

VISION USER GROUP



2009 Theme will be announced September 22nd
At the Fall Focus Group Meeting!

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This publication is distributed quarterly

c/o Siemens

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Website: <http://www.ms4vision.com>

Message from the President
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The Vision Board met at the end of June to begin planning for Vision 2009, sure to be another exciting and educational conference! We evaluated your feedback from the conference comments, and as an example of an improvement, we will be labeling the workshop numbers with the abstract listing in the book. This improvement will make it easier to find the workshop abstract from the workshop schedule and vice versa. We will also be printing the "At a Glance" in black ink. Thank you to everyone that took the time to fill out the evaluation forms.

The Vision exhibitors also provided feedback and suggested that we no longer have the bingo card punched, but we'll still have the \$100 vendor drawings and grand prize drawing. As always, your registration packets will have labels to provide contact information as you visit each of the exhibitors.

We reviewed the budget numbers for Vision 2008 and we are happy to report that we were able to cover all the conference expenses. Thanks to our Past President, Sherri Ward, and Treasurer, Jane Ann Bridges, for a job well done. In addition, I thank all of the Vision attendees for keeping us financially healthy. The cost of everything is going up; however, I am happy to report that we will be keeping the registration fees at \$695 for early registrations and \$795 for late registrations, and continue to hold the workshop price at \$95. We will also maintain the same level of incentives introduced last year for those of you who teach sessions and workshops.

The Board greatly appreciates the work that is done every year by our Focus Group members. Their input as users of the application in planning and teaching the sessions is invaluable. The fall Focus Group planning session has been scheduled for September 21-23, 2008 in Salt Lake City. Mark your calendars and we'll see you then. If you would like to join a Focus Group, please see the Leadership Grid in this newsletter and contact any member.

A theme is selected and carried throughout the conference. The Board has been collecting all your ideas and working on all the details for the 2009 theme. Each year we hear you say that the themes are great and wonder how we are going to outdo it next year. Well, we are diligently selecting a theme that we are positive will be a lot of fun. The theme will be announced at the Fall Focus Group meeting and will be posted on our website at www.ms4vision.com in early October.

I hope you are enjoying your summer and staying safe. Feel free to contact me or any member of the Board with any questions you might have about the Vision User Group or the conference. Our contact information is in this newsletter and on our website.

Take care,

Karen Bowling
President
Vision Board of Directors

Editor's Message



Just a short message from your Newsletter editor:

The Fall Focus Group Meeting has been set for September 21st thru September 23rd 2008 in Salt Lake City. Due to several large conventions during this same period, hotels were going fast. We hope that everyone was able to get a hotel close to the Siemens offices.

From the President's Letter above you can see that we are going to have another fantastic conference in April. The theme will be as exciting and fun as the 2008 conference. Hopefully everyone will be able to attend the conference as well as our new member hospitals

using the MS4 software. Please feel free to contact any of the Vision Board members for questions and suggestions. We certainly value your input, because as you know, this is a *users* conference and we want to make it the best conference you will attend.

Thanks

**John Gahagan
Vision Board Newsletter Editor**

KEEPING YOU IN FOCUS

MIRA Focus Group

FOCUS GROUP GOALS FOR THE NEXT YEAR:

- Quarterly (or as needed) calls with the Patient Care FG for Clinical Suite development input regarding what HIM needs in an electronic medical record (liaison with PCFG and PFFG)
- Increase membership
 - ü As always, the MIRA Focus Group continues to look for new members. Membership involvement consists of a monthly conference call and attendance at the fall meeting and the Vision Conference each year. Members also have first hand knowledge of the upcoming fixes and enhancements for the MS4 MIRA and Privacy Administration applications, and have the opportunity to voice specific needs of your hospital, as well as the HIM industry, that will help MS4 continue to develop the MIRA product. And you will have a great network of friends!
- Product improvements
 - ü Chart Analysis improvements
 - We currently have a new report scheduled for the Summer 2009 release.
 - § Chart Analysis Delinquent Charts Report
 - ü Suspension process
 - ü SPEC review
 - ü Abstract Reports
 - We currently have two new reports scheduled for the Summer 2009 release.
 - § Comparison Report – DX/PX
 - § Comparison Report – Admit Source/DC Disposition
 - We are working on two other reports that are candidates for the Summer 2009 release
 - § Incomplete Chart Report
 - § Updates to the Executive Summary for CAH hospitals
 - ü Coding Updates for HAC (Hospital Acquired Conditions)
 - Will be part of 3Q regs release
- Vision 2009 Planning
 - ü The FG is continuing planning for Vision 2009. We are meeting September 22-23, 2008 in SLC to continue planning for next year. Any ideas you have for sessions or workshops that would benefit your facility, please let us know. You can contact Gaylene at the email below.

If you have suggestions for Vision 2009, or are interested in joining the MIRA FG, please contact Gaylene Gladden at gaylene.gladden@siemens.com.

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Patient Care Focus Group

Client Co-Chair: Kim Atkins

Siemens Co-Chair: Liz Hansen

The summer has flown by and we are preparing for the annual fall meeting in Salt Lake. The fall meeting is a time used by the focus group to finalize plans for the next Vision User Conference. We spend a great of time reviewing the session evaluations and suggestions to make each conference beneficial to the users. Comments and scores are very important to us when determining which type of sessions to hold at next year's Vision.

The fall meeting also provides an opportunity to work with the beta sites and the development team on future product enhancements and updates. The beta sites will provide feedback on the clinical release going GA (generally available) this fall. The release will include the patient care management package which replaces the careplans/protocols used in GUI.

The focus group has spent a great deal of time this summer working on prioritization of SPECs related to the clinical work flow. We have evaluated the clinical SPECs submitted over the years and offered new SPECs as well. Feedback was then given to MS4 Development team in determining where the customers would like the development resources to be utilized.

We are looking forward to a very productive two days in Salt Lake. If you have any suggestions for the Patient Care Focus Group's Vision presentations, please contact Kim Atkins at katkins@frhs.org.

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Financial Services Focus Group

In September 2008, the Financial Services Focus Group will meet and conduct their annual fall planning meeting. The group will spend time planning and coordinating information about sessions and workshops for the 2009 Vision User Conference in the area of General Financials. We expect it to be another wonderful Focus Group meeting and look forward to meeting with the members of our group. As we begin planning for the 2009 Vision Conference, we welcome any ideas for session or workshop topics. Please send these ideas to our Client Co-chair, Tricia Billington.

The Financial Services Focus Group is excited to announce one new member, Jennifer Deal, from Neosho Memorial Regional Medical Center in Kansas. Jennifer brings knowledge and experience in the areas of Fixed Assets and General Ledger.

Some recent enhancements to the general financial products that will be available in the Summer Bundle (28.20) are updates to the Vendor Master File, Accounts Payable updates, as well as work on Fixed Assets reports and calculations.

The FSFG is continuously seeking additional members. We are looking for people with the general financials applications (GL, MA, AP, PP/HR, FA, and Budgeting). We are especially in need of representatives for payroll and human resources.

For session/workshop ideas, membership information, or any other questions, please call or email:

<u>Client Co-chair</u>	<u>Siemens Co-chair</u>	<u>Siemens Co-chair</u>
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FSFG Recruitment
Gordon Miller
[gmiller@abrazohealth.com](mailto:gmillers@abrazohealth.com)

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Patient Financial Focus Group (PFFG)

Client Co-Chair – Lea Hammons

Siemens Co-Chair – Diane Hummel

The PFFG conducts monthly conference calls to receive Board updates, review new clients, discuss release updates, review SPECs with Siemens, discuss general issues and plan for the Vision Conference. Items we are currently discussing with MS4 Support and Development are:

- Medicare Bad Debt Log missing fields
- Claim History Reporting and possible Secondary Claim capability
- Denial Management utilizing ACTS, CHI, and some type of log for denial status
- Data Dictionary
- Data stream issues for U4 and H4

A new user to the 2008 Vision Conference, Kristi Burns, Forest View Hospital, had this to say about the conference: “The return on investment for our hospital is the ability to pull data from MS4 for reports and trend analysis. It also provided us with ideas that there is more that can be done to make our hospital more productive and efficient.” We are happy to report that our evaluations indicate you were very satisfied with the 2008 sessions. We plan on continuing to ensure that each session meets the needs of your facility.

Immediately following the 2008 Vision Conversion, the PFFG met to work on session planning for the 2009 conference. This September takes us back to Salt Lake City where we will finalize the detail planning for the 2009 Vision Conference.

The PFFG is glad to welcome our newest members:

- Laurie Johnson, Platte Valley Medical Center
- Les Perpall, Mammoth Hospital
- Stephanie Lomax, Kingman Regional Medical Center
- Chris Pratt, BJC Healthcare
- Lonny Aldinger, Banner Healthcare

We are always ready to welcome new focus group members. If you are interested, please contact Lea Hammons to obtain an application form at lea.hammons@glmc.net or by phone at 662-227-7595.

Respectfully submitted,
Debby Schumer, SR Systems Coordinator
Banner Health

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Case Mix/Re Focus Group

MS4 Vision Conference Session Planning

CM RE Focus Group holds its Vision Conference planning meeting September 21st in beautiful and hopefully snow packed SLC. As always, our intent is to provide sessions that help you effectively use and gain value from the Case Mix and RE system. Presented below is the list of session ideas we developed for the (uh hum, can you believe it) 2009, yes 2009, Vision Conference:

1. Basic RE System Flow
2. Medicare Outpatient Calculations to the Penny
3. New to RE How To
4. Stop Loss and Package Terms
5. Value of Business Support from RE and Case Mix
6. Medicare Government Update

There is still time for additional ideas. Please email Ronald Wensel if you have topics for sessions that would be valuable to you and your organizations. Email: WenselR@ah.org.

Case Mix/RE Focus Group – Welcome New Members

The Case Mix/RE Focus Group is pleased to announce three new members:

- Bennett Fritts from Ukiah Valley Medical Center in Northern California
- Sandi Thomlison from Sutter Health in San Francisco Area
- Lydia Thompson from Platte Valley Medical Center in Colorado

We are a fun group (even more fun than you can get out of RE and Case Mix alone). Contact Bruce Johnson for membership information.

Helpful Hints

It is absolutely true. The Medicare Outpatient APC routines accurately (almost to the penny) calculate expected reimbursement for every account. The routines may be used for both Medicare and for other payors who are contracted to pay outpatient as Medicare pays. Of course one of the keys to this calculation is enter into RE the correct financial data for the correct period. This data includes: Wage Index, Labor Factor, Ratio Cost to Charge, National Payment Rate (Conversion Factor), Outlier Threshold, Outlier Percentage, Outlier Fixed Dollar Threshold and Part A and Part B deductibles. The source of this data is either the Federal Register, a Letter your hospital CFO receives or the “Medicare pricer.” The RE Use Guide Chapter 11 does a nice job describing the update process. The planned Vision Conference session will walk you through this process.

Contact Information

- For 2009 MS4 Session suggestions email WenseIR@ah.org.
- For membership or general information regarding the CM/RE Focus Group email bwjohnson@anmc.org.

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Technical Focus Group

Due to change in focus group member for newsletter, the technical group will a have updated newsletter on the next issue.

**VISION BOARD OF DIRECTORS
2008– 2009**

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