

VISION USER GROUP



Highlights in This Edition:

President's Message	Page 2
Editor's Message	Page 3
Keeping You in Focus	Page 4
Board Members 2008	Page 10

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Message from the President

Hello my fellow Vision Space Travelers, Vision 2007 was another resounding success. Our "Blast Off" on Monday started our journey with a memorable launch and the excitement didn't stop until "Touch Down" on Wednesday at our Closing Ceremonies.

I am sure all of you Vision 2007 attendees will agree that we had another high energy, informative, and fun conference. The Vision Board will be taking a closer look at all of your comments from the conference evaluations at our upcoming planning meeting for Vision 2008. We take your suggestions very seriously and make every attempt to implement improvements based on those comments.

The dates have been set for Vision 2008, so mark your calendars and make sure your travel budget includes the Vision Conference. The workshops will begin on **Saturday, April 19th** and the conference will close on **Wednesday, April 23rd**. The conference will be returning to the Sheraton City Centre in Salt Lake City. Last year in Jon's president's letter he spoke about the reasons we return to Salt Lake City for our conference. Since we always get comments about rotating the conference to other parts of the country, I'm sure Jon will not mind if I repeat his comments. The Board actually took a poll a few years back and an overwhelming majority of attendees voted to keep it in Salt Lake City. Another reason we don't change venues is that Siemens could not afford to send the same number of MedSeries4 employees to a remote site. Again this year, EVERY SINGLE MS4 employee participated in the conference in one form or another. I don't know of any other software conference where you have that level of accessibility to the people who develop and support your applications. We think this is a major factor of why you choose to attend this conference and that is why we keep coming back to Utah.

I believe all of you would also agree that the investment in travel and time is worth the return you get. The education offerings continue to be top-notch. A big THANKS goes to the dedicated group of MS4 employees that work hard on bringing you exceptional workshop opportunities. We saw another increase in the workshop attendance at this year's conference. I would be remiss if I didn't also extend a huge THANKS to the Focus Groups and speakers that put countless hours into preparing the presentations and presenting them at the conference. The Board thanks all the MS4 staff and Vision Users that put in their time, knowledge, and enthusiasm to ensure a successful space adventure for all of our MedSeries4 users. It is also important to thank the group that was behind the scenes assuring that our space voyage didn't go awry. The MS4 Operations Team spends countless hours setting up the servers and workstations, configuring the software, testing, problem-solving and troubleshooting throughout the entire conference. Their work starts well before the conference and continues beyond Closing Ceremonies so "Thank You!"

This was an exciting year for our exhibitors. We had several new exhibitors and two that deserve special mention. Computer Credit, Inc. has been supporting the Vision conference for 15 years. This means that they have been attending our conference from the very first year that vendors were invited. Arrendale Associates has been attending Vision for 14 years. I hope you got a chance to visit with these exhibitors and the many other exhibitors that participated. Exhibitor sponsorships were at an all time high which helped offset the cost of some of the conference activities. The Vision Board works hard all year to bring you a wide range of exhibitors with products and services that can complement your MedSeries4 system. I hope you took an opportunity to visit with them to explore ways that they can help your organization achieves its goals.

Lastly, I want to thank each of you for taking time out of your busy schedules to take this journey with us. Without you we would not need a conference. Each of you has a choice on how to spend your travel and education dollars and we thank you for choosing to spend it with us. The Vision Board hopes that we were successful in providing you the forum to extend your knowledge and build relationships that will create a lasting impact on your lives.

Sincerely,

Sherri

Sherri Ward
2008 Vision User Group President

Message from Your Editor



Just a short message from your new editor . . .

My name is John Gahagan and I was elected to the Board at this year's conference. I feel honored that I was voted in by the users this year. I have taken over the position of Newsletter Editor for the Board.

I would like for you to send any articles of interest that you feel would be knowledgeable to our users. Many times we hear and see things that would be great information to all.

Again, I would just like to say thanks for all the votes. I will do my best to carry on the role of editor as well as the past editors have done in the past.

KEEPING YOU IN FOCUS

MIRA Focus Group**Client Co-Chair: open****Siemens Co-Chair: Gaylene Gladden**

Vision 2007 has come and gone, and the MIRA track was fun and exciting, focusing on changes to the MIRA application and upcoming EHR focus:

- New MIRA Releases -- Siemens discussed enhancements coming in the near future.
- Government Updates, a joint session with Case Mix/Reimbursement
- CPT4 Code Flow & Issue Resolution, a joint session with AR -- designed to be interactive with the audience so real issues and possible resolutions could be discussed.
- What is a Legal Record?
- EHR - where is MS4 going?
- Beginning MIRA -- designed for new clients, where they could see how the MIRA product functions.
- MIRA and Case Mix Business Support which was a joint session with Case Mix/Reimbursement
- Data Extraction -- helped MIRA users search for data using query reporting.
- Unit Consolidation features, process flow

During Vision 2007 the MIRA Focus Group met and discussed the following items. They include:

- Gave input to the MS4 Development team for future MIRA enhancements, such as enhanced reporting.
- Meeting monthly with the Clinical Suite Solution Owner, Kathleen Kingston to give an HIM perspective on clinical enhancements and reporting.
- We are starting the initial planning for Vision 2008, and are looking for ideas for the MIRA sessions. If you have anything that you would like to see addressed next year, please notify one of the focus group members so that we can get it on the proposed list, or email Gaylene Gladden at gaylene.gladden@siemens.com.

The MIRA Focus Group continues to look for new members. We have three new members that joined us during Vision 2007. They are Jean Rawles from Cheyenne Regional Medical Center, Debbie Helmrich from Sutter Health, and Linda Long from Sutter General Hospital. We are also very sad to lose Karen Hope, Sutter Health, from our group.

Membership involvement consists of a monthly conference call and attendance at the fall meeting and the annual Vision Conference.

KEEPING YOU IN FOCUS

Patient Care Focus Group

Client Co-Chair: Kim Atkins

Siemens Co-Chair: Kathleen Kingston

The Patient Care Focus Group enjoyed a great Vision Conference in Salt Lake. The sessions were well attended and the initial reviews were positive. We will spend time over the next several months reviewing the session evaluations and planning for next year.

Several Vision attendees expressed interest in joining the focus group. We will be contacting those individuals and inviting them to complete the necessary paperwork for application to the group.

The PCFG members also spent some time reviewing some of the progress the development team has made regarding Clinical Suite enhancements. Members were given an opportunity to provide feedback on requested enhancements and offer suggestions for future product development.



KEEPING YOU IN FOCUS

Financial Services Focus Group**Client Co-Chair: Tricia Billington****Siemens Co-Chair: Michael West, Masami Goldsberry**

The 2007 Vision User Conference was another successful event for the Financial Service Focus Group (FSFG). During the conference, the Focus Group provided two tracks full of information related to the General Financial applications. Each year as a group we like to focus on a specific application in the General Financial Suite. This year's focus was AP/MA. We had excellent turnout to the different sessions with a lot of new faces joining us as first time attendees. Each year during the conference we have a Focus Group Update Session. This year we discussed membership participation, updates from the Vision Board, MS4 Customer Services, and Siemens. We also reviewed the content of the 2006 Fall Bundle, MS4 release 25.30 and discussed session topics for the 2008 user conference. Following the conference the Focus Group meet to review feedback and comments as well as begin discussions and planning for 2008.

The FSFG is excited to announce one new member, Claude Thompson from Asante. Claude joins the group with knowledge and skills in the area of Accounts Payable. We are thrilled to add new members to our group and look forward to the knowledge and experience they will bring in the area of general financials. We are especially in need of representatives for payroll and human resource.

As we move forward with preparations for our Fall Meeting and next year's conference, we would love to hear about ideas you may have for session topics. If there is a topic you feel needs to be taught or if you have an interest in teaching a topic, please contact one of the Co-chairs listed below. It is with your help and input that we achieve success as a group each year. For session/workshop ideas, membership information, or any other questions, please call (800) 255-0877 Ext. 2637 or email:

Client Co-chair

Tricia Billington

tbillington@etmc.orgSiemens Co-chair

Michael West

Michael.West@siemens.comSiemens Co-chair

Masami Goldsberry

Masami.Goldsberry@siemens.comFSFG Recruitment

Gordon Miller

[gmiller@abrazohealth.com](mailto:gmillers@abrazohealth.com)

KEEPING YOU IN FOCUS

Patient Financial Focus Group**Client Co-Chair: Susan Mattos****Siemens Co-Chair: Diane Hummel**

The Patient Financial Focus Group (PFFG) conducts monthly conference calls to receive Board updates, review new clients, discuss release updates, to review SPECS with Siemens, discuss general issues, and plan for the Vision Conference.

We had a great Vision 2007 conference! It was "Out of This World" all right! We had no idea our fellow workers and Board members were in fact aliens from outer space! We all enjoyed the great food, entertainment and our guest speakers. This year's movie was very entertaining and to see our own Kristine Pitts cast as "Dana Tully" was great fun!

Vision 2007 conference guests included many first time attendees and our beginner AR/ADT sessions were quite popular, as were the UB04, Datastream, and Editor sessions. Many attendees expressed an interest in joining our group, so watch for new faces in the near future.

We are happy to announce we have initiated planning for the Vision 2008 conference and will be working each month on our sessions to ensure our presentations are full of detail and helpful to all attendees in managing their accounts receivable.

Sarah Longest, Grenada Lakes Medical Center is the new Vision Board member assigned to the PFFG. Welcome Sarah, we are happy to have you on board! We would also like to thank Tammi Morgan for her years of PFFG board representation, dedication, service, and commitment to our group. We appreciate all the knowledge and expertise she has shared with us and we will miss her very much.

A special welcome to our newest PFFG members:

- Tarek Chatila, Application Support Analyst, Adventist Health I.S.
- Deborah Nendell, Siemens MS4 Customer Service Center
- John Niles, Siemens MS4 Customer Service Center
- Holly Reich, Administrative Director, Simi Valley Hospital

We are currently in search of new focus group members. If you are interested, please contact Susan Mattos to obtain an application form at MattosS@sutterhealth.org or call (916)978-8960.

KEEPING YOU IN FOCUS

Case Mix/Re Focus Group

Client Co-chair: Ronald Wensel

Siemens Co-chair: Mary Heckle

It was great meeting many of you at the MS4 Vision Conference. You are an enjoyable bunch of people to be around.

The Case Mix/RE Focus Group looks forward to keeping in touch with interested Case Mix/RE users during the upcoming year through a new group we are calling the "Case Mix/RE User Community Group." The purpose of this community group is three fold:

1. Establish an informal network of CM/RE users.
2. Provide a communication channel where CM/RE users can support each other through shared experiences and knowledge.
3. Be an occasional sounding board for the Focus Group and Siemens on specific topics or issues.

We thank those of you who provided us with your email address and requested to be part of this user community group. The first communication will occur in June 2007.

From a business perspective, the Case Mix/RE Focus Group met and elected officers for 2007-2008. Ron Wensel was reelected as Client Co-Chair and Debi Freymuth as Track Coordinator. The Focus Group welcomed a new member Kathy Berry from St. Joseph Hospital, Bangor, Maine. If interested in joining the Focus Group please contact Mary Heckle, Siemens Co-Chair, at mary.heckle@siemens.com.

For the upcoming year, the objective of the Focus Group is to enhance product understanding, education and training so that Case Mix/RE Users will obtain a better comprehension of available functions to realize greater value for their hospital.

----- **Case Mix/RE Best Practices** -----

When using RE3205RS or RE3305RS subroutine in contracts, you must create a record in the ASC/CPT/RVU Parameter File for each carrier. If you do not, you will create a Dayend error.

Tips/Tricks: Did you know you could create a stop loss right in your package terms? For example Carrier states Emergency Visits reimbursement will be 50% of covered billed charges not to exceed \$700.00. An example of the package term detail lines to represent this stop loss on your package terms screen would look like this:

Opt Pack	P/T	Description	Term	Min	-	Max	Rate	Routine	Tbl
*ALL	E	*ALL EMERGEN	I M	\$	1	1400	%	50.00	
*ALL	E	*ALL EMERGEN	I M	\$	1401	99999	%	0.00	

[\$1,400 entry represents the charge amount. 50% of \$1,400 will represent the \$700 maximum]

KEEPING YOU IN FOCUS

Technical Focus Group**Client Co-chair: Mark Erb (interim)****Siemens Co-chair: Jie Xu****Planning for a New Year**

Technical Focus Group (TFG) is a forum for MedSeries4 customers to discuss, plan and effectively utilize MedSeries4 products with the help from MedSeries4's development team. Our client members also provide valuable input to MedSeries4's product development. The group meets once a month via conference calls and twice a year in preparation for the Vision Conference. In the past year, the TFG designed a series of topics to be presented each month. Besides regular topics such as MedSeries4 business updates, the group focused on WebSphere planning, installation and administration, as well as system integration such as OPENLink release updates. These presentations are informative and are great assistance to the TFG members.

Another important task of the TFG is to organize Vision Conference technical tracks. The Vision 2007 technical tracks were a great success with sessions presented by leading experts from Siemens, MedSeries4, IBM, MedSeries4 customers, and several vendors. The sessions covered technical vision, operation excellence, and technology adoption. "Very informative session, very knowledgeable presenter," many session attendees commented. It is truly a team effort for the TFG to bring these fabulous sessions together.

Now, Vision 2007 is behind us. The Technical Focus Group is planning for a new and better year ahead of us. Due to job responsibility changes, the Technical Focus Group is looking for a new client co-chair and track coordinators. As always, the group is looking for new members to bring new ideas and new perspectives to the group. If you are interested, please contact Mark Erb (erbm@bayareahospital.org) or Jie "Jay" Xu (1-801-539-4642 jjexu@siemens.com).

**VISION BOARD OF DIRECTORS
2007– 2008**

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