUS

TECHNICAL FOCUS GROUP

David Keel – Client Co-Chair
Kalyani Yerra – Siemens Co-Chair

ARRA and Meaningful Use -- Structured Documents

Like a grid of the world's largest and busiest highways, patient information must have distinct pathways enabling it to move to the right person at the right time. Therefore, interoperability, the sharing of secure, relevant patient data among caregivers at the time of care delivery, is vital to improving patient care. For that reason, interoperability among healthcare information systems is a key requirement for transforming healthcare and occupies a place of central importance in meeting the requirements of ARRA.

A cornerstone of the interoperability criteria defined for meaningful use is the HL7 Clinical Document Architecture (CDA), starting with the Continuity of Care Document (CCD). The CCD is a standardized document framework, which contains essential patient information. It facilitates the exchange of information among multiple providers. Using standards for vocabularies, content exchange, data transport, and privacy/security, our use of the CCD will enable providers to create, view, and send coded CCD documents to and from a repository or provider. In accordance with the final certification criteria for EHR technology, Siemens also intends to support the ASTM International Continuity of Care Record (CCR), enabling users to receive and display CCRs in addition to CCDs. The Siemens strategy is to provide an advanced form of the CCD, one that contains structured data elements using industry-standard terminologies for medications, allergies, medical problems, and more. This flexible infrastructure will allow us to meet additional interoperability requirements as they solidify.

Be sure to attend the sessions in the Technical Tracks at Vision to learn more about interoperability in ARRA and Meaningful Use.



IN FULL
SWING

Vision User Group Board of Directors Nomination Form

Name:	
Title:	
Facility:	
Address:	
Phone number:	
Email address:	
Years w/ MS4 apps:	
Professional experience:	
Your interest in the Vision Board?	
What direction Would you like the Vision Board to take?	
How can you help the Vision Board accomplish its purpose?	
What can you contribute to the Vision Board?	

**VISION BOARD OF DIRECTORS
2009– 2010**

<p>SARAH LONGEST (2011) PRESIDENT Grenada Lake Medical Center 960 Avent Dr. Grenada, MS 38901-5094 Work:(662)227-7606 Fax:(662) 227-6581 Sarah.longest@glmcc.net</p>	<p>KAREN BOWLING (2010) PAST PRESIDENT Chief Information Officer St. Joseph Hospital 360 Broadway Bangor, ME 04401 Work:(207) 907-1268 Fax:(207) 262-1797 Karen.bowling@sjhhealth.com</p>
<p>JANE ANN BRIDGES (2012) PRESIDENT ELECT/TREASURER CFO Nacogdoches Memorial Hospital ATTN: Jane Ann Bridges 1204 Mound St. Nacogdoches, TX 75961 Work: (936) 568-8525 Fax: (936) 568-8588 bridgesj@nacmem.org</p>	<p>BOB ADAMS (2011) Information Services Manager Bay Area Hospital 1775 Thompson Road Coos Bay, OR 97420 Work: (541) 269-8010 Fax: (541) 269-8119 badams@bayareahospital.org</p>
<p>JOHN GAHAGAN (2010) Manager – Systems Support Information Technology East Texas Medical Center 801 Clinic Drive Tyler, TX 75701 Work: (903) 596-3912 Fax: (903) 596-3940 jgahagan@etmc.org</p>	<p>SHERRI WARD (2012) IT Director of Applications Cheyenne Regional Medical Center 214 E. 23rd Street Cheyenne, WY 82001 Work: (307) 633-7164 Fax: (307) 633-7179 sherri.ward@crmcwy.org</p>
<p>KENNETH ABENDSHIEN (2010) SECRETARY Director of Information Systems 103 East 27th Street, Suite A Hays, KS 67601 Work: (785) 628-6188 Fax: (785) 628-6183 kabendshien@mhsdc.com</p>	<p>JULIE TISDALE MS4 LIAISON Siemens Medical Solutions USA, Inc. 215 N. Admiral Byrd Rd. Salt Lake City, UT 84116 Work: (801) 539-4753 Fax: (801) 533-8004 Julie.Tisdale@siemens.com</p>
<p>JONATHAN FARINA (2011) Director, Information Services Brattleboro Memorial Hospital 17 Belmont Ave Brattleboro, VT 05301 Work: (802) 257-8376 jfarina@bmhvt.org</p>	<p>ANN LAZERUS MS4 General Manager Siemens Medical Solutions USA, Inc. 215 N. Admiral Byrd Rd. SLC, UT 84116 Work: (801) 539-4981 Fax: (802) 533-8004 A.Lazerus@siemens.com</p>