

## SESSIONS

### GENERAL INFORMATION

Sessions are one to two hours in length, are presented in a lecture format, and are available to every attendee as part of the conference registration fee. A session may provide an overview of the product, new system features, tips and techniques, or show how a facility is using the system in an ingenious or unique way.

### NEW ATTENDEE VIRTUAL TRACK

For 2008, the Vision User Group has devoted a track to MS4's new customers, users, and potential users. Every focus group has dedicated one session within each track that is targeted to the new user. A new user could be someone new to MS4 or just a certain application of MS4. Sessions in the Virtual Track are scheduled in a way that allows the new or beginning user to attend each one without conflict. Virtual Track sessions are purple text.

### CONTINUING EDUCATION UNITS (CEUs)

Vision 2008 is proud to offer Continuing Education Units (CEUs) for selected sessions and workshops. Please see the session and workshop sections of this booklet for specific details. As additional classes are approved for CEU credit, notice will be posted on [www.ms4vision.com](http://www.ms4vision.com).

### TARGET AUDIENCE

#### Beginning

The beginning level class is designed for the attendee who is new to MS4 or would like a refresher course. It is expected that the attendee will have limited experience in areas such as file building, troubleshooting, system functionality, etc. Instruction will be focused on providing information at an introductory level, with no prerequisites required.

#### Intermediate

The intermediate level class is designed for attendees who have a solid understanding of one or multiple application suites. It is expected that the attendee will have a general knowledge of system functionality, file structure, and interoperability. This level of class may require prerequisite knowledge.

#### Advanced

The advanced level class is designed for the "super user." Attendees will be expected to have detailed knowledge of their application or focus area. It is expected that the attendee will have extensive experience in areas such as file building, troubleshooting, system functionality, etc. Classes of this level are intended to provide in-depth information, and attendees are expected to have prerequisite knowledge.

## SESSIONS

### HEALTHCARE TODAY

Sessions in this track are open to anyone who has an interest in the topic being presented.

Sessions noted with a ■ qualify for Continuing Education Units (CEUs) with the Utah Nurses Association. CEU certificates will be handed out at the conclusion of each qualifying session. Please be sure to see the session monitor prior to leaving the session and after completing the special evaluation form.

	Monday	April 21, 2008	10:45 am - 12:00 pm
H1	APPLYING TECHNOLOGY AS A LEADERSHIP TOOL Gail Latimer, R.N., MSN, Vice President , Chief Nursing Officer - Siemens		

The use of technology is becoming increasingly apparent to nurse leaders as it continues to support healthcare initiatives such as patient safety and quality clinical outcomes. Nurse leaders must integrate vast amounts of complex information in order to make quality decisions every day. It is more critical than ever that care is compliant with evidence-based guidelines, workflow is streamlined, and metrics are

available to be monitored in an effort to improve clinical practice. Ms. Latimer will discuss how the nurse leader's role can stimulate innovation within nursing to drive the changes necessary to implement technology and how technology can be used as tool to increase patient safety and maximize operational efficiencies.

Objectives:

- Understand the role of the nurse leader in clinical automation
- Articulate 3 drivers of patient safety
- Describe 3 ways technology can be utilized to promote patient safety

AUDIENCE: Everyone.

	Monday	April 21, 2008	1:00 pm - 2:15 pm
H2	WHAT'S ON THE MIND OF THE CIO – FUTURE TRENDS AND POSSIBILITIES Tbd		

Healthcare IT planning in the 21<sup>st</sup> century is complex. Today's CIO must consider many factors when analyzing his or her current IT state and strategic planning for the future. The competitive environment in healthcare is placing increasing importance on IT solutions. Hospitals that do not invest in IT will struggle to survive and compete against those that do. But for rural and community health providers that have smaller budgets than their big-city counterparts, realizing the capital to make such investments can be challenging. This session will explore hot topics on the mind of a CIO in the year 2008 and beyond.

AUDIENCE: Everyone.

	Monday	April 21, 2008	2:45 pm - 4:00 pm
H3	PREPARATION FOR, AND RECOVERY FROM REAL LIFE DISASTERS Sherri Ward, IT Manager, Core Applications – Cheyenne Regional Medical Center Ken Abendshien, Director of Information Systems – Midwest Health System Data Center		

How ready are you for a hardware disaster? How about a natural disaster? This session reveals two real life catastrophes and the "eye-openers" both speakers have experienced.

Are you dependent on backup tapes in the event of a disaster? Do you believe that having RAID 5 protects you from a hardware failure? How ready are you for a potential loss of data or an unexpected lengthy downtime? Cheyenne Regional Medical Center thought they were ready and protected by hardware redundancy, but they were not. Hear about what happened to them and the lessons they learned in the process.

"Mother Nature's Furry - Greensburg, Kansas!" Learn about IT disaster planning as you relive Kiowa County Hospital's experience with total destruction of their community and hear of other Kansas community hospitals' operational challenges with Mother Nature's vicious effects.

Come learn from past mistakes and discover how to avoid the same pitfalls and assumptions.

AUDIENCE: Everyone.

	Tuesday	April 22, 2008	10:30 am - 11:30 am
H4	WHAT'S NEXT FOR HEALTHCARE IT – IMPACT OF PENDING LEGISLATION AND REGULATIONS		

Michele McGlynn, Government and Industry Affairs – Siemens

With the new 110th Congress, the upcoming Presidential elections, and the ongoing work of HHS and other key industry organizations, the political landscape and agenda continue to intensify. Healthcare and healthcare IT have surfaced as key issues across the industry, in legislation and regulation, and are on the agenda for the presidential candidates. Throughout all of these activities, some key concepts and strategies are resonating and are driving forward progress on initiatives that will impact you and your business. Join us as we walk you through the key Healthcare IT activities and initiatives and discuss these impacts and opportunities.

AUDIENCE: Everyone.

	Tuesday	April 22, 2008	1:00 pm - 2:15 pm
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H5  
CREATING PHYSICIAN VALUE AND GAINING PHYSICIAN BUY-IN  
Dr. Jeff Lee, Physician Consultant – Siemens, MS4

Dr. Jeff Lee, MS4 Physician Consultant, leads a discussion on tools and techniques that can be used to involve physicians in your clinical IT strategy and implementation. Examples of what has and hasn't worked at other community hospitals, as well as roll out strategies and "behind the scenes" tasks that help engage physicians will be discussed.

AUDIENCE: Everyone.

	Tuesday	April 22, 2008	2:45 pm - 4:00 pm
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H6  
A FRAMEWORK FOR JUSTIFYING NURSING IT PROJECTS - HOW TO ANSWER A CFO/CEO CHALLENGE THAT NURSING SYSTEMS DON'T HAVE A RETURN ON INVESTMENT  
Ruth B. Bowen, MBA, CPHQ, CPHIMS, Foundation Enterprise Systems Product Management - Siemens

Have you been challenged by your executive team to justify the expense of clinical IT projects? This session provides a framework for developing a quantifiable benefits analysis that includes a picture of what the financial opportunity might be.

AH AH EE EE TOOKY TOOKY" -Tookie Tookie, George of the Jungle's toucan buddy, is calling you to attend this session.

AUDIENCE: Everyone.

## FINANCIAL SERVICES 1

Track Coordinator: Karen Aldous – Siemens, MS4  
Client Co-chair: Tricia Billington – East Texas Medical Center  
Siemens Co-Chair: Masami Goldsberry – Siemens, MS4

	Monday	April 21, 2008	10:45 am - 12:00 pm
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F1  
AP – BALANCING THE CONNECTION BETWEEN FILES  
Cathleen Riley, Customer Support Analyst – Siemens  
Anna Skinner, Customer Support Analyst – Siemens

Can we fix our own file discrepancies? Delve into the APRR399 report and related files to learn what to do with reported "out of balance" net differences. Discover why the APRR399 report shows a net

difference, find out where to look for records causing the net difference, and see what you can do to prevent a file discrepancy.

TARGET AUDIENCE: Intermediate to advanced users of Accounts Payable applications, although beginning users may pick up helpful hints. Knowledge of dayend reports is required.

F2 Monday | April 21, 2008 | 1:00 pm - 2:15 pm  
1099 VENDOR MERGE AND E-FILING  
Tricia Billington, Sr. Systems Analyst – East Texas Medical Center

Come learn the basic concepts and details for single and multi-company setup. Review the 1099 process, AP 1099 vendor merge, combine/delete function, 1099 laser forms, requirements for e-filing set up methods, and hear about the upcoming changes to the Vendor Master for 1099 identification.

TARGET AUDIENCE: Beginning to intermediate.

F3 Monday | April 21, 2008 | 2:45 pm - 4:00 pm  
ONLINE ORDERING IN MATERIALS MANAGEMENT  
Robert Allison, Systems Consultant, IS – Billings Clinic

Would you like to speed up the ordering process and make better use of your purchasing agent's time? This session looks at the Materials Management online ordering process and compares the manual process to using an exchange service or vendor-direct online ordering.

TARGET AUDIENCE: Intermediate to advanced users who are familiar with their facility's ordering process.

F4 Tuesday | April 22, 2008 | 10:30 am - 11:30 am  
FINANCIAL SERVICES FOCUS GROUP UPDATE  
Masami Goldsberry, Project Manager – Siemens, MS4  
Michael West, Manager, Resource and Scheduling – Siemens, MS4

Meet the members of the Financial Services Focus Group and learn about recent activities and current releases. Receive updates from the Vision Board, MedSeries4 Customer Services, and Siemens. Take this opportunity to ask questions, provide suggestions, and consider joining the group.

TARGET AUDIENCE: All users interested in MS4 General Financial applications.

F5 Tuesday | April 22, 2008 | 1:00 pm - 2:15 pm  
UPCOMING GFS ENHANCEMENTS FOR AP, MA, EDI, AND FA  
Karen Aldous, Systems Analyst – Siemens, MS4

Are you curious about upcoming enhancements to the General Financial applications? Come learn what new features and fixes are planned for Accounts Payable, Materials Management, Fixed Assets, and EDI. The session also covers laser printing for checks and labels.

TARGET AUDIENCE: Beginning to advanced.

F6 Tuesday | April 22, 2008 | 2:45 pm - 4:00 pm  
BEST PRACTICES – AP  
Kay Johnson, Director of Accounting – Nacogdoches Memorial Hospital

How can you get the most from the MS4 Accounts Payable application? This session describes best practices for accounts payable related to master file set up, invoice processing, daily balancing, key reports, and interfacing with other applications.

TARGET AUDIENCE: All users of MS4 Accounts Payable.

F7      Wednesday | April 23, 2008 | 9:30 am - 10:45 am  
ARCHIVING AND PURGING ACCOUNTS PAYABLE AND MATERIALS MANAGEMENT  
Claude Thompson, Accounts Payable Specialist – Asante Health System  
Anna Skinner, Customer Support Analyst – Siemens

Is your system running at optimum speed? Do your files contain several years of data? Attend this session to learn about recommended data retention and the details of minimizing the size of your accounts payable and materials management files for improved performance.

TARGET AUDIENCE: Intermediate.

F8, F18      Wednesday | April 23, 2008 | 11:00 am - 12:00 pm  
FINANCIAL SERVICES “MIND EXCHANGE”  
Masami Goldsberry, Project Manager – Siemens, MS4  
Michael West, Manager, Resource and Scheduling – Siemens, MS4

Do you have questions or need help finding that \$.01 cent in a \$4,000,000 journal entry? Join this interactive session and talk one-on-one with Siemens and customer experts. If you have issues, requests, or just need a refresher on any of the MS4 General Financial system applications, MS4 Support and Development representatives and General Financial Focus Group members will be available to assist you.

TARGET AUDIENCE: All users of MS4 General Financial applications.

F9      Wednesday | April 23, 2008 | 1:00 pm - 2:15 pm  
BEST PRACTICES – MATERIALS MANAGEMENT EDI  
Gordon Miller, Sr. Application Analyst – Vanguard Health Systems  
Ramona Olander, Sr. Application Analyst – Vanguard Health Systems

Review the processes and procedures for accounts payable and materials management that IS should be using to keep EDI purchasing and invoicing working effectively, and hear about changes Siemens will be implementing in an upcoming EDI release.

TARGET AUDIENCE: Intermediate to advanced users.

## FINANCIAL SERVICES 2

Track Coordinator: Adrienne Jernigan – Bay Area Hospital  
Client Co-chair: Tricia Billington – East Texas Medical Center  
Siemens Co-chair: Michael West – Siemens, MS4

F11      Monday | April 21, 2008 | 10:45 am - 12:00 pm  
BENEFICIAL CUSTOM PR/HR QUERY REPORTS

Donna Welch, Systems Analyst – Siemens, MS4

Learn beneficial tips for creating basic and intermediate joined files and special reports for Payroll and/or Human Resources. Bring your requirements and the presenter will work with you to see if the Query Reporting Utility will accomplish generating a suitable report.

TARGET AUDIENCE: Attendees should have a basic understanding of the Query Reporting Utility. It is strongly recommended attending the Query Reporting Utility workshop before registering for this session.

F12 Monday | April 21, 2008 | 1:00 pm - 2:15 pm  
**GETTING THE MOST OUT OF CUSTOMER SUPPORT**  
Doug Brown, Customer Support Analyst – Siemens

Get the most for your support dollars. Join an MS4 Customer Support Analyst to learn how to access Siemens Customer Listserv, Siemens Support Knowledge Base (SSKB), the Siemens Customer Website, and learn how to log support tickets online.

TARGET AUDIENCE: Beginning.

F13 Monday | April 21, 2008 | 2:45 pm - 4:00 pm  
**STAFF BUDGETING – IT'S A JUNGLE OUT THERE**  
Adrienne Jernigan, Accounting Manager – Bay Area Hospital

Come see an overview of the Staff Budgeting module of the MS4 Budgeting application (BG). Learn about downloading data from payroll, budgeting at the department/job code level, and various modeling techniques.

TARGET AUDIENCE: Intermediate.

F14 Tuesday | April 22, 2008 | 10:30 am - 11:30 am  
**FINANCIAL SERVICES FOCUS GROUP UPDATE**  
Masami Goldsberry, Project Manager – Siemens, MS4  
Michael West, Manager, Resource and Scheduling – Siemens, MS4

Meet the members of the Financial Services Focus Group and learn about recent activities and current releases. Receive updates from the Vision Board, MedSeries4 Customer Services, and Siemens. Take this opportunity to ask questions, provide suggestions, and consider joining the group.

TARGET AUDIENCE: All users interested in MS4 General Financial applications.

F15 Tuesday | April 22, 2008 | 1:00 pm - 2:15 pm  
**FISH! GET YOURSELF HOOKED**  
David Molotsky – Human Resources Partner – Siemens

Caught up in the jungle? Go fishing! Well not really, but remembering FISH! can help. Putting the principles of FISH! into practice can change your life. It gives you a way to frame your perspective and improve day-to-day interactions. Learn the principles of FISH! and explore ways to put them into practice; but be forewarned, you may have a little fun on the way. Come and get hooked!

TARGET AUDIENCE: Everyone.

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|--|-----------|----------------|---------------------|
| F16  | Tuesday   | April 22, 2008 | 2:45 pm - 4:00 pm   |
| <b>BEST PRACTICES – PAYROLL</b><br>Patty Heflin, Payroll Manager – Nacogdoches Memorial Hospital   |           |                |                     |
| Learn when to start balancing quarter-to-date and yearend wages. Review highlights of the Employee Master file, pseudo check number conversion, and discover the ease of setting up deduction tables and balancing payroll hours.  |           |                |                     |
| <b>TARGET AUDIENCE:</b> Beginning to intermediate knowledge of the HR/Payroll MS400 system and excel worksheets.   |           |                |                     |
| F17  | Wednesday | April 23, 2008 | 9:30 am - 10:45 am  |
| <b>GL REPORT WRITER – 101</b><br>Karen Aldous, Systems Analyst – Siemens, MS4  |           |                |                     |
| This session offers all the basics of GL Report Writer. Learn how to set up columns and rows to create standard financial reports and gain the necessary knowledge to create and update GL Reports.  |           |                |                     |
| <b>TARGET AUDIENCE:</b> Beginning. Attendees who are new to the GL application or would like a refresher on report writing.  |           |                |                     |
| F18, F8  | Wednesday | April 23, 2008 | 11:00 am - 12:00 pm |
| <b>FINANCIAL SERVICES “MIND EXCHANGE”</b><br>Masami Goldsberry, Project Manager – Siemens, MS4<br>Michael West, Manager, Resource and Scheduling – Siemens, MS4  |           |                |                     |
| Do you have questions or need help finding that \$.01 cent in a \$4,000,000 journal entry? Join this interactive session and talk one-on-one with Siemens and customer experts. If you have issues, requests, or just need a refresher on any of the General Financial system applications, MS4 Support and Development representatives and General Financial Focus Group members will be available to assist you. |           |                |                     |
| <b>TARGET AUDIENCE:</b> All users of MS4 General Financial applications.   |           |                |                     |
| F19  | Wednesday | April 23, 2008 | 1:00 pm - 2:15 pm   |
| <b>PAYROLL TO GL INTERFACE</b><br>Robert Brown, Systems Analyst – Siemens, MS4   |           |                |                     |
| Learn about the files, processes, and variables involved with the payroll to GL interface, including typical file set up and the various settings you can use to accomplish different postings of expenses and deductions.   |           |                |                     |
| <b>TARGET AUDIENCE:</b> Attendees should have basic knowledge of the payroll system and files.   |           |                |                     |

## PATIENT FINANCIAL SERVICES 1

Track Coordinator: Carmen Musitano – Universal Health Services  
 Client Co-chair: Susan Mattos – Sutter Health  
 Siemens Co-chair: Diane Hummel – Siemens, MS4

Additional sessions of interest to Patient Financial attendees are offered in the Bonus Track.

All Patient Financial 1 sessions qualify for continuing education units (CEUs) with the American Association of Healthcare Administrative Management (AAHAM). Please see the session monitor at the conclusion of each presentation to receive the CEU certificate.

A1, A11	Monday	April 21, 2008	10:45 am - 12:00 pm
PATIENT FINANCIAL FOCUS GROUP UPDATE – PFFG PRIDE, HEAR US ROAR Sue Mattos, Systems Analyst II – Sutter Health			
Meet the members of the Patient Financial Focus Group (PFFG) and see an overview of this year's AR/ADT tracks. Learn how they relate to the Revenue Cycle, and hear from MS4 Solution Owners about upcoming development. This is your opportunity to ask questions of the focus group members and network with other attendees who use MS4 Patient Financial applications.			
TARGET AUDIENCE: All interested conference attendees.			
A2, M2, R2	Monday	April 21, 2008	1:00 pm - 2:15 pm
CPT4 CODE FLOW AND ISSUE RESOLUTION – JUNGLE JIVE Paula Elliott, Systems Analyst – Siemens, MS4 Shelley Harward, Customer Support Analyst – Siemens			
CPT4 codes interact with multiple applications. Join the Patient Financial, MIRA, and Case Mix/Reimbursement Focus Groups to review CPT4 code logic and flow. This session is an open forum for you to ask questions, share information and workarounds, and get ideas from the presenters and other MS4 facilities.			
TARGET AUDIENCE: Intermediate AR, EC, MIRA, Case Mix, and RE users who have an understanding of how CPT4 codes are used in their application. Attendees should be familiar with their CPT4 Code file maintenance.			
A3	Monday	April 21, 2008	2:45 pm - 4:00 pm
BEGINNING ADT – THE BEAR NECESSITIES Pam Waggener, Business Analyst – Cheyenne Regional Medical Center			
Learn the ABCs of ADT. Come journey with us through the various screens of the admission process.			
TARGET AUDIENCE: Beginning.			
A4	Tuesday	April 22, 2008	10:30 am - 11:30 am
PATIENT ACCOUNT REVENUE CYCLE MATRIX – THE CIRCLE OF LIFE Lea Hammons, Patient Accounts Manager/Systems Analyst – Grenada Lake Medical Center Sue Mattos, Systems Analyst II – Sutter Health			
From admissions to zero balance, this session highlights all the MS4 applications across the life cycle of an account. The Revenue Cycle matrix is central to understanding the flow of information and processes necessary to receive payment for services rendered.			
TARGET AUDIENCE: All AR/ADT and Editor users.			
A5	Tuesday	April 22, 2008	1:00 pm - 2:15 pm
ADT MONITORING TOOLS AND TRAINING TIPS – MONKEY SEE, MONKEY DO Betty Kevan, Business Analyst – Sutter Health Carmen Musitano, Sr. Business Applications Analyst – Corporate, Universal Health Services, Inc.			

Come learn how to train your staff to avoid common mistakes. Discover how to identify, track, and troubleshoot emerging admitting problems using MS4 reports and queries.

TARGET AUDIENCE: Beginning to intermediate. Admitting directors, managers, supervisors, and AR/ADT support analysts. Query experience is helpful but not necessary.

A6 Tuesday | April 22, 2008 | 2:45 pm - 4:00 pm  
UNDERSTANDING CENSUS EVENTS TRANSACTIONS – SAFARI GUIDE TO CENSUS EVENTS  
Bruce Spratling, Financial Systems Analyst, IT Dept. – Billings Clinic  
Carmen Musitano, Sr. Business Applications Analyst – Corporate, Universal Health Services, Inc.

Examine the numerous ways census functions affect a patient record. Discuss the impact of updating encounters through Census Event History, learn how updates influence room and observation charges, and hear about the options and function keys associated within Census Event History.

TARGET AUDIENCE: Intermediate to advanced. Admitting managers, super users, and anyone responsible for census management and updates.

A7 Wednesday | April 23, 2008 | 9:30 am - 10:45 am  
BEGINNING ACTS – ORGANIZE THE ACCOUNT MAZE  
Carmen Musitano, Sr. Business Applications Analyst – Corporate, Universal Health Services, Inc.  
John Niles, Customer Support Analyst – Siemens

Are you a new user or one who needs help with building the files to set up the Automated Collection Tracking System (ACTS)? Come learn how to branch through the various screens while in ACTS and how to build the collector master and message master files. We will also explore how ACTS can help your facility improve billing and follow-up productivity.

TARGET AUDIENCE: Beginning. Patient Financial Services managers, ACTS support analysts, and end-users.

A8 Wednesday | April 23, 2008 | 11:00 am - 12:00 pm  
MEDSERIES4 SCHEDULING V9  
Maripat McLaughlin, Systems Analyst – Siemens, MS4

Come see what's new in the MS4 Scheduling application, an integrated appointment management system. If you are currently using MS4 Scheduling, this session will explain the changes made in the application to prepare you for updating to the V9 release. If you are considering a change in your current system, this session will provide an overview of the key components available in MS4 Scheduling.

NOTE: For details on setting up and using the scheduling system, plan on attending the MS4 Scheduling workshop.

TARGET AUDIENCE: All users interested in MS4 Scheduling.

A9 Wednesday | April 23, 2008 | 1:00 pm - 2:15 pm  
STANDARD REPORTS AND AR REPORT WRITER  
Tarek Chatila, Application Support Analyst – Adventist Health

How are you getting information out of MS4? Standard reports are an accurate, time-tested way to get summary and detail of AR/ADT data. Come learn about the importance of these reports, how to read

them, and what data they contain. What if your request isn't so standard? MS4 AR Report Writer can fill the need! Learn how to use this easy tool to set criteria and run your own report.

TARGET AUDIENCE: Beginning and intermediate AR/ADT users.

## PATIENT FINANCIAL SERVICES 2

Track Coordinator: Linda Farmer – Banner Health  
Client Co-chair: Susan Mattos – Sutter Health  
Siemens Co-chair: Diane Hummel – Siemens, MS4

Additional sessions of interest to Patient Financial attendees are offered in the Bonus Track.

All Patient Financial 2 sessions qualify for continuing education units (CEUs) with the American Association of Healthcare Administrative Management (AAHAM). Please see the session monitor at the conclusion of each presentation to receive the CEU certificate.

A11, A1	Monday	April 21, 2008	10:45 am - 12:00 pm
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	PATIENT FINANCIAL FOCUS GROUP UPDATE – PFFG PRIDE, HEAR US ROAR Sue Mattos, Systems Analyst II – Sutter Health		
	Meet the members of the Patient Financial Focus Group (PFFG) and see an overview of this year's AR/ADT tracks. Learn how they relate to the Revenue Cycle, and hear from MS4 Solution Owners about upcoming development. This is your opportunity to ask questions of the focus group members and network with other attendees who use MS4 Patient Financial applications.		
	TARGET AUDIENCE: All interested conference attendees.		
A12	Monday	April 21, 2008	1:00 pm - 2:15 pm
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	BEGINNING AR – PROVIDE FOR THE PRIDE Holly Reich, Administrative Director, Patient Financial Services and Admitting – Simi Valley Hospital, Adventist Health		
	Are you a new user or is your organization new to MS4? Join us as we navigate through the screens of account based inquiry and learn about all the branching capabilities available from the patient account screen.		
	TARGET AUDIENCE: Beginning. AR patient accounting managers, users, and support analysts.		
A13	Monday	April 21, 2008	2:45 pm - 4:00 pm
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	CLAIM HISTORY AND POSTING ENHANCEMENTS Lea Hammons, Patient Accounts Manager, Systems Analyst – Grenada Lake Medical Center James Connelley, Sr. Business Analyst – Daughters of Charity Health System		
	Claim-level follow up has arrived! Join us as we discuss enhancements to the batch posting process, the claim history maintenance, and demonstrate the new claim history screens and functionality.		
	TARGET AUDIENCE: All AR/ADT users. This session will be of special interest to support analysts who are responsible for maintenance and cash posting.		
	Tuesday	April 22, 2008	10:30 am - 11:30 am
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A14 DENIAL MANAGEMENT WITH ACTS – WATCH OUT FOR THAT . . . . DENIAL  
James Connelley, Sr. Business Analyst – Daughters of Charity Health System  
Pam Waggener, Business Analyst – Cheyenne Regional Medical Center

Use ACTS and queries to track and manage denials. Identify the most frequent denial types and denial prone payers, and implement preventive processes. These tools enable you to expedite payer communication, reduce follow up volume, and demonstrate the importance of empowering departments to take responsibility for their role in the cycle of a patient account.

TARGET AUDIENCE: Intermediate. Managers and those responsible for ACTS file maintenance.

Tuesday | April 22, 2008 | 1:00 pm - 2:15 pm

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A15 U4/H4 TROUBLESHOOTING – FUN WITH TARZAN AND JANE  
Linda Farmer, Business Analyst – Banner Health  
John Niles, Customer Support Analyst – Siemens

Are you having problems troubleshooting U4 and H4 errors? Get together with us to learn how to use table elements and documentation to correct data errors in the U4 and H4.

TARGET AUDIENCE: Intermediate to advanced. Patient financial services managers and AR/ADT support analysts.

Tuesday | April 22, 2008 | 2:45 pm - 4:00 pm

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A16 BEGINNING EC – BILLING EDITOR – ON THE PROWL FOR TIMELY BILLING  
Tarek Chatila, Application Support Analyst – Adventist Health  
Paula Elliott, Systems Analysts – Siemens, MS4

Are you new to the Editor? Come see how claims are automatically and manually loaded in to the editor, learn which file maintenance controls the loading of data into the editor screens, and find out what features the Billing Editor has to help you audit your claims and resolve billing problems.

NOTE: For more detailed information related to the Editor, plan on attending the Editor workshops.

TARGET AUDIENCE: Beginning Billing Editor users.

Wednesday | April 23, 2008 | 9:30 am - 10:45 am

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A17 REVENUE RE-CLASSIFICATION – CASH IN KING  
Linda Farmer, Business Analyst – Banner Health

Keep charges from getting lost in the jungle. Join us to discover the flexibility you can achieve by using GL distribution and revenue reclassification.

TARGET AUDIENCE: All Patient Financial Services managers and AR/ADT support analysts.

Wednesday | April 23, 2008 | 11:00 am - 12:00 pm

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A18 AR QUALITY AND MONITORING TOOLS  
James Connelley, Sr. Business Analyst – Daughters of Charity Health System

Come learn how to master queries over the audit log to get productivity units for the AR staff, how to query ACTS notes and standard ACTS reports for productivity units by user, and discover what other facilities are doing to monitor their efficiency.

TARGET AUDIENCE: Advanced. Experienced query users, systems analysts, and AR managers.

A19      Wednesday | April 23, 2008 | 1:00 pm - 2:15 pm  
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ROUNDTABLE AND CLIENT OPEN FORUM – SURVIVE, ADAPT, THRIVE  
Sue Mattos, Systems Analyst II – Sutter Health

Team up with the Patient Financial Focus group to share bright ideas and creative ways to use the standard product application. Open forum questionnaires gathered at the end of each session will be discussed. Come join the roundtable conversation and network with your peers.

TARGET AUDIENCE: Everyone.

## MIRA

Track Coordinator: Brenda Olson – Great Plains Health Alliance  
Client Co-chair: Karen Hope – Sutter Health  
Siemens Co-chair: Gaylene Gladden – Siemens, MS4

All MIRA sessions qualify for continuing education units (CEUs) with the American Health Information Management Association (AHIMA). See the session monitor at the conclusion of each presentation to receive the CEU certificate.

M1      Monday | April 21, 2008 | 10:45 am - 12:00 pm  
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NEW MIRA RELEASES AND MIRA FOCUS GROUP UPDATE – SUNRISE SAFARI  
Gaylene Gladden, Sr. Product Analyst – Siemens, MS4

Come join us for a discussion of the MIRA Focus Group accomplishments and goals, and hear about enhancements and updates for releases 26.20 and 28.20, to help you prepare for the future.

TARGET AUDIENCE: All MIRA users.

M2, A2, R2      Monday | April 21, 2008 | 1:00 pm - 2:15 pm  
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CPT4 CODE FLOW AND ISSUE RESOLUTION – JUNGLE JIVE  
Paula Elliott, Systems Analyst – Siemens, MS4  
Shelley Harward, Customer Support Analyst – Siemens

CPT4 codes interact with multiple applications. Join the Patient Financial, MIRA, and Case Mix/Reimbursement Focus Groups to review CPT4 code logic and flow. This session is an open forum for you to ask questions, share information and workarounds, and get ideas from the presenters and other MS4 facilities.

TARGET AUDIENCE: Intermediate AR, EC, MIRA, Case Mix, and RE users who have an understanding of how CPT4 codes are used in their application. Attendees should be familiar with their CPT4 Code file maintenance.

M3, R3      Monday | April 21, 2008 | 2:45 pm - 4:00 pm  
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IMPACT OF MEDICARE ON THE REVENUE CYCLE – A GOVERNMENTAL UPDATE  
IT'S A JUNGLE OUT THERE  
Kathy Barry, Director of Reimbursement and Registration – St. Joseph Healthcare  
Karen Hope, Technical Developer Analyst – Sutter Health

Learn of recent and upcoming changes in Medicare reimbursement regulations and hear about their impact on the hospital revenue cycle. This presentation provides a broad overview of specific changes in

reimbursement, including MS-DRGs and OPPS, and other Medicare quality measurements and initiatives, such as hospital acquired conditions that continue to impact hospital reimbursement.

**TARGET AUDIENCE:** This session is designed for anyone who wants to gain an understanding of the revenue cycle and how Medicare has shaped and changed the reimbursement process. This is a general education session providing ideas for using Case Mix, RE, and MIRA.

M4 Tuesday | April 22, 2008 | 10:30 am - 11:30 am  
**MIRA'S LOOK INTO MS4 CLINICALS – JUNGLE TO JUNGLE**  
Gretchen Keller, RHIA, Director, HIM/IS – Neosho Regional Medical Center  
Charmaine Mockler, Director, Medical Information – Brattleboro Memorial Hospital

This session provides MIRA users an overview of the MS4 Clinical applications and discusses possible uses while going down the path to the EHR. Learn about where the clinical information resides in the repository, how an order is placed, the look of the clinical documentation, and the many reports that can be generated.

**TARGET AUDIENCE:** Beginning to intermediate.

M5 Tuesday | April 22, 2008 | 1:00 pm - 2:15 pm  
**PICKING UP THE PIECES AFTER DISASTER STRIKES**  
Brenda Olson, VP, Health Information Management – Great Plains Health Alliance, Inc.

Next steps are sometimes hidden when trying to determine the best way to move forward in the wake of a disaster. Review the aftermath of the Greensburg, Kansas tornado on May 4, 2007 and hear a discussion of how it has affected the life and work of HIM professionals. Video footage and pictures of the devastation and recovery efforts will be shown.

**TARGET AUDIENCE:** Everyone. No prerequisite knowledge required.

M6 Tuesday | April 22, 2008 | 2:45 pm - 4:00 pm  
**BEGINNING MIRA – WELCOME TO THE JUNGLE**  
Jean Rawles, MIRA Coordinator – Cheyenne Regional Medical Center  
Pegge Szych, Project Lead – Combinatorics Consulting Company

Learn about the MS4 MIRA product at the introductory level. Discussion includes a basic overview and instruction on all MIRA modules and the IBM System i navigation. This session is geared toward the attendee who is new to the product or those individuals who need refresher information.

**TARGET AUDIENCE:** Beginning.

M7 Wednesday | April 23, 2008 | 9:30 am - 10:45 am  
**MIRA TIPS AND TRICKS – FROOT LOOPS**  
Brenda Olson, VP, Health Information Management – Great Plains Health Alliance, Inc.  
Diane Muir, RHIT, CCA, HIMS Manager – Mammoth Hospital

Come join us for a lively interactive session of MIRA modules such as abstracting, chart analysis and location, MPI, and Privacy Administration.

**TARGET AUDIENCE:** All MIRA users.

M8      Wednesday | April 23, 2008 | 11:00 am - 12:00 pm  
DATA EXTRACTION – WHERE THE WILD THINGS ARE  
Karen Hope, RHIA, Technical Developer, Analyst – Sutter Health  
Debby Helmrich, RHIT, Technical Developer, Analyst – Sutter Health

You enter in the data, but how do you get it out? The great thing about the MS4 system is every data element captured can be reported out. Get to know the common file and field names by attending this informative session.

TARGET AUDIENCE: All MIRA users.

M9      Wednesday | April 23, 2008 | 1:00 pm - 2:15 pm  
UNIT CONSOLIDATION / UNDO UNIT CONSOLIDATION – UNPEEL YOUR BANANA  
Pegge Szych, Project Lead – Combinatorics Consulting Company  
Debby Helmrich, RHIT, Technical Developer, Analyst – Sutter Health

Prepare for EHR with a clean MPI. This session examines what you need to know about Unit Consolidation, including information about file set up, and report generation and review. There will be time for discussion of the do's and don'ts as you discover the powerful impact this application can have on your files. We'll also discuss how to manually unmerge, if you ever have the need.

TARGET AUDIENCE: All MIRA users.

## CASE MIX / REIMBURSEMENT

Track Coordinator: Kathy Barry – St. Joseph Healthcare  
Client Co-Chair: Ronald Wensel – Adventist Health  
Siemens Co-Chair: Mary Heckle – Siemens, MS4

R1      Monday | April 21, 2008 | 10:45 am - 12:00 pm  
BASIC RE PROCESS FLOW CHARTS AND FILE DEPENDENCIES –  
LOOKING DIRECTLY INTO THE EYE OF THE TIGER  
Bruce Johnson, Sr. Decision Support Analyst – Alaska Native Medical Center  
Ronald Wensel, Director, Financial Management – Adventist Health

This session provides user-level flowcharts, pictures, and file diagrams that describe the interrelationships and dependencies of RE processes and key files. One of the challenges regarding RE, especially to new users, is the basic understanding of where key functions reside, how the functions are related, and which functions of other MS4 applications affect RE. Understanding these will assist in setup and diagnosis of calculation issues and will provide insight as to where to look for the information. Each diagram will be discussed to highlight the key considerations and potential problems. Time permitting, related questions from participants will be addressed for each diagram presented.

NOTE: This session will not be a technical information technology discussion, but will be oriented to RE users.

TARGET AUDIENCE: Individuals responsible for RE file maintenance.

R2, A2, M2      Monday | April 21, 2008 | 1:00 pm - 2:15 pm  
CPT4 CODE FLOW AND ISSUE RESOLUTION – JUNGLE JIVE  
Paula Elliott, Systems Analyst – Siemens, MS4  
Shelley Harward, Customer Support Analyst – Siemens

CPT4 codes interact with multiple applications. Join the Patient Financial, MIRA, and Case Mix/Reimbursement Focus Groups to review CPT4 code logic and flow. This session is an open forum for you to ask questions, share information and workarounds, and get ideas from the presenters and other MS4 facilities.

TARGET AUDIENCE: Intermediate AR, EC, MIRA, Case Mix, and RE users who have an understanding of how CPT4 codes are used in their application. Attendees should be familiar with their CPT4 Code file maintenance.

R3, M3

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Monday | April 21, 2008 | 2:45 pm - 4:00 pm

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IMPACT OF MEDICARE ON THE REVENUE CYCLE – A GOVERNMENTAL UPDATE  
IT’S A JUNGLE OUT THERE  
Kathy Barry, Director, Reimbursement and Registration – St. Joseph Healthcare  
Karen Hope, Technical Developer Analyst – Sutter Health

Learn of recent and upcoming changes in Medicare reimbursement regulations and hear about their impact on the hospital revenue cycle. This presentation provides a broad overview of specific changes in reimbursement, including MS-DRGs and OPPIs, and other Medicare quality measurements and initiatives, such as hospital acquired conditions that continue to impact hospital reimbursement.

TARGET AUDIENCE: This session is designed for anyone who wants to gain an understanding of the revenue cycle and how Medicare has shaped and changed the reimbursement process. This is a general education session providing ideas for using Case Mix, RE, and MIRA.

R4

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Tuesday | April 22, 2008 | 10:30 am - 11:30 am

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CASE MIX AND REIMBURSEMENT BUSINESS SUPPORT – PUT A TIGER IN YOUR TANK  
Bruce Johnson, Sr. Decision Support Analyst – Alaska Native Medical Center  
Kathy Barry, Director, Reimbursement and Registration – St. Joseph Healthcare

This session is designed to aid mid-level analysts in carefully selecting appropriate data sets from Case Mix, Reimbursement, and MIRA for hospital inpatient analyses. Consistently applying validated business support data sets will greatly assist analysts in providing timely and accurate information to management.

Presenters will review:

- Top Ten DRG
- Top Ten Payers
- Top Ten Admitting Physicians
- Top Ten Inpatient Surgeries
- Top Ten Outpatient Surgeries
- Top Ten Present on Admission (New Requirement)

Regulatory changes at Centers for Medicare and Medicaid Services (CMS) are impacting the rates and weights hospitals will be reimbursed for now and in the future. Strategies for dealing with the DRG changes will also be discussed.

TARGET AUDIENCE: Intermediate. This session is for attendees who have a solid understanding of the Case Mix application. It is expected the attendee will have a general knowledge of system functionality, file structure, and interoperability.

R5

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Tuesday | April 22, 2008 | 1:00 pm - 2:15 pm

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RE BACK TO BASICS – WELCOME TO THE JUNGLE



the upcoming year. The focus group welcomes an open discussion of all Case Mix/RE clients and users regarding the Vision Conference and encourages suggestions for future topics and product improvements.

TARGET AUDIENCE: Everyone.

## PATIENT CARE

Track Coordinator: Basil Holloway – East Texas Medical Center  
Client Co-chair: Kim Atkins – Faith Regional Health Services  
Siemens Co-Chair: Liz Hansen – Siemens, MS4

Sessions noted with a ■ qualify for Continuing Education Units (CEUs) with the Utah Nurses Association. CEU certificates will be handed out at the conclusion of each qualifying session. Please be sure to see the session monitor prior to leaving the session and after completing the special evaluation form.

- |      | Monday   | April 21, 2008 | 10:45 am - 12:00 pm |
|------|--|----------------|---------------------|
| C1   | <b>INTRODUCTION TO CLINICAL SUITE – WELCOME TO THE CLINICAL JUNGLE</b><br>Nancy Burrington, IS Clinical Analyst – Brattleboro Memorial Hospital<br>Gary Hansen, Customer Support Analyst – Siemens   |                |                     |
|      | This session provides basic information and instruction for those who are new to MS4 Clinical Suite. Let our clinical jungle tour guides walk you through a day in the life of clinical applications. The itinerary includes an overview of order communications, allergies, clinical documentation, home medications, and clinical reporting. Be sure to sign up for additional side trips in the Patient Care track for more in-depth discussions. |                |                     |
|      | TARGET AUDIENCE: Beginning. No prerequisite knowledge required.  |                |                     |
|      | Monday   | April 21, 2008 | 1:00 pm - 2:15 pm   |
| C2 ■ | <b>CORE MEASURES AND REGULATIONS – SURVIVING THE QUICKSAND</b><br>Jennifer Graham, Application Analyst – Wise Regional Health System<br>Marsha Adkins, Clinical Analyst – Caldwell Memorial Hospital   |                |                     |
|      | Review current U.S. CMS core measures and regulations in preparation for the safari as MS4 customers discuss how they are using Clinical Suite and reporting tools to meet regulatory requirements. Specific examples captured while on safari will be presented.  |                |                     |
|      | TARGET AUDIENCE: Beginning to intermediate. This session will be of interest to individuals who have an interest in hospital regulations and compliance with regulatory requirements.  |                |                     |
|      | Monday   | April 21, 2008 | 2:45 pm - 4:00 pm   |
| C3 ■ | <b>CLINICAL DOCUMENTATION IN HOSPITAL SPECIALTY DEPARTMENTS – SAVE THE TREES</b><br>Jennifer Graham, Application Analyst – Wise Regional Health System<br>Basil Holloway, Manager, Clinical Informatics – East Texas Medical Center<br>Sophie Plante, Project Coordinator, Clinical Analyst – Platte Valley Medical Center<br>Carri Montgomery, Manager, Perinatal – Platte Valley Medical Center<br>Kim Barker, Clinical Analyst – Woman's Hospital |                |                     |
|      | Join a panel discussion about meeting the clinical documentation needs of micro-cultures. Panelists will present examples of clinical documentation in the following areas: emergency department, surgical   |                |                     |

services, obstetrics, and intensive care units. Join us in sharing unique needs and workflow issues encountered in these micro-cultures.

TARGET AUDIENCE: Intermediate users who are familiar with MS4 Clinical Documentation. This session will be of special interest to those who have struggled with rollout in these specific clinical areas.

C4 Tuesday | April 22, 2008 | 10:30 am - 11:30 am  
UNIQUE CLINICAL ASSESSMENTS – RARE JEWELS OF THE JUNGLE  
Jennifer Graham, Application Analyst – Wise Regional Health System  
Marsha Adkins, Clinical Analyst – Caldwell Memorial Hospital  
Kay West, Nursing Informatics Specialist – East Texas Medical Center  
Kim Barker, Clinical Analyst – Woman's Hospital

This session is a presentation of various flowsheets developed by MS4 customers to meet clinical documentation needs in critical values, interdisciplinary education, handoff communications, and IPPER – care planning via nursing documentation.

TARGET AUDIENCE: Intermediate users who are familiar with MS4 Clinical Documentation used in MS4 Advanced Clinicals or Clinical Suite.

C5 Tuesday | April 22, 2008 | 1:00 pm - 2:15 pm  
MS4 CLINICAL SUITE, SIEMENS PHARMACY, AND MAK INTEGRATION – THE TREASURE MAP  
Kathleen Kingston, Clinicals Solution Owner – Siemens, MS4  
Alan Portnoy, Product Manager, Siemens Rx – Siemens

Siemens Medication Management Solution consisting of Siemens Pharmacy, Siemens Med Administration Check, MS4 Medication Orders, and MS4 MAR provides an automated medication management process for physicians, pharmacists and nurses to support their patient safety initiatives. Siemens Pharmacy and Siemens Med Administration Check are integrated on the same database with a single set of master files and require no interfaces. Interoperability of MS4 with Siemens Pharmacy/Med Administration Check enables clinicians operating from either system to view and process medication orders and administrations. This demonstration and discussion provide an overview of the medication management solution, including equipments needs, preparation suggestions, and tips for effective workflows.

TARGET AUDIENCE: Intermediate. Individuals who are familiar with MS4 Clinical Suite core applications and workflow, including WebConnect Documentation and WebConnect Orders.

C6 Tuesday | April 22, 2008 | 2:45 pm - 4:00 pm  
CHANGING ASSESSMENTS AND PRESERVING DATA INTEGRITY – THE ELEPHANT NEVER FORGETS  
Kim Atkins, R.N., Nurse Informaticist – Faith Regional Health Services  
Sophie Plante, Clinical Project Coordinator – Platte Valley Medical Center

Hear about the implications of making changes to active assessments and observations and learn the importance of retaining the integrity of historical patient clinical data.

TARGET AUDIENCE: Intermediate.

C7 Wednesday | April 23, 2008 | 9:30 am - 10:45 am  
CLINICAL COMPETENCIES AND EDUCATIONAL TOOLS – LOOK OUT FOR THAT TREE!  
Beth Knight, Chief Nursing Officer – Nacogdoches Memorial Hospital

Jane Anderson, Clinical Systems Analyst – Community Hospital of Long Beach

Join a discussion about why training competencies are important. See examples of how they have been implemented to comply with hospital regulatory reviews, and learn about educational tools and methods that can be used to track competencies.

TARGET AUDIENCE: Beginning. This session is for anyone interested in training tools and education of end users.

C8 Wednesday | April 23, 2008 | 11:00 am - 12:00 pm  
MS4 CLINICAL PRODUCT UPDATE – ELEPHANTS NEED MORE THAN PEANUTS  
Kathleen Kingston, Clinicals Solution Owner – Siemens, MS4

MS4 Clinical Suite continues the incremental approach to enhancing the existing MedSeries4 clinical applications and develop new modules that will provide more robust functionality for physicians and nurses, including medication ordering, electronic MAR, and interdisciplinary care plans. New functionality released since Vision 2007, as well as current development efforts such as MS4 Care Plans and Consolidated Clinical View, is highlighted in this discussion and demonstration of MS4 Release Spring 2008 and Fall 2008.

TARGET AUDIENCE: Beginning. Anyone interested in MS4 Clinical strategy and product enhancements.

C9 Wednesday | April 23, 2008 | 1:00 pm - 2:15 pm  
FOCUS GROUP UPDATE – POSTER PRESENTATIONS  
Patient Care Focus Group Members

The Patient Care Focus Group discusses the clinical posters on display throughout the Vision Conference. Posters include best practices, implementation strategies, and other tips and tricks from different hospitals represented on the Patient Care Focus Group. Poster topics are: Order Communication Usages, Health Data Dictionary, Shift Report, Sprint Methodology to Improve Project Success, Effective Problem Solving, IT Newsletter, and tips on improving hospital interdepartmental communications. This session is a great opportunity to ask questions of the presenters.

TARGET AUDIENCE: Everyone.

## TECHNICAL 1

Track Coordinator: David Keel – TJ Samson  
Client Co-chair: Mark Erb – Bay Area Hospital  
Siemens Co-chair: Jie Xu – Siemens, MS4

Additional sessions of interest to Technical focused attendees are offered in the Bonus Track.

T1 Monday | April 21, 2008 | 10:45 am - 12:00 pm  
MS4 SOLUTIONS TODAY AND TOMORROW – BARREL OF MONKEYS  
Dan Tyer, Technology Solution Owner – Siemens, MS4

Information is moving closer to the point of care as the point of care is evolving to span the network. Factor in unprecedented demand for interoperability, and the pressure on healthcare information technology has never been greater. This session describes various technologies used in MedSeries4

and Siemens surround solutions to meet the challenges of a changing healthcare market. Technology topics include: Web solutions, interoperability, single signon, and more.

TARGET AUDIENCE: Everyone.

T2 Monday | April 21, 2008 | 1:00 pm - 2:15 pm  
**EMERGING TECHNOLOGY – OUT OF AFRICA**  
Rex Maughan, Director of Technology – Siemens, MS4

Do the rapid changes in healthcare have you reeling? Are you acquiring the information technologies to meet these changes? Join us and discover the emerging technologies and trends that will reshape healthcare information technology. Recent advances in IBM System i hardware and software and their relevance to healthcare will be discussed. This energizing session provides valuable information for your tactical and strategic planning.

TARGET AUDIENCE: Everyone.

T3 Monday | April 21, 2008 | 2:45 pm - 4:00 pm  
**WEBSHPERE APPLICATION SERVER FOR BEGINNERS – WHERE THE WILD THINGS ARE**  
Kalyani Yerra, Sr. Software Engineer – Siemens, MS4

What's all the buzz about WebSphere? What is it? Why do you need it? What does it take to get WebSphere Application Server on System i at your site? What are the prerequisites? If you want answers to these questions and more, come and enjoy this basic presentation about WebSphere Application Server.

TARGET AUDIENCE: Beginning.

T4 Tuesday | April 22, 2008 | 10:30 am - 11:30 am  
**BEGINNING QUERY – WELCOME TO THE QUERY JUNGLE**  
Patrick Crum, IS Director – Grenada Lake Medical Center

This session provides a high level overview of Query 400. It is intended to give you a refresher of what query can do for you. Learn your way around the screens and discover steps to generate a query to retrieve the information you want from the system.

NOTE: This is not a hands-on session.

TARGET AUDIENCE: Beginning.

T5 Tuesday | April 22, 2008 | 1:00 pm - 2:15 pm  
**IBM WEBSHERE APPLICATION SERVER UPDATE – TEMPLE OF DOOM**  
IBM Representative

WebSphere is an IBM software platform of products designed to assist in delivering e-business solutions. Learn about WebSphere Application Server (WAS) availability and packaging options as well as hardware requirements. If time allows, an overview of development tools such as WebSphere Development Studio client (WDSclient) will be covered.

TARGET AUDIENCE: Everyone.

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|--|-----------|----------------|---------------------|
| T6   | Tuesday   | April 22, 2008 | 2:45 pm - 4:00 pm   |
| IBM SYSTEM i UPDATE – CUCKOO FOR COCOA PUFFS<br>IBM Representative   |           |                |                     |
| Join us for an informative session on the latest and greatest offerings for the IBM System i server. Discussion includes new software releases, V6R1, hardware directions, and service offerings. We will answer questions and help you understand how the IBM System i can deliver simplicity in an on-demand world and solve today's business challenges.  |           |                |                     |
| TARGET AUDIENCE: Everyone.   |           |                |                     |
| T7   | Wednesday | April 23, 2008 | 9:30 am - 10:45 am  |
| MANAGING RELEASE UPGRADES – HAKUNA MATATA (NO WORRIES)<br>Kristine Pitts, Release Coordinator, Patient Management Solution Owner – Siemens, MS4  |           |                |                     |
| Another release? Don't sweat it. Come learn to plan, prepare, and manage upgrades using Upgrade While Active (UWA). Discuss custom program evaluation, testing, and the necessity of a test environment. What are the UWA exit programs in post-live tasks? What are the common pitfalls? Understand post-install tasks, validation, management, LPARS, and consider the option of rolling back in case of errors, recovery, staging user access, and more.  |           |                |                     |
| TARGET AUDIENCE: Intermediate.   |           |                |                     |
| T8   | Wednesday | April 23, 2008 | 11:00 am - 12:00 pm |
| IBM SYSTEM i SECURITY – SNAKES ON A PLANE<br>Mark Harrison, CEO, Lead Analyst – Thor Systems, Inc.   |           |                |                     |
| Learn basic to advanced steps used to create a successful security model matrix. IBM System i users have very diverse security requirements. Access, flexibility, and functionality are key factors in a well-organized security system. This session covers the set up and best practices of IBM System i security, such as system security levels, user/group profiles, authorization lists, library and object authority (*ALLOBJ), and IFS (Integrated File System) security. Methods for securing data from ODBC/JDBC applications like Microsoft Excel and Crystal Reports will be discussed in detail. Making data accessed through Application Program Interface (API) more secure will be presented and operation navigator and green screen commands will be used to show how to implement security. |           |                |                     |
| TARGET AUDIENCE: Intermediate.   |           |                |                     |
| T9   | Wednesday | April 23, 2008 | 1:00 pm - 2:15 pm   |
| WEBSPPHERE AND MS4 – IT'S A JUNGLE OUT THERE!<br>Jie Xu, Sr. Software Engineer – Siemens, MS4  |           |                |                     |
| MedSeries4 technical team is evolving with IBM WebSphere in Web application development. Join us to discuss MedSeries4 Web application architecture, Java framework, IBM System i data connectivity, application performance tuning, and integration with other Siemens applications. We will uncover MedSeries4 Web application development history, technology evolution path, and programming techniques that enable us to deliver the advanced and integrated clinical application to our customers.   |           |                |                     |
| TARGET AUDIENCE: Advanced.   |           |                |                     |

## TECHNICAL TRACK 2

Track Coordinator: Phyllis Field – Banner Health

Client Co-chair: Mark Erb – Bay Area Hospital

Siemens Co-chair: Jie Xu – Siemens, MS4

T11	Monday	April 21, 2008	10:45 am - 12:00 pm
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DATABASE TRIGGERS PROGRAMMING – MONKEYS SWINGING FROM THE TREES			
Diana Weaver, Sr. Business Analyst-MS4 – Sutter Health			
Margaret Rossovich, Sr. Business Analyst-MS4 – Sutter Auburn Faith Hospital			
<p>Trigger programs can be your friend. Learn how to custom tailor database triggers to your hospital's requirements, create trigger program processes to extract and feed information real time to downstream applications outside of MS4, or build an extract "on the fly" scheduled for transmittal to another application at a scheduled date or time. Understand the analysis required to ensure the integrity of the MS4 triggers is not interrupted or infringed upon. No need to build the process from the ground up. You can decrease the learning curve and development effort by utilizing what has already been perfected. Do you run jobs in batch for Press-Ganey or Picker Pep-C? Let triggers facilitate effort and help decrease the overall load on your system resources. If you are implementing a new ancillary system, you can write your own program to generate MFN HL7 transactions to populate that system's physician database. Troubleshooting tips and techniques will be presented in conjunction with performance hints and their affect on the MS4 DB2 database. Come learn the steps to freeing up valuable resources for other projects and commitments.</p>			
TARGET AUDIENCE: Advanced.			
T12	Monday	April 21, 2008	1:00 pm - 2:15 pm
<hr/>			
SQL PERFORMANCE AND DATABASE ADMINISTRATION – ROMANCING THE SQL			
Jim Soderberg, Sr. Software Engineer – Siemens, MS4			
<p>SQL and database performance monitoring becomes increasingly important each year as the demand for storing and retrieving more information grows. Learn to access and use tools to monitor your SQL activities, including new tools available in V5R4. Explore database performance and various tuning techniques and see how MedSeries4 utilizes SQL with stored procedures and registering stored procedures.</p>			
TARGET AUDIENCE: Intermediate.			
T13	Monday	April 21, 2008	2:45 pm - 4:00 pm
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SIEMENS OPENLink FOR BEGINNERS – JEWEL OF THE NILE			
Julianne Noonan, Integration Engineer, Product Manager – Siemens			
<p>This session introduces the basics of Siemens OPENLink. Beginning with the basics of connectivity and monitoring, you will gain an understanding of what an interface is and how to ensure it is functioning. We'll introduce Toolkit processing where transactions and maps are created and show the basics of data transformation. New product functionality will be demonstrated using MS4 and HL7 interface type examples and Siemens OPENLink 23.5 - the most current version of the product.</p>			
TARGET AUDIENCE: Everyone.			
T14	Tuesday	April 22, 2008	10:30 am - 11:30 am
<hr/>			
TECHNICAL FOCUS GROUP UPDATE – HEY, HEY, WE'RE THE MONKEYS			

Mark Erb, Analytics, Operations Supervisor – Bay Area Hospital  
Jie Xu, Sr. Software Engineer – Siemens, MS4

Discover the benefits of participating in this forward thinking focus group! Take the opportunity to network with members of the Technical Focus Group, share ideas about how to enhance the MedSeries4 product line, and swap tips and techniques for using this innovative software. Hear updates about what we have accomplished over the past year, take the opportunity to tell us your impressions of this year's conference, and make suggestions for future workshops and sessions. We look forward to this highly interactive session!

TARGET AUDIENCE: Everyone.

T15	Tuesday	April 22, 2008	1:00 pm - 2:15 pm
<hr/>			
MS4 INTEROPERABILITY – WHAT'S NEW? HEAR NO EVIL, SEE NO EVIL, SPEAK NO EVIL Melanie Allred, Sr. Analyst – Siemens, MS4			

MedSeries4 Development has been hard at work creating new interfaces to support the Clinical Suite application, as well as making enhancements and fixes to all existing interface modules, and other interoperability functionality. Hear about all the exciting integration development efforts, how they might affect your site, and what to look forward to in the future. This is your opportunity to rally enthusiasm toward development of any new or existing interface SPECS in which you have an interest.

TARGET AUDIENCE: Intermediate.

T16	Tuesday	April 22, 2008	2:45 pm - 4:00 pm
<hr/>			
REMOTE USER CONNECTIVITY – LIONS AND TIGERS AND BEARS, OH MY! Keith Haag, Infrastructure and Integrations Services – Siemens			

Come learn techniques to securely connect to your network while off-site. Explore the advantages and pitfalls of each, and learn basic administration, including configuration options to improve performance. To fully utilize these methods, basic TCP/IP, DNS, and routing will be covered, and options such as SSL, VPN, and Citrix will be discussed.

TARGET AUDIENCE: Intermediate.

T17	Wednesday	April 23, 2008	9:30 am - 10:45 am
<hr/>			
MEDSERIES4 AND IBM SYSTEM i FOR BEGINNERS – MONKEY SEE, MONKEY DO Lyle Severson, Customer Support Analyst – Siemens			

Are you new to System i and MS4, or do you need a refresher on navigating around the system? Come see this presentation on IBM System i objects, such as physical and logical files, libraries, library lists, and profiles. Join in as we discuss MS4 naming conventions, application relationships, and use of the MS4 menu driver.

TARGET AUDIENCE: Beginning.

T18	Wednesday	April 23, 2008	11:00 am - 12:00 pm
<hr/>			
MEDSERIES4 EVERYDAY HEROES – I WANNA WALK LIKE YOU, TALK LIKE YOU Mark Erb, Analytics, Operations Supervisor – Bay Area Hospital			

You know who they are. You see them every day. They look just like everyone else, but these people have gone above and beyond to come up with unique solutions to everyday technology problems and

have excelled in their field. Come meet these folks, who you probably already know. Hear their stories and receive instruction on how they achieved their goals. You will leave with the courage to overcome your own technology woes so you too can find your inner hero.

TARGET AUDIENCE: Everyone.

T19 Wednesday | April 23, 2008 | 1:00 pm - 2:15 pm  
SIEMENS OPENLink TIPS AND TRICKS FOR MS4 USERS – ON SAFARI FOR NEW SOLUTIONS  
Julianne Noonan, Integration Engineer, Product Manager – Siemens  
Laura Sanford, Interface Analyst – Bay Area Hospital

You've been to a Siemens OPENLink class and built interfaces with your MS4 system, and now you are ready to learn more advanced topics to maximize the benefits of the product. Come see how you can use the email adapter to send email messages based on transaction triggers and data content to any email-enabled device and learn how multi-decode, introduced in Siemens OPENLink 23.5-5, facilitate the use of model interfaces even if you've never been able to use them before. MedSeries4 customer examples will be used to facilitate the discussion. Come discover how to bring your Siemens OPENLink to the next level.

TARGET AUDIENCE: Intermediate.

## BONUS TRACK

B1 Monday | April 21, 2008 | 10:45 am - 12:00 pm  
ELECTRONIC CLAIMS ATTACHMENTS – THE ELEPHANT MARCH  
Lisa Badie, Administrator, AR/ADT – Kennedy Krieger Institute  
Bruce Spratling, Financial Systems Analyst, IS – Billings Clinic

Claims attachments streamline the process of submitting and adjudicating healthcare claims more effectively and efficiently by providing a structured and standard means of requesting clinical and/or supporting data for healthcare claims. Understand the goals and benefits of the electronic claim attachment and gain knowledge about the process so you can effectively plan for implementation at your facility.

TARGET AUDIENCE: Beginning to intermediate. Billing managers.

B2a Monday | April 21, 2008 | 10:45 am - 12:00 pm  
NATIONAL INTEROPERABILITY INITIATIVES – THE ROSETTA STONE  
David Tao, Sr. Key Expert, Siemens Integration Engineering – Siemens

The Department of HHS wants to interconnect clinicians and empower consumers through increased interoperability and EHR adoption. This session addresses the following questions surrounding the initiative. What are the key initiatives and how will they affect vendors and providers? Will certification mean plug and play? How important is document sharing in the emerging standards?

TARGET AUDIENCE: Everyone.

B2b Monday | April 21, 2008 | 10:45 am - 12:00 pm  
SECTION 1011 ESSENTIALS – THE MIGHTY JUNGLE OF 1011

Holly Reich, Administrative Director, Patient Financial Services and Admitting –  
Simi Valley Hospital, Adventist West  
Jim Hillerman, Sr. Expected Reimbursement Specialist – Banner Health

Are you writing off emergency services provided to illegal aliens to bad debt or charity? Learn how to enroll and recover payment through Section 1011. Explore program criteria, patient eligibility, claim submission, and payment recovery, and gain an understanding of how MS4 functionality supports management of this unique and important government program.

TARGET AUDIENCE: All skill levels. Patient Financial Services managers, patient access managers, case managers, and AR/ADT support analysts.

	Monday	April 21, 2008	2:45 pm - 4:00 pm
B3	<hr/> MS4 APPROACH TO DATABASE TRIGGERS Melanie Allred, Sr. Analyst – Siemens, MS4		

This session provides education on what a database trigger is and how MS4 applications take advantage of this IBM functionality through the GP application. The presentation includes information on trigger set up, creation, and processing through GP trigger file maintenance. We will learn about trigger usage by various MS4 applications, trigger filter functionality in both GP and HL7, and touch on troubleshooting.

NOTE: This session does NOT cover programming for processing database triggers.

TARGET AUDIENCE: Intermediate.

	Tuesday	April 22, 2008	10:30 am - 11:30 am
B4	<hr/> IMPROVING AR DAYS THROUGH CASE STUDIES – TRACKING THE PRINTS OF THE LION Dale Hinshaw, Patient Account Manager – Hutchinson Hospital Sue Mattos, Systems Analyst II – Sutter Health		

High AR days can significantly affect your facility's cash flow. Through case studies, discover the tools you can use to effectively reduce AR days. Learn about the impact of admitting, verification, billing, and medical records, and understand how to identify causative factors and pinpoint other areas for improvement.

TARGET AUDIENCE: Everyone.