

SESSIONS

GENERAL INFORMATION

Sessions are one to two hours in length, are presented in a lecture format, and are available to every attendee as part of the conference registration fee. A session may provide an overview of the product, new system features, tips and techniques, or show how a facility is using the system in an ingenious or unique way.

NEW ATTENDEE VIRTUAL TRACK

The Vision User Group has devoted a track to MS4's new customers, users, and potential users. Every focus group has dedicated one session within each track that is targeted to the new user. A new user could be someone new to MS4 or just a certain application of MS4. Sessions in the Virtual Track are scheduled in a way that allows the new or beginning user to attend each one without conflict. Virtual Track sessions are written in blue text.

CONTINUING EDUCATION UNITS (CEUs)

Vision 2009 is proud to offer Continuing Education Units (CEUs) for selected sessions and workshops. Please see the session and workshop sections of this booklet for specific details. As additional classes are approved for CEU credit, notice will be posted on www.ms4vision.com.

TARGET AUDIENCE

Beginning

The beginning level class is designed for the attendee who is new to MS4 or would like a refresher course. It is expected that the attendee will have limited experience in areas such as file building, troubleshooting, system functionality, etc. Instruction will be focused on providing information at an introductory level, with no prerequisites required.

Intermediate

The intermediate level class is designed for attendees who have a solid understanding of one or multiple application suites. It is expected that the attendee will have a general knowledge of system functionality, file structure, and interoperability. This level of class may require prerequisite knowledge.

Advanced

The advanced level class is designed for the "super user." Attendees will be expected to have detailed knowledge of their application or focus area. It is expected that the attendee will have extensive experience in areas such as file building, troubleshooting, system functionality, etc. Classes of this level are intended to provide in-depth information, and attendees are expected to have prerequisite knowledge.

SESSIONS

HEALTHCARE TODAY

Sessions in this track are open to anyone who has an interest in the topic being presented.

	<u>Monday</u>	<u>April 20, 2009</u>	<u>10:45 am - 12:00 pm</u>
H01	WHAT'S NEXT FOR HEALTHCARE "IT"? IMPLICATIONS AND IMPACTS OF HEALTHCARE "IT" POLICY Charlene Underwood, Director, Government and Industry Affairs - Siemens Medical Solutions		

With the new administration taking over, we can't help but consider the impacts to our healthcare system. Even in light of the current economic situation, many Americans consider healthcare reform as fundamental to addressing their economic concerns. This, along with growing cost and quality concerns, and the current fiscal state of Medicare and Medicaid, will continue to keep healthcare in focus as a key issue for the President and Congress. Join us as we walk you through the key Healthcare IT activities and discuss initiatives and issues that will impact you and your business.

AUDIENCE: Everyone

- | | | | |
|--|---------|----------------|---------------------|
| H02 | Monday | April 20, 2009 | 1:00 pm - 2:15 pm |
| DEFINING THE LEGAL ELECTRONIC HEALTH RECORD | | | |
| Denise Dunyak, MS, RHIA, Marketing/Business Manager - Siemens Medical Solutions | | | |
| <p>Moving to an electronic health record helps to enhance productivity, increase organizational efficiency, and improve patient care. However, it also provides tremendous challenges in defining, maintaining, and retrieving the legal health record. Come learn the basics of how to support your legal health record within the current hybrid environment.</p> | | | |
| AUDIENCE: Everyone | | | |
| H03 | Monday | April 20, 2009 | 2:45 pm - 4:00 pm |
| THE QUALITY IMPERATIVE - A SIEMENS APPROACH | | | |
| John Neider, Global Market Manager for Decision Support and Embedded Analytics - Siemens Medical Solutions | | | |
| <p>Learn how Siemens can offer a unified and innovative approach to quality management that combines the capture of quality data and its measurement. Everyone from clinicians to hospital executives can easily view, understand, and interpret their entire quality picture and turn information into practical, useable intelligence. Siemens provides enhanced decision support with automated data abstraction and analysis, and increased access and usability of accurate data. The functionality combines data sources in a single, structured database and provides sophisticated healthcare analytics with strategic views of measurable data.</p> | | | |
| AUDIENCE: Everyone | | | |
| H04 | Tuesday | April 21, 2009 | 10:30 am - 11:30 am |
| ACHIEVING PATIENT SAFETY THROUGH A COMPREHENSIVE POINT OF CARE STRATEGY | | | |
| Rob Christiansen, R. Ph., Marketing and Business Manager Pharmacy and Point of Care Solutions - Siemens Medical Solutions | | | |
| <p>A comprehensive point of care strategy is key to helping hospitals address patient safety initiatives to reduce medical errors, enabling them to meet the requirements of the Joint Commission National Patient Safety Goals and CMS. This session reveals Siemens' all-inclusive point of care strategy for patient safety and demonstrates how solutions such as Med Administration Check™, Patient Identification Check (Specimens and Blood Modules), and Soarian® Device Connect can be mapped to healthcare industry initiatives.</p> | | | |
| AUDIENCE: Everyone | | | |
| H05, M05 | Tuesday | April 21, 2009 | 1:00 pm - 2:15 pm |
| UTILIZING YOUR LEGAL HEALTH RECORD IN A HYBRID RECORD ENVIRONMENT | | | |
| Panel Presentation | | | |
| Beth Knight, MBA, BSN, RN, Chief Nursing Officer - Nacogdoches Memorial Hospital | | | |
| Michele Mula, Director, Health Information Services - Brandon Regional Health Authority | | | |
| Charmaine Mockler, Director, Medical Information - Brattleboro Memorial Hospital | | | |
| <p>When making the myriad of decisions involved with implementing electronic health records, a fundamental question is whether the EHR system can meet legal standards and support the organization's business processes. A positive return on investment may never be realized if a duplicate paper record must be maintained because the EHR system cannot stand as the legal business record.</p> | | | |

F03	Monday	April 20, 2009	2:45 pm - 4:00 pm
<p>FLEX BUDGETING Adrienne Jernigan, Accounting Manager - Bay Area Hospital</p> <p>This presentation incorporates a discussion of methods for tracking and storing statistics, and building flex models for budgeting. Examples of flexing revenue, salaries, and hours will be demonstrated.</p> <p>TARGET AUDIENCE: Intermediate. Attendees should have general knowledge of GL and budgeting.</p>			
F04, F14	Tuesday	April 21, 2009	10:30 am - 11:30 am
<p>FINANCIAL SERVICES "MIND EXCHANGE" Masami Goldsberry, Project Manager - Siemens, MS4 Michael West, Manager, Resource Planning and Scheduling - Siemens, MS4</p> <p>Exchange questions and problems for answers and resolutions. Meet with the experts on all General Financial applications for a one-on-one question and answer session and take the opportunity to discuss problems and best practices. Share your ideas and thoughts with experts from MS4 Development, Siemens Customer Support Services, and Financial Services Focus Group members.</p> <p>TARGET AUDIENCE: All levels of General Financial users</p>			
F05	Tuesday	April 21, 2009	1:00 pm - 2:15 pm
<p>ADVANCED GL REPORT WRITER Mark Hoopes, Manager - MH Business Enterprises, LLC</p> <p>Learn to utilize your GL Report Writer to the fullest. This session reveals those tips and tricks that are not commonly used and tells of ways to enhance your reporting experience by creating exception reports, using pointers, and other less common features. Join us as we demonstrate the additional functionality of the MS4 GL Report Writer application.</p> <p>TARGET AUDIENCE: Advanced knowledge of the GL Report Writer is required.</p>			
F06	Tuesday	April 21, 2009	2:45 pm - 4:00 pm
<p>ALL NEW QUICKVIEW! Rob Brown, Systems Analyst - Siemens, MS4</p> <p>Come hear about the new and exciting MS4 WebConnect QuickView, an application that gives a four-quadrant view of financial data for accounts receivable and payroll, and provides functionality for report viewing as well. The quadrants are designed for a "C" level executive to view the latest financial data at a glance.</p> <p>TARGET AUDIENCE: All conference attendees are welcome to this introductory session of the QuickView application.</p>			
F07	Wednesday	April 22, 2009	9:30 am - 10:45 am
<p>GL DRILLDOWN Adrienne Jernigan, Accounting Manager - Bay Area Hospital</p> <p>Learn how to reduce phone calls from managers and save reams of hardcopy reports by drilling down into MA transactions to determine what was ordered from inventory, into PP transactions to see who charged time to a department, into AP transactions to identify a vendor, and into the PO itself to identify</p>			

the item purchased. Knowing drilldown capabilities, from setting up security to instructing managers, can help you become the GL drilldown expert at your facility.

TARGET AUDIENCE: Intermediate users of the GL application. Attendees must have general knowledge of GL functionality and interoperability.

F08 Wednesday | April 22, 2009 | 11:00 am - 12:00 pm

DATA TRANSFER JOURNAL ENTRIES TO AND FROM THE iSERIES
Kay Johnson, Director of Accounting - Nacogdoches Memorial Hospital
Karen Miles, Systems Analyst - Siemens, MS4

Discover how to easily extract and manipulate data from the iSeries and become familiar with the fundamentals of utilizing the iSeries Access Data Transfer capabilities to upload journal entries to General Ledger Journal Management. This session also covers all aspects of journal management including the different types, templates, and posting.

TARGET AUDIENCE: Intermediate - attendees should have general knowledge of GL.

F09 Wednesday | April 22, 2009 | 1:00 pm - 2:15 pm

GL DISTRIBUTION FILE
Adrienne Jernigan, Accounting Manager - Bay Area Hospital
Diane Hummel, Systems Analyst - Siemens, MS4

Even though it resides in AR, the GL Distribution file needs to be administered and maintained by those close to GL. Come learn how charges can be interfaced to different GL numbers based on patient types, financial classes, bed locations, and more.

TARGET AUDIENCE: Intermediate. Attendees should have knowledge of GL and AR.

FINANCIAL SERVICES 2

Track Coordinator: **Adrienne Jernigan** - Bay Area Hospital
Client Co-chair: **Tricia Billington** - East Texas Medical Center
Siemens Co-chair: **Masami Goldsberry** - Siemens, MS4

F11, F01 Monday | April 20, 2009 | 10:45 am - 12:00 pm

FINANCIAL SERVICES FOCUS GROUP UPDATE
Masami Goldsberry, Project Manager - Siemens, MS4
Michael West, Manager, Resource Scheduling and Planning - Siemens, MS4

Meet the members of the Financial Services Focus Group and learn about recent activities and current releases. Take this opportunity to ask questions, provide suggestions, and consider joining the group.

TARGET AUDIENCE: All levels of General Financial users

F12 Monday | April 20, 2009 | 1:00 pm - 2:15 pm

UPCOMING GFS ENHANCEMENTS
Karen Miles, Systems Analyst - Siemens, MS4

Are you curious about upcoming enhancements to the General Financial applications? Come learn about new features and fixes released in Summer 2008 and hear about the Summer 2009 release and what is planned for AP, MA, FA, PP, GL, and EDI.

TARGET AUDIENCE: All levels of General Financial users

F13 Monday | April 20, 2009 | 2:45 pm - 4:00 pm
EDI - FTP TRANSFER AND TROUBLESHOOTING
Gordon Miller, Senior Application Analyst - Vanguard Health Systems
Masami Goldsberry, Project Manager - Siemens, MS4

Financial Services experts introduce new features in the upgrade of Gentrans Director, including FTP. Troubleshooting tips and best practices will also be discussed during the session.

TARGET AUDIENCE: Intermediate

F14, F04 Tuesday | April 21, 2009 | 10:30 am - 11:30 am
FINANCIAL SERVICES "MIND EXCHANGE"
Masami Goldsberry, Project Manager - Siemens, MS4
Michael West, Manager, Resource Planning and Scheduling - Siemens, MS4

Come exchange questions and problems for answers and resolutions. Meet with the experts on all General Financial applications for a one-on-one question and answer session and take the opportunity to discuss problems and best practices. Share your ideas and thoughts with experts from MS4 Development, Siemens Customer Support Services, and Financial Services Focus Group members.

TARGET AUDIENCE: All levels of General Financial users

F15 Tuesday | April 21, 2009 | 1:00 pm - 2:15 pm
A DAY IN THE LIFE OF A PATIENT CHARGEABLE ITEM
Kay Johnson, Director of Accounting - Nacogdoches Memorial Hospital

See the workflow of a patient chargeable item through Materials Management to the AR system. Cruise through the item setup, receipt, issue, transfer, and inventory control processes, and review tips on points of failure and item charge validation.

TARGET AUDIENCE: Beginning and Materials Management users who would like a refresher.

F16 Tuesday | April 21, 2009 | 2:45 pm - 4:00 pm
INDUSTRY TRENDS IN MATERIALS MANAGEMENT
Wayne Mohring, Director of Materials Management - Faith Regional Health Services
Janet Glad, Solution Owner - Siemens, MS4

Recent advancements in Materials Management such as vendor and professional association buy-in, and new laws passed by Congress are giving new direction to what in the past was only forward thinking.

Hear about future supply chain efficiencies, learn the meaning of acronyms like GPNs, GLNs, and GTINs, and discover the potential ways Siemens MS4 software could tackle these initiatives.

TARGET AUDIENCE: Intermediate and advanced users

Wednesday | **April 22, 2009** | **9:30 am - 10:45 am**
F17 **NAVIGATING THE SEAS BETWEEN SCHEDULING AND MATERIALS MANAGEMENT**
Maripat McLaughlin, Systems Analyst - Siemens, MS4
Anna Skinner, Customer Support Analyst - Siemens

Review the interface between MS4 Scheduling and Materials Management with focus on the file set up required by both applications to ensure inventory is decremented correctly with supplies used during surgical events and the charge number correlation in Accounts Receivable.

TARGET AUDIENCE: Individuals who are responsible for or involved in OR charging and inventory management.

Wednesday | **April 22, 2009** | **11:00 am - 12:00 pm**
F18 **DIFFERENT PO TYPES - PROS AND CONS**
Gordon Miller, Senior Application Analyst - Vanguard Health Systems
Wayne Mohring, Director of Materials Management - Faith Regional Health Services

Navigate through the basics of purchase orders using the different line types and see the effects these types have on the receiving staff and accounts payable. Learn the basics of purchase orders and when to use the different line types.

TARGET AUDIENCE: Beginning

Wednesday | **April 22, 2009** | **1:00 pm - 2:15 pm**
F19 **AP/MM INTERACTIONS - SHARED FILES AND DEPENDENCIES**
Daniel Greenwood, Owner - PGC Consulting
Cathleen Riley, Customer Support Analyst - Siemens

Explore the inner workings of Accounts Payable and Materials Management to understand how these "married" applications communicate and never go to sleep angry at one another. Examine the effects each application has on the other through master file maintenance, invoice and purchase order creation, receiving of goods, and the matching process. Attendees may bring examples of questions they have about MM and AP.

TARGET AUDIENCE: Beginning to intermediate. The class is designed for attendees who have a general understanding of system functionality and file structure in the MS4 General Financial applications.

PATIENT FINANCIAL SERVICES 1

Track Coordinator: **Carmen Musitano** - Universal Health Services
Client Co-chair: **Lea Hammons** - Grenada Lake Medical Center
Siemens Co-chair: **Diane Hummel** - Siemens, MS4

Additional sessions of interest to Patient Financial attendees are offered in the Bonus Track.

All Patient Financial Services 1 sessions qualify for continuing education units (CEUs) with the American Association of Healthcare Administrative Management (AAHAM). Please see the session monitor at the conclusion of each presentation to receive the CEU certificate.

Monday | **April 20, 2009** | **10:45 am - 12:00 pm**
A01, A11 **PATIENT FINANCIAL FOCUS GROUP UPDATE - WELCOME ABOARD**
"MEET THE SHIP'S CREW"

Lea Hammons, PFS Manager, Systems Analyst - Grenada Lake Medical Center
Barbara Meldrum, Customer Support Manager - Siemens

Members of the Patient Financial Focus Group share key concerns from the past year and MS4 Support gives their yearly update. Our new MS4 Solutions Owner is excited to present recently finished projects and discuss future releases and challenges. We invite everyone to participate.

TARGET AUDIENCE: All interested conference attendees.

A02	Monday	April 20, 2009	1:00 pm - 2:15 pm
	BEGINNING ADT - BON VOYAGE Pam Waggener, MS4 Business Systems Analyst - Cheyenne Regional Medical Center Laurie Johnson, Registration Manager - Platte Valley Medical Center Les Perpall, Patient Access Manager - Mammoth Hospital		
	Are you a new user or is your organization new to MS4? Join us as we navigate through the admission process and discover the master files and their purpose. Look at demographic revisions (4 dudes) and the admit screens in detail, along with HDX, help text, insurance screens, USP questionnaire, advance directives, and shortcuts.		
	Note: For more detailed information related to the admissions process, register for the <i>AR/ADT for Beginners</i> workshop.		
	TARGET AUDIENCE: Beginning ADT users		
A03	Monday	April 20, 2009	2:45 pm - 4:00 pm
	UNDERSTANDING CENSUS EVENTS - THE SHIP'S LOG Tammie Crittenden, Patient Access Manager - Wise Regional Health Chris Pratt, Senior Analyst, Information Systems - BJC Healthcare		
	Understand the numerous ways census functions affect a patient record. Discuss the impact of updating encounters through Census Event History and learn about the options and function keys associated within Census Event History. Appreciate how these events affect room and observation charges.		
	TARGET AUDIENCE: Intermediate to advanced. Admitting managers, super users, and anyone responsible for census management and updates.		
A04	Tuesday	April 21, 2009	10:30 am - 11:30 am
	ADT MONITORING - CHARTING YOUR COURSE Carmen Musitano, Lead Business Analyst, Corporate - Universal Health Services, Inc. Laurie Johnson, Registration Manager - Platte Valley Medical Center		
	Learn about ADT reports and discover how to identify, track, and troubleshoot emerging admitting problems. Look at the query reports used to monitor data integrity and productivity issues and review the standard MS4 reports currently available to understand how to use them to monitor patient data.		
	TARGET AUDIENCE: Beginning to intermediate. Admitting directors, managers, supervisors, and AR/ADT support analysts.		
A05	Tuesday	April 21, 2009	1:00 pm - 2:15 pm
	ACCOUNT LIFE CYCLE, PART 1 - NAVIGATING ROUGH SEAS Tam Morgan, Corporate PFS Manager, - Adventist Health		

and learn how to incorporate these into problem resolution and employee education to improve your percentage of clean claims.

TARGET AUDIENCE: Intermediate. Anyone working with pre-billing file maintenance and reports.

A09 Wednesday | April 22, 2009 | 1:00 pm - 2:15 pm
PATIENT FINANCIAL FOCUS GROUP ROUNDTABLE - PULL UP A DECK CHAIR
Lea Hammons, PFS Manager, Systems Analyst - Grenada Lake Medical Center

Do you have questions? Bring them to this open forum where members of the Patient Financial Focus Group and MS4 staff will be on hand to provide answers or point you in the right direction. Feel free to share your own tips and hints with others. This session is for YOU.

TARGET AUDIENCE: All interested conference attendees

PATIENT FINANCIAL SERVICES2

Track Coordinator: **Susan Mattos** - Sutter Health
Client Co-chair: **Lea Hammons** - Grenada Lake Medical Center
Siemens Co-chair: **Diane Hummel** - Siemens, MS4

Additional sessions of interest to Patient Financial attendees are offered in the Bonus Track.

All Patient Financial Services 2 sessions qualify for continuing education units (CEUs) with the American Association of Healthcare Administrative Management (AAHAM). Please see the session monitor at the conclusion of each presentation to receive the CEU certificate.

A11, A01 Monday | April 20, 2009 | 10:45 am - 12:00 pm
PATIENT FINANCIAL FOCUS GROUP UPDATE - WELCOME ABOARD
"MEET THE SHIP'S CREW"
Lea Hammons, PFS Manager, Systems Analyst - Grenada Lake Medical Center
Barbara Meldrum, Customer Support Manager - Siemens

Members of the Patient Financial Focus Group share key concerns from the past year and MS4 Support gives their yearly update. Our new MS4 Solutions Owner is excited to present recently finished projects and discuss future releases and challenges. We invite everyone to participate.

TARGET AUDIENCE: All interested conference attendees.

A12 Monday | April 20, 2009 | 1:00 pm - 2:15 pm
837 - CHRISTENING THE SS 837
Lisa Badie, Administrator, AR/ADT - Kennedy Krieger Institute
Diane Hummel, Systems Analyst - Siemens, MS4

In addition to the existing U4 and H4 Editors, MS4 has released the new 837I and 837P Editors in 28.20, mirroring the 837 Institutional and Professional Datastream files.

No more wondering what is in the datastream. See how 837 Editors screen formats and functionality allow you to see what is in the datastream before it gets out and learn the benefits of using this new tool in the billing process.

Note: For more detailed information related to 837 Editors, register for the *837 Editor* workshop.

TARGET AUDIENCE: Intermediate. Billing managers and individuals responsible for setting up and maintaining files for the editor.

A13 Monday | April 20, 2009 | 2:45 pm - 4:00 pm
BEGINNING AR - STROLL THE PROMENADE DECK
James Connelley, Senior Business Analyst - Caritas Business Services, DOCHS

Are you a new user or is your organization new to MS4? Beginning AR provides an overview of the fields and account based inquiry functions to streamline your organization's business needs.

TARGET AUDIENCE: Beginning. AR patient accounting managers, users, and support analysts.

A14 Tuesday | April 21, 2009 | 10:30 am - 11:30 am
BEGINNING EC - BILLING EDITOR - TOUR THE SHIP'S BRIDGE
Tarek Chatila, Application Support Analyst - Adventist Health
Cherie Durazo, Patient Accounting Manager – Valley Health System

Are you new to the Editor? See a basic, high-level overview of the MS4 Billing Editors along with major factors affecting how and why claims load in the Editor and learn tips and tools for researching and resolving issues to improve workflow efficiency.

Note: For more detailed information related to the Editor, register for one of the *Editor* workshops.

TARGET AUDIENCE: Beginning

A15 Tuesday | April 21, 2009 | 1:00 pm - 2:15 pm
CDM, PRORATION, AND REVENUE CENTER FILE - GETTING THERE IS HALF THE FUN
Sue Mattos, Systems Analyst - Sutter Health
Lea Hammons, PFS Manager, Systems Analyst - Grenada Lake Medical Center

Do you troubleshoot errors and need to understand the flow of the Charge Master, Proration, and Revenue Center files to the Billing Editor? Join us as we walk through these files to better understand the flow and interdependencies.

TARGET AUDIENCE: Beginning to intermediate. Billing supervisors or leads and those responsible for troubleshooting and file maintenance in EC.

A16 Tuesday | April 21, 2009 | 2:45 pm - 4:00 pm
CPT4 LOAD LOGIC - DON'T GET LOST AT "SEA -PT4"
Lea Hammons, PFS Manager, Systems Analyst - Grenada Lake Medical Center
Paula Elliott, Systems Analyst - Siemens, MS4

Managers hear it everyday, where did that CPT4 come from or why isn't it on the claim? See an overview of CPT4 load logic for billing editors and understand the load logic that will enable you to troubleshoot problem claims and pacify angry billers.

TARGET AUDIENCE: Intermediate. HIM managers, AR/ADT and EC managers, billing staff, and individuals responsible for AR/EC file maintenance.

Wednesday | April 22, 2009 | 9:30 am - 10:45 am

Join the MIRA Focus Group for a review of accomplishments and goals. Hear an update on Release 29.20 (Summer 2009) enhancements and receive a brief overview of the California 2009 OSHPD reporting requirement enhancements and modifications in preparation for ICD10.

TARGET AUDIENCE: All MIRA users

M02 Monday | April 20, 2009 | 1:00 pm - 2:15 pm
CPT4 CODING STRATEGIES FOR "HIM"
Charmaine Mockler, Director, Medical Information - Brattleboro Memorial Hospital
Shelley Harward, RHIT, Customer Support Analyst - Siemens

Follow the flow of the CPT4 code from AR to the MIRA abstract and back to AR. Bring examples and participate in an interactive discussion about troubleshooting and the common support questions and issues YOU are dealing with.

TARGET AUDIENCE: All knowledge levels of users who work with CPT4 codes in the MS4 abstract.

M03 Monday | April 20, 2009 | 2:45 pm - 4:00 pm
HOW TO UTILIZE ASM TO BEEF UP THE REVENUE CYCLE MANAGEMENT PROCESS
Brenda Olson, Vice President for Health Information Management - Great Plains Health Alliance
Pegge Szych, Project Lead - Combinatorics Consulting Company

Determine ways to use the ASM abstract to help with the revenue process. What pre-billing edits can be taken care of in MIRA and what ASM rules can be built to help with clean claims? This session provides examples to the audience as these processes are reviewed.

TARGET AUDIENCE: All MIRA users; no prerequisite knowledge required.

M04 Tuesday | April 21, 2009 | 10:30 am - 11:30 am
HOW TO USE CLINICAL SUITE IN THE RECORD REVIEW PROCESS
Gretchen Keller, RHIA, Director, HIM/IS - Neosho Regional Medical Center
Charmaine Mockler, Director, Medical Information - Brattleboro Memorial Hospital
Brenda Olson, Vice President for Health Information Management - Great Plains Health Alliance

Learn how to utilize information from Clinical Assessments in processes used for health information management, including record and peer review activities and quality initiatives. Discuss ways to ensure documentation is complete using both the electronic clinical record and the paper record and discover effective ways to use the system.

TARGET AUDIENCE: Beginning to intermediate

M05, H05 Tuesday | April 21, 2009 | 1:00 pm - 2:15 pm
UTILIZING YOUR LEGAL HEALTH RECORD IN A HYBRID RECORD ENVIRONMENT
Panel Presentation
Beth Knight, MBA, BSN, RN, Chief Nursing Officer - Nacogdoches Memorial Hospital
Michele Mula, Director Health Information Services - Brandon Regional Health Authority
Charmaine Mockler, Director, Medical Information - Brattleboro Memorial Hospital

When making the myriad of decisions involved with implementing electronic health records, a fundamental question is whether the EHR system can meet legal standards and support the organization's business processes. A positive return on investment may never be realized if a duplicate paper record must be maintained because the EHR system cannot stand as the legal business record.

This presentation addresses the legal/regulatory foundation for health records, identifies critical features and functionality, and provides guidance in defining the legal EHR.

TARGET AUDIENCE: Everyone. No prerequisite knowledge required.

M06 Tuesday | April 21, 2009 | 2:45 pm - 4:00 pm
BEGINNING MIRA
Jean Rawles, MIRA Coordinator - Cheyenne Regional Medical Center
Pegge Szych, Project Lead - Combinatorics Consulting Company

Learn about the MS4 MIRA product at the introductory level. Basic usage concepts are discussed as each module is displayed using the IBM iSeries. This session is geared toward the attendee who is new to the product or those individuals who need refresher information.

TARGET AUDIENCE: Beginning

M07, R07 Wednesday | April 22, 2009 | 9:30 am - 10:45 am
GOVERNMENT UPDATE - YOUR PASSPORT TO UNDERSTANDING
Brenda Olson, Vice President, Health Information Management - Great Plains Health Alliance, Inc.
Kathy Barry, Director of Reimbursement and Registration - St. Joseph Hospital

Hear an overview of recent and upcoming changes in Medicare reimbursement regulations and discover their impact on the hospital revenue cycle. Be made aware of specific changes in reimbursement, including MS-DRGs and OPPS, and other Medicare quality measurements and initiatives such as "hospital acquired conditions" that will continue to impact hospital reimbursement.

TARGET AUDIENCE: This is a general education session designed for anyone who wants an understanding of how Medicare has shaped and changed the reimbursement process. It provides ideas for using Case Mix, RE, and MIRA and does not require any specific level of understanding.

M08 Wednesday | April 22, 2009 | 11:00 am - 12:00 pm
WHAT IMPACTS YOUR DRG?
Pegge Szych, Project Lead - Combinatorics Consulting Company
Shelley Harward, RHIT, Customer Support Analyst - Siemens

DRG impacts reimbursement. The DRG calculation is dependent on correct discharge disposition code entry and correct mapping within several MS4 applications. Review how the POA indicator and "hospital acquired conditions" are used when calculating the DRG and learn the intricate file maintenance in AR/ADT, MIRA, Case Mix, GP, and the Editors.

TARGET AUDIENCE: This session is for MIRA, EC, and RE users and individuals responsible for file maintenance.

M09 Wednesday | April 22, 2009 | 1:00 pm - 2:15 pm
MIRA - TIPS AND TRICKS
Jean Rawles, MIRA Coordinator - Cheyenne Regional Medical Center
Gaylene Gladden, Senior Product Analyst - Siemens, MS4

Join a lively interactive session to learn features of the MIRA modules such as abstracting, chart analysis, chart location, MPI, and Privacy Administration.

TARGET AUDIENCE: All MIRA users

CASE MIX / REIMBURSEMENT

Track Coordinator: **Kathy Barry** - St. Joseph Healthcare
Client Co-chair: **Bruce Johnson** - Alaska Native Medical Center
Siemens Co-chair: **Lynnette Moore** - Siemens, MS4

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| R01 | Monday | April 20, 2009 | 10:45 am - 12:00 pm |
| | THE REAL BENEFITS OF REIMBURSEMENT (RE) - ANCHORS AWAY
Lydia Thompson , Reimbursement Specialist - Platte Valley Medical Center
Ronald Wensel , Director, Financial Management - Adventist Health | | |
| <p>Why should a hospital fully implement Reimbursement Management? Hospitals that effectively use RE capture millions of dollars of revenue and returns that might otherwise be lost. This presentation demonstrates how to set up and use RE to produce expected results. Bring your boss!</p> <p>TARGET AUDIENCE: The session is targeted toward beginning to intermediate RE users who have knowledge of RE functionality.</p> | | | |
| R02 | Monday | April 20, 2009 | 1:00 pm - 2:15 pm |
| | UNRAVELING THE MYSTERIES OF DAYEND - CASTAWAY FOUND
Lynnette Moore , Systems Analyst - Siemens, MS4 | | |
| <p>Specific to RE and Case Mix, you will no longer wonder what happens in the wee hours of the night, commonly known as 'Dayend'.</p> <p>Unravel the mysteries of RE and Case Mix Dayend processing as we drill down to a nitty-gritty level of detail to become familiar with programs and file names, call stacks, data areas, JOBQs, and logistics in the subsystem, setup, and options for single and multientity processing of RE and Case Mix Dayends.</p> <p>TARGET AUDIENCE: This is a technical session, focusing on IT staff and advanced users who have particular interest in behind the scenes information relating to RE and Case Mix Dayend processing.</p> | | | |
| R03 | Monday | April 20, 2009 | 2:45 pm - 4:00 pm |
| | MEDICARE OUTPATIENT SET UP - CURE YOUR SEA SICKNESS
Bennett Fritts , Decision Support Analyst - Ukiah Valley Medical Center
Kristine Pitts , Solution Owner - Siemens, MS4 | | |
| <p>It is possible to calculate Medicare outpatient reimbursement correctly! Learn how to set up Medicare OPPS file maintenance incorporating fee schedules, subroutines, tables, and lots of other fun stuff! Attend this session to understand all of the complicated Medicare outpatient reimbursement regulations and build it in RE.</p> <p>TARGET AUDIENCE: Intermediate to advanced RE users. Attendees should have a general understanding of the Contract file and Medicare OPPS.</p> | | | |
| R04 | Tuesday | April 21, 2009 | 10:30 am - 11:30 am |
| | CASE MIX AND REIMBURSEMENT BUSINESS SUPPORT - MAN THE LIFE BOATS
Bruce Johnson , Senior Decision Support Analyst - Alaska Native Medical Center
Bennett Fritts , Decision Support Analyst - Ukiah Valley Medical Center | | |

Consistently applying validated business support data sets from MS4 Case Mix and RE can greatly assist analysts in providing timely and accurate information to management. This session focuses on Case Mix Report Writer and standard reports, third party logs, dayend reports, query, and other methods for data extraction and reporting to aid mid-level analysts in carefully selecting appropriate data sets for hospital inpatient analyses.

TARGET AUDIENCE: This intermediate class is designed for attendees who have a solid understanding of the Case Mix application. It is expected that the attendee will have a general knowledge of system functionality, file structure, and interoperability.

R05 Tuesday | April 21, 2009 | 1:00 pm - 2:15 pm
RE, GETTING STARTED - IT'S ONLY THE TIP OF THE ICEBERG
Robin Miller, Customer Support Analyst - Siemens

This session provides a starting point for new users or those wanting a refresher course on RE functionality. It focuses on basic definitions using RE files, gives direction on where to find answers and solutions to challenges that may be encountered, and offers a good foundation of knowledge so that users can move forward with confidence.

TARGET AUDIENCE: Beginning. This session is tailored to the new user or those wanting a basic refresher course.

R06 Tuesday | April 21, 2009 | 2:45 pm - 4:00 pm
PACKAGE CODES AND CONTRACT TERMS - HAVE A SEAT AT THE CAPTAIN'S TABLE
Lydia Thompson, Reimbursement Specialist - Platte Valley Medical Center
Ronald Wensel, Director, Financial Management - Adventist Health

Review examples of package terms and stop loss conditions for use in Reimbursement Management contracts that will help expand your knowledge and ability to utilize the Contract file.

TARGET AUDIENCE: The session is targeted toward beginning to intermediate RE users who have knowledge of contract terms.

R07, M07 Wednesday | April 22, 2009 | 9:30 am - 10:45 am
GOVERNMENT UPDATE - YOUR PASSPORT TO UNDERSTANDING
Brenda Olson, Vice President, Health Information Management - Great Plains Health Alliance, Inc.
Kathy Barry, Director of Reimbursement and Registration - St. Joseph Hospital

Hear an overview of recent and upcoming changes in Medicare reimbursement regulations and discover their impact on the hospital revenue cycle. Be made aware of specific changes in reimbursement, including MS-DRGs and OPPS, and other Medicare quality measurements and initiatives such as "hospital acquired conditions" that will continue to impact hospital reimbursement.

TARGET AUDIENCE: This is a general education session designed for anyone who wants an understanding of how Medicare has shaped and changed the reimbursement process. It provides ideas for using Case Mix, RE, and MIRA, and does not require any specific level of understanding.

R08 Wednesday | April 22, 2009 | 11:00 am - 12:00 pm
CASE MIX AND REIMBURSEMENT FOCUS GROUP UPDATE
Bruce Johnson, Senior Decision Support Analyst - Alaska Native Medical Center
Lynnette Moore, Systems Analyst - Siemens, MS4

Case Mix/RE Focus Group members present an update of their activities during the year. Main topics include a review of accomplishments, product improvements, and goals for the upcoming year. The Focus Group welcomes an open discussion of all Case Mix/RE clients and users regarding the Vision Conference and encourages suggestions for product improvements and ideas for future topics.

TARGET AUDIENCE: This session is open to everyone.

	Wednesday	April 22, 2009	1:00 pm - 2:15 pm
R09	MAKING PATIENT REHAB AND PSYCH WORK		
	Ronald Wensel, Director, Financial Management - Adventist Health Bennett Fritts, Decision Support Analyst - Ukiah Valley Medical Center		
	Learn how to find the correct Medicare financial parameters to update RE as we walk through how to set-up RE to calculate Medicare Inpatient Rehabilitation and Psychiatry expected reimbursement accurately.		
	TARGET AUDIENCE: Users whose facilities have or plan to have a designated Rehab or Psych unit.		

PATIENT CARE

Track Coordinator: Cheryl Rock - Valley Care Hospital
Client Co-chair: Kim Atkins - Faith Regional Health Services
Siemens Co-Chair: Liz Hansen - Siemens, MS4

Sessions noted with a 🟢 qualify for Continuing Education Units (CEUs) with the Utah Nurses Association. CEU certificates will be handed out at the conclusion of each qualifying session. Please be sure to see the session monitor prior to leaving the session and after completing the special evaluation form.

	Monday	April 20, 2009	10:45 am - 12:00 pm
C01	CLINICAL SUITE OVERVIEW - WELCOME ABOARD		
	Kaye West, RN, Nursing Informatics Specialist - East Texas Medical Center Kim Barker, Clinical Analyst - The Women's Hospital		
	Hear a basic introduction to MS4 Clinical Suite. The itinerary includes an overview of order communications, allergies, clinical documentation, home medications, and clinical reporting. Be sure to sign up for additional excursions for more in-depth information.		
	TARGET AUDIENCE: Beginning. No prerequisite knowledge required.		
	Monday	April 20, 2009	1:00 pm - 2:15 pm
C02	I BOUGHT CLINICAL SUITE, NOW WHAT? A VIEW FROM THE CROW'S NEST		
	Kristi Box, BSN, RN, Clinical Informatics Coordinator - Texas Scottish Rite Hospital for Children		
	This session focuses on planning your implementation of Clinical Suite, including who needs to be involved, workflow mapping, prioritizing roll-out schedules, and the impact of analyzing clinical documentation.		
	TARGET AUDIENCE: Beginning		
	Monday	April 20, 2009	2:45 pm - 4:00 pm
C03	LOG AND REPORT MONITORING - THE CAPTAIN'S LOG		

Pete Range, Manager, System Support - East Texas Medical Center
Gary Hansen, Customer Support Analyst - Siemens

Hear a customer's perspective of the charge reconciliation process and the suggested use of open order and charge reports in this in-depth discussion of how to troubleshoot problems in orders and results error logs.

TARGET AUDIENCE: Intermediate

C04 Tuesday | April 21, 2009 | 10:30 am - 11:30 am
TOOLS AVAILABLE TO ASSIST WITH APPLICATION SUPPORT - NAVIGATION TOOLS
Jane Anderson, Clinical Analyst - Community Hospital of Long Beach
Gary Hansen, Customer Support Analyst - Siemens

Where do you go for support? Become familiar with communication tools for customer-to-customer networking and learn about resources available on the HS Customer World website including releases, knowledge base, documentation, training, and service requests.

TARGET AUDIENCE: Beginning

C05 Tuesday | April 21, 2009 | 1:00 pm - 2:15 pm
CMS AND JCAHO REQUIREMENTS - AVOIDING THE ICEBERGS
Jennifer Graham, Director of Clinical and Ancillary Applications - Wise Regional Health System
Gretchen Keller, Director of HIM/IS - Neosho Memorial Medical Center
Marsha Adkins, Clinical Analyst - Caldwell Memorial Hospital

Listen to an overview of the current CMS and JCAHO requirements, including never events, present on admission, and core measures. Three facilities share how they've stepped up to the challenge of tackling home medication reconciliation, core measures, and present on admission.

TARGET AUDIENCE: Intermediate

C06 Tuesday | April 21, 2009 | 2:45 pm - 4:00 pm
IMPLEMENTATION OF "MAK" - PLANNING, WORKFLOW, AND COMMUNICATIONS GRAB A LIFE PRESERVER
Cheryl Rock, BSN, RN, Clinical IT Coordinator - Valley Care Health System
Diana Willson, MSN, RN, Systems Analyst - Siemens, MS4


Two experienced clinicians talk about MAK planning and implementation strategies in sub-acute and acute care settings with a review of committee structure used to support decision making, hardware purchase, patient safety initiatives impacted by barcoding, and medication administration process flow/adjustments. Discussion includes addressing MAK impact on med admin error education and facilitation of collecting data and communicating improvements with medication administration.

TARGET AUDIENCE: Beginning

C07 Wednesday | April 22, 2009 | 9:30 am - 10:45 am
PATIENT CARE MANAGEMENT - CHARTING YOUR COURSE
Patrick Brazil, Clinical Analyst - Nacogdoches Memorial Hospital
Kay West, RN, Nursing Informatics Specialist - East Texas Medical Center
Kristi Box, BSN, RN, Clinical Informatics Coordinator - Texas Scottish Rite Hospital for Children

See how patient care flowsheets and documentation are actually accessed through the individualized care plan. Now we can finally meet Joint Commission's care plan standards, impact LOS, and help improve care and documentation of patient outcome and quality performance.

TARGET AUDIENCE: This session is for existing or potential Clinical Suite users.

C08 

Wednesday | **April 22, 2009** | **11:00 am - 12:00 pm**

SPECIALTY AREAS FOR MS4 IMPLEMENTATION - EXOTIC EXCURSIONS
Nancy Burrington, MT, ASCP, Senior Clinical Analyst - Brattleboro Memorial Hospital
Jennifer Graham, Director of Clinical and Ancillary Applications - Wise Regional Health System
Pete Range, Manager, System Support - East Texas Medical Center

Hear a presentation of MS4 documentation strategies in surgical services, (Pre-op, PACU) and emergency departments.

TARGET AUDIENCE: Intermediate

C09

Wednesday | **April 22, 2009** | **1:00 pm - 2:15 pm**

FOCUS GROUP UPDATE AND POSTER PRESENTATIONS - MEET THE PCFG TOUR GUIDES
Nancy Burrington, MT, ASCP, Senior Clinical Analyst - Brattleboro Memorial Hospital
Kathleen Kingston, Solution Owner - Siemens, MS4
Liz Hansen, Clinical Analyst - Siemens, MS4

Patient Care Focus Group members discuss the clinical posters that are on display in the Clinical Track throughout the conference. Poster topics include career paths for clinical IT staff, communication methods between clinicians and IT, change process, security, support tools, and documentation devices. The posters demonstrate best practices, implementation strategies, and tips and tricks from hospitals represented on the Patient Care Focus Group. The session provides a great opportunity to ask questions of the presenters.

TARGET AUDIENCE: Everyone

TECHNICAL 1

Track Coordinator: **David Keel** - TJ Samson
Client Co-chair: **Mark Erb** - Bay Area Hospital
Siemens Co-chair: **Kalyani Yerra** - Siemens, MS4

T01

Monday | **April 20, 2009** | **10:45 am - 12:00 pm**

MS4 SOLUTIONS TODAY AND TOMORROW - CHART YOUR COURSE TO THE FUTURE
Dan Tyer, Technology Solution Owner - Siemens, MS4

Information is moving closer to the point of care as the point of care is evolving to span the network. Factor in unprecedented demand for interoperability, and the pressure on healthcare information technology has never been greater. This session describes various technologies used in MedSeries4 and Siemens surround solutions to meet the challenges of a changing healthcare market. Technology topics include Web solutions, interoperability, single sign-on, and more.

TARGET AUDIENCE: Everyone

T02	Monday	April 20, 2009	1:00 pm - 2:15 pm
EMERGING TECHNOLOGY - GET YOUR BEARINGS ON WHAT'S NEW			
Rex Maughan, Director of Technology - Siemens, MS4			
<p>Do the rapid changes in healthcare have you reeling? Are you acquiring the information technologies to meet these changes? Join us and discover the emerging technologies and trends that will reshape healthcare information technology. Discussion includes recent advances in System i hardware (Blade) and software (i6.1) and their relevance to the healthcare industry. This energizing session provides valuable information for your tactical and strategic planning.</p>			
TARGET AUDIENCE: Everyone			
T03	Monday	April 20, 2009	2:45 pm - 4:00 pm
VIRTUALIZATION - SET SAIL FOR THE OPEN SEA			
David Keel, Network, Database Administrator - TJ Samson Community Hospital			
<p>Virtualization may be the new buzzword in the data center, but is it the right technology for your facility? Explore what this technology is and discover how it can lower your total cost of ownership and maximize existing resources by lowering support costs, making PC configuration and deployment more efficient, utilizing all the horsepower in server hardware, maximizing storage and memory usage, and using it as part of your disaster recovery solution.</p>			
TARGET AUDIENCE: Intermediate			
T04	Tuesday	April 21, 2009	10:30 am - 11:30 am
BEGINNING QUERY - DISCOVER THE DATA PORTHOLE			
Patrick Crum, Director of Information Systems - Grenada Lake Medical Center			
<p>Hear a high level overview of Query 400, both green screen and DB2 Web Query and learn what query can do for you. Navigate your way through the screens and become familiar with the necessary steps to generate a query and retrieve the information that you want from the system.</p>			
Note: This is not a hands-on session.			
TARGET AUDIENCE: Beginning			
T05	Tuesday	April 21, 2009	1:00 pm - 2:15 pm
SYSTEM i AND MS4 AUDITING CAPABILITIES - AUDITING FROM STEM TO STERN			
Janet Searcy, Technical Analyst - Siemens, MS4			
<p>Learn System i security auditing capabilities in a high level view of MS4 application auditing functions. Topics include levels at which auditing can be defined, pros / cons of defining each, disk space usage issues, reporting and archiving options, and using the system history log as a tool to audit system activities.</p>			
TARGET AUDIENCE: Intermediate			
T06	Tuesday	April 21, 2009	2:45 pm - 4:00 pm
IBM SYSTEM i UPDATE - UNFURLING THE LATEST INFORMATION			
IBM Representative			

Join us for an informative session on the latest and greatest offerings for the IBM System i server. Discussion includes new software releases, i6.1, hardware directions, and service offerings. We will answer questions and help you understand how the IBM System i can deliver simplicity in an on-demand world and solve today's business challenges.

TARGET AUDIENCE: Everyone

T07 Wednesday | April 22, 2009 | 9:30 am - 10:45 am
MANAGING RELEASE UPGRADES - FINDING YOUR WAY IN A SEA OF INFORMATION
Kristine Pitts, Release Coordinator, Solution Owner - Siemens, MS4

Another release? Don't sweat it. Come learn to plan, prepare, and manage upgrades using Upgrade While Active (UWA). Discuss custom program evaluation, testing, and the necessity of a test environment. What are the UWA exit programs in post-live tasks? What are the common pitfalls? Understand postinstall tasks, validation, management, LPARS, and consider the option of rolling back in case of errors, recovery, staging user access, and more.

TARGET AUDIENCE: Intermediate

T08 Wednesday | April 22, 2009 | 11:00 am - 12:00 pm
IBM SYSTEM i SECURITY - CATCHING THE STOWAWAYS
Mark Harrison, CEO, Lead Architect - Thor Systems, Inc.

Learn basic to advanced steps used to create a successful security model matrix. IBM System i users have very diverse security requirements. Access, flexibility, and functionality are key factors in a well-organized security system. This session covers the set up and best practices of IBM System i security, such as system security levels, user/group profiles, authorization lists, library and object authority (*ALLOBJ), and IFS (Integrated File System) security. Methods for securing data from ODBC/JDBC applications like Microsoft Excel and Crystal Reports will be discussed in detail. Making data accessed through Application Program Interface (API) more secure will be presented and operation navigator and green screen commands will be used to show how to implement security.

TARGET AUDIENCE: Intermediate

T09 Wednesday | April 22, 2009 | 1:00 pm - 2:15 pm
WEBSHERE AND MS4 - CIRCUMNAVIGATE THE SPHERE
Kalyani Yerra, Software Engineer - Siemens, MS4

MedSeries4 technical team is evolving with IBM WebSphere in Web application development. Join us to discuss MedSeries4 Web application architecture, Java framework, IBM System i data connectivity, application performance tuning, and integration with other Siemens applications. Uncover MedSeries4 Web application development history, technology evolution path, and programming techniques that enable us to deliver the advanced and integrated clinical application to our customers.

TARGET AUDIENCE: Advanced

TECHNICAL 2

Track Coordinator: **Phyllis Field** - Banner Health
Client Co-chair: **Mark Erb** - Bay Area Hospital
Siemens Co-chair: **Kalyani Yerra** - Siemens, MS4

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| T11 | Monday | April 20, 2009 | 10:45 am - 12:00 pm |
| SIEMENS OPENLink™ FOR BEGINNERS, PART 1 - CONNECTIVITY AND MONITORING
PASSPORT TO INTEGRATION
Mark Noonan, Software Engineer - Siemens | | | |
| Learn the basics of Siemens OPENLink™ connectivity and monitoring. Participate in a detailed discussion of protocol and the tools needed to build an HL7 interface connection, learn the basics of configuring alerts, and explore monitoring to gain an understanding of how to ensure your interfaces are functioning. | | | |
| See T12 for Part 2. | | | |
| TARGET AUDIENCE: Everyone | | | |
| T12 | Monday | April 20, 2009 | 1:00 pm - 2:15 pm |
| SIEMENS OPENLink™ FOR BEGINNERS, PART 2 - DATA TRANSFORMATION
SHIP TO SHORE
Julianne Noonan, Software Product Analyst - Siemens | | | |
| Gain an understanding of the basics of data transformation with an introduction to the Siemens OPENLink Toolkit and a demonstration of how transactions and maps are created. Product functionality is exhibited using MS4 and HL7 interface type examples and Siemens OPENLink 23.6 - the most current version of the product. | | | |
| See T11 for Part 1. | | | |
| TARGET AUDIENCE: Everyone | | | |
| T13 | Monday | April 20, 2009 | 2:45 pm - 4:00 pm |
| SYSTEM i NAVIGATION TOOLS - DON'T BE A GILLIGAN
COME SEE WHAT THE PROFESSOR KNOWS
Lyle Severson, Customer Support Programmer/Analyst - Siemens | | | |
| Learn how System i Navigator can assist you in managing your system. Topics include a review of the new i 6.1 Web based Navigator functionality, useful everyday commands, and working with IFS, SQL, system values, spool files, and FTP. | | | |
| TARGET AUDIENCE: Intermediate | | | |
| T14 | Tuesday | April 21, 2009 | 10:30 am - 11:30 am |
| TECHNICAL FOCUS GROUP UPDATE - MUSTER THE PASSENGERS AND CREW
Mark Erb, Analytics, Operations Supervisor - Bay Area Hospital
Kalyani Yerra, Software Engineer - Siemens, MS4 | | | |
| Discover the benefits of participating in this forward thinking focus group! Take the opportunity to network with members of the Technical Focus Group, share ideas about how to enhance the MedSeries4 product line, and swap tips and techniques for using this innovative software. Hear updates about what we have accomplished over the past year, take the opportunity to tell us your impression of this year's conference, and make suggestions for future workshops and sessions. We look forward to this highly interactive session! | | | |
| TARGET AUDIENCE: Everyone | | | |

T15 Tuesday | April 21, 2009 | 1:00 pm - 2:15 pm
MS4 INTEROPERABILITY, WHAT'S NEW? - SECURING SAFE PASSAGE
Melanie Allred, Senior Analyst - Siemens, MS4

Find out about all of the exciting integration development efforts at MS4 and see what to look forward to in the future.

MedSeries4 Development has been hard at work creating new interfaces to support MS4 WebConnect Clinical Suite, meet CCHIT requirements, and make enhancements and fixes to all of our existing interface modules and other interoperability functionality. Hear about efforts toward increasing implementation efficiency and documentation for model interfaces to/from Siemens systems, such as Siemens Pharmacy, MAK, and Novius Lab, and take the opportunity to rally enthusiasm towards development of existing and new interface SPECS in which you have an interest.

TARGET AUDIENCE: Intermediate

T16 Tuesday | April 21, 2009 | 2:45 pm - 4:00 pm
BUILDING TEST / TRAIN ENVIRONMENTS - CAST OFF TO A NEW WORLD
Phyllis Field, IT Software Engineer, SR - Banner Health
David Keel, Network, Database Administrator - TJ Samson Hospital

Are you struggling with maintaining a test / train environment? Join a lively discussion regarding the tasks necessary to create and/or refresh your test / train environments using the live environment. Topics include discussion of logical file issues, maintenance of triggers, interface control file configuration, subsystems, jobds, clearing patient data, and disk space considerations.

TARGET AUDIENCE: Intermediate

T17 Wednesday | April 22, 2009 | 9:30 am - 10:45 am
MEDSERIES4 AND SYSTEM i FOR BEGINNERS - SYSTEM i FOR DINGHIES
Mark Erb, Analytics, Operations Supervisor - Bay Area Hospital

Are you new to System i and MS4, or do you just need a refresher on navigating around the system? See this presentation on System i objects, such as physical and logical files, libraries, library lists and profiles, and join in a discussion of MS4 naming conventions, application relationships, and use of the MS4 menu driver.

TARGET AUDIENCE: Beginning

T18 Wednesday | April 22, 2009 | 11:00 am - 12:00 pm
MEDSERIES4 INNOVATIVE IDEA ROUNDTABLE - WHATEVER FLOATS YOUR BOAT
Bev Hiltner, Systems Analyst - Kennedy Krieger Institute

Join participants from multiple facilities to share experiences and solutions implemented to provide increased excellence in service to their customers. This is an open agenda covering a range of topics, including but not limited to, forms automation, high availability, and disaster recovery. Bring questions, including open questions from the week's sessions, ideas, and solutions to facilitate mutual sharing of our world.

TARGET AUDIENCE: Everyone

	Wednesday	April 22, 2009	1:00 pm - 2:15 pm
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T19 **SIEMENS OPENLink TIPS AND TRICKS FOR MS4 USERS - DON'T GET LOST IN UNCHARTED WATERS**
Julianne Noonan, Software Product Analyst - Siemens

Expand your Siemens OPENLink horizon with all new tips and tricks for 2009! You've been to Siemens OPENLink classes and built some interfaces with your MS4 system. Now you are ready for new concepts to maximize the benefits of the product. MedSeries4 customer examples will be used to facilitate the discussion.

TARGET AUDIENCE: Intermediate

BONUS TRACK

	Monday	April 20, 2009	10:45 am - 12:00 pm
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B01 **CHARITY CARE POLICY AND PROCEDURE DEVELOPMENT - THROW OUT A LIFELINE**
Newt Courtney, Vice President, Patient Financial Services - Nix Health System
Pam Waggener, Systems Analyst - Cheyenne Regional Medical Center

Learn different ways to identify and track charity care accounts by using MS4 AR/ADT. Share ideas as we look at how other facilities are handling their processes.

TARGET AUDIENCE: Patient account and admitting managers, financial counselors, and individuals responsible for evaluating policy and procedures.