

## VISION USER GROUP



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## Message from the President

Dear Vision User Group:

Can you believe it is already time to start planning for the 2008 conference? The Vision Board met at the end of May to begin planning for another exciting and educational conference. We review all of your feedback from the conference comments during our planning session. We take your comments very seriously and use them to enhance the conference experience for all of our attendees. So "Thank You" to everyone that took the time to fill out the evaluation forms.

There were some great ideas and suggestions that the Board will use to enhance the overall Vision Conference experience. A common theme in your comments was to shorten the daily schedule. The board looked at the overall conference schedule and we have shortened the lunch break to one hour. This will move all afternoon sessions up by a half hour. I hope you will use the extra time to explore the wonderful city of Salt Lake during your trip.

Well, the budget numbers are in for 2007 and I am happy to report that our fees will NOT change for 2008 thanks to the diligence of our Treasurer and Past-President, Jane Ann Bridges and Jon Farina. Thank you both for keeping us financially strong for another year! Your \$695 registration fee provides hours of specialty sessions, some of the best general session speakers, breakfast, lunch, and breaks every day of the conference, a welcome reception, an unforgettable "Gala" night, and access to some of the best vendor products to enhance your MedSeries4 applications. I think most of you will agree with me that this value is unmatched among conferences in our industry.

The Board highly values the work that is done every year by our focus group members. Without our focus groups there would not be a Vision Conference. There was much discussion at our planning session around focus group incentives and I am happy to say that we will be making an official announcement very soon about some **additional incentives** that will be offered to focus group members. Our Fall Focus Group Planning Session has been scheduled for September 23-25, 2007. Mark your calendars and we'll see you in September.

If you are not part of a focus group I encourage you to consider joining. You will gain invaluable insight and have the opportunity to meet and work with other folks struggling with the same industry issues and changes. You also have the opportunity to have a greater voice in the direction and development of MedSeries4. See the focus group leadership grid for contact information.

Please help the board welcome our two newest members. John Gahagan and Ken Abendshien are already hard at work in their new roles as newsletter editor and Board Secretary. Welcome aboard John and Ken!

Lastly, I think the one area that makes our conference stand out from all others is our commitment to our theme which generates fun through out our conference! The Vision Board had lots of theme ideas to ponder, and we are expanding on what I believe is another exciting theme for 2008! Sorry I can't divulge it yet, but look for an announcement in September.

Enjoy your summer and stay safe. As always, feel free to contact me or any member of the board. Our contact information is in this newsletter and on our website.

Keep the "Vision" alive,

*Sherri*

President  
Vision Board of Directors

**Message from your Editor**



Just a short message from your new editor

I would like for you to send me any articles of interest that you feel would be of interest to our users. Many times we hear and see things that would be great information to all.

Just a reminder that next year's Vision Conference will be April 19 – 23, 2008 at the Sheraton. The workshops will start on Saturday, April 19.

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### **Mira Focus Group**

The MIRA FG has been busy since Vision! Some of our activities include:

- Working with the MS4 Development team to improve the MIRA reports, primarily within Chart Analysis and adding a physician selection to the Abstract reports. The following reports will be sent in the Summer Bundle '07 as the first of this work:
  - o Add minor PT to the Charts Checked Out/In/Waiting Report
  - o Add performing physician and POA values to the Coding Summary
  - o Add the ability to print multiple Coding Summaries
  - o Fix the HOLD column printing on the Chart Status Report
  - o New Chart Location History Report
- Continue to meet monthly with the Clinical Suite Solution Owner, Kathleen Kingston to give her input regarding what HIM needs to see in the clinical product so that HIM users can perform their jobs without duplicate data entry. We are also reviewing the reports that come out of the clinical system to determine the HIM needs on these reports.
- We are continuing the planning for Vision 2008. If you have anything that you would like to see addressed next year, please notify one of the focus group members so that we can get it on the proposed list, or email Gaylene Gladden at her email address below.

The MIRA Focus Group continues to look for new members. We have three new members since the last newsletter: Charmaine Mockler from Brattleboro Memorial Hospital, Diane Muir from Mammoth Hospital and Kathy Walsh from Billings Clinic. Also, Karen Hope remained on the group and Linda Long did not join us because she will be retiring before her time on the group would be up.

- Membership involvement consists of a monthly conference call and attendance at the Fall Meeting and Vision each year.
- Members also have first hand knowledge of the upcoming fixes and enhancements for the MS4 MIRA and Privacy Administration applications, and have the opportunity to voice specific needs of your hospital, as well as the HIM industry, that will help MS4 continue to develop a better MIRA product.
- And, you will have a great network of friends!

If you are interested in joining the MIRA FG, please contact Gaylene Gladden at [gaylene.gladden@siemens.com](mailto:gaylene.gladden@siemens.com).

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**Patient Care Focus Group**

The Patient Care Focus Group would like to announce the addition of three new focus group members. They are Marsha Adkins from Caldwell Memorial, Kim Barker from Women's Health, and Cheryl Rock from Valley Care Health System. We are looking forward to getting to know our new members and working with them at our fall focus group meeting.

We have spent time reviewing the session comments/evaluations from the 2007 Vision Conference and will spend more time reviewing suggested classes for the 2008 Conference when we gather in September.

We are planning on spending time with the development team working on further releases and enhancements to product development.



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### Financial Services Focus Group

The Financial Services Focus group would like to thank all those who have helped to make our focus group a success over the years. We continue to change and evolve and would like to thank those members who have been committed to our success. We would also like to thank each organization that has supported and encouraged their employees to participate in the MedSeries4 Focus Groups. As one of the Siemens Focus Group Co-Chairs, I would like to personally thank the following Focus Group Members for their commitment and support of the group.

Adrienne Jernigan  
Donna Welch  
Anna Skinner  
Patty Heflin  
Claude Thompson

Karen Aldous  
Janet Glad  
Gordon Miller  
John Gahagan

Tricia Billington  
Doug Brown  
Kay Johnson  
Masami Goldsberry

As always, it is a pleasure to work with each of you and your knowledge and expertise continues to drive the success of our group.

We would like to make you aware of a change that took place during the 2007 Vision Conference. In past years we have had the support and leadership of Sarah Longest as our Vision Board Representative. During the 2007 Vision Conference some new members were added to the Vision Board. We are pleased to announce that John Gahagan from East Texas Medical Center is our new Vision Board Representative. John has participated in our focus group in years past as the Client Co-chair as well as an instructor for various session and workshops. He recently re-joined our group in 2006 and will now represent us on the Vision Board. As a focus group we look forward to working with him.

As always, we encourage anyone who has an interest in participating in our focus group to join. We ask that you have the commitment and support of your organization to join for a two year commitment. Benefits from joining the group are building networks with peers from other organizations and input on scope of product development products. These are just a few of the many advantages of being a member. Please email us with any questions or an interest in participating in our group.

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**Patient Financial Focus Group****Client Co-Chair: Susan Mattos****Siemens Co-Chair: Diane Hummel**

The Patient Financial Focus Group (PFFG) conducts monthly conference calls to receive Board updates, review new clients, discuss release updates, to review SPECs with Siemens, discuss general issues and plan for the Vision Conference.

Can you believe that in just eight more months we will be going back to Salt Lake City for Vision 2008? The PFFG has already lined up over 20 session topics for the conference. We are always glad to receive more topic suggestions though. If you have any, please contact Susan Mattos at: [MattosS@sutterhealth.org](mailto:MattosS@sutterhealth.org) before the end of August. The PFFG sessions will be packed with valuable information that can help you manage Accounts Receivable using MS4!

We have been busy setting up a user networking system for our MS4 users throughout the United States and Canada. Shortly our Vision 2007 conference attendees will be receiving a letter from their area PFFG representative. Please use your representative as a resource tool; we're always glad to help!

May and June 2007 have been challenging months for many facilities with the implementation of the UB04! The good news is that the latest Siemens release, version 25.41D, is now available and includes the following fixes for the Billing Editor:

- Updates to the U4, UB, and H4-related data stream programs.
- Updates to the U4 file maintenance, load, edit, and print programs.
- Updates to the H4 load and print programs.

We are currently in search of new focus group members. If you are interested, please contact Susan Mattos to obtain an application form at [MattosS@sutterhealth.org](mailto:MattosS@sutterhealth.org) or call (916)978-8960.

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### Case Mix/Re Focus Group

Ronald Wensel, Client Co-Chairman  
Mary Heckle, Siemens Co-Chairman

Since the Vision User Group Conference the Case Mix/RE Focus group has met each month by phone. We appreciate your feedback given at the Conference in April. Your suggestions are helpful in creating the sessions for Vision 2008. We look forward to seeing you all again and hope we far exceed your expectations next year.

As well as staying current with all of the changes in the RE application, as a group we are looking at Case Mix. Our goal is to have sessions related to both applications next year. It is our intention for Vision 2008 to present relative and tangible information, for every level user, that will benefit your organization. During this next year, the group will continue reviewing "Best Practices" for Case Mix and Reimbursement Management so we can continue offering suggestions and alternatives that can assist your facilities.

New to the Case Mix/RE Focus group is Kaylynn Yates, Reimbursement Specialist from Madison Memorial Hospital. We look forward to her insight in identifying what sessions, topics, and knowledge is needed to help the user community quickly and effectively use RE.

Look for "**Tips and Tricks**" of RE and/or Case Mix, a new feature in each edition of the Vision newsletter. We hope these will be useful tidbits for you.

**Today's "tips and tricks"** relates to Case Mix. Did you know that when you are updating your rate set keys in the Description Master File, you can use the Page Down key on your keyboard to navigate to the next key? This will make the data entry of updating these keys much simpler. So in October when it is time to enter the new Medicare rates you can copy the current Medicare keys using the F5 function. Then enter the line number of the first new rate set key, hit enter, make any necessary changes to that key, hit your Page Down key on your keyboard and this will take you to the second rate key. This makes that tedious little task go much smoother.

Respectfully submitted by,  
Debi Freymuth  
Heather Lattuada

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### Technical Focus Group

The Technical Focus Group is adding technical topics to our monthly conference call. This month (July) we will have Janet Searcy (Siemens) discuss WebSphere Application Server installation on i5. She will cover topics such as installing multiple versions of WebSphere Application Server on single i5 server, updating WebSphere Application Server PTFs, and monitoring system performance. The Technical Focus Group seeks input from its members as well as MS4 customers for technical subjects to be discussed in the group.

Recently we had several new additions to our group, Sean Fitzpatrick from Siemens and Phyllis Field from Banner Health. In our ongoing efforts to recruit talented members from the MS4 user community, we are in discussion with several potential candidates for joining the group. If you are interested in joining the Technical Focus Group, please contact focus group co-chair Mark Erb (Bay Area Hospital) [erbm@bayareahospital.org](mailto:erbm@bayareahospital.org) and Jie Xu (Siemens) [jiexu@siemens.com](mailto:jiexu@siemens.com).

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