

VISION USER GROUP



Highlights in this edition:

Vision Board Nomination Form

Inside This Issue:

President's Message	2
Editor's Message	3
Vision Board Nomination Form	4
Keeping You in Focus	5-10

To submit or inquire about an article, please contact:

Kathleen Dahlgren
Director, Patient Financial Services
Banner Health, Western Region
970-506-6610
editor@ms4vision.com

This publication is distributed quarterly

c/o Siemens
215 North Admiral Byrd Road
Salt Lake City, Utah 84116
Website: <http://www.ms4vision.com>

Message from the President

THE COUNTDOWN CONTINUES – We are down to the final days until the Vision 2007 User Group Conference blasts off for our annual voyage to the world of Medseries4. All of us involved in preparing for this event are hard at work planning for your arrival in Salt Lake City. We are all very excited about this year's conference and are confident that you will return to your home planets more educated, more energized and more well-connected than ever before!

We will start off with some terrific workshops on Saturday, April 21st and Sunday, April 22nd that provide you with hands-on training. Senior executives can learn how Medseries4 is being used to solve some of today's challenges in healthcare at the Partnership Forum on Sunday afternoon. Then you can wind down (or up?) at the Opening Reception starting at 6:00 pm on Sunday.

Monday morning kicks off with a bang as Siemens and your Vision Board of Directors open the General Session portion of the conference. We will then hear from Dr. Steve Squyres, Professor of Astronomy at Cornell University and one of the head scientists involved with the Mars Exploration Rover. Education sessions continue for the rest of the day, ending with an open house hosted by Customer Service. Then you can show off your karaoke skills with our DJ in the hotel lounge.

Tuesday starts with a smile as we welcome humorist Mike Schlappi to the Vision stage. You'll then have some time to meet with our exhibitors, or see live demos of the MS4 cutting edge applications in the Advanced Solutions Center. There are more education sessions through the remainder of the day. The Vision User Group Business Meeting runs from 11:30 am to 12:15 pm, and is a great opportunity to meet the Board and talk about what we can do together to make the conference even better. Then sit back and enjoy a wonderful dinner, the always amusing Board skit, and our featured entertainment at the Intergalactic Gala. Prepare to be mesmerized as the great Marc Savard, hypnotist extraordinaire, takes the stage. He'll entertain you like nothing you've ever seen!

Emory Austin greets us first thing on Wednesday with her inspirational story. Education sessions run until just after lunchtime, and then we wind things up with our Closing Ceremonies at 3:00 pm. Don't forget to swing by the Vision Store at some point and check out all the Vision merchandise. There will be lots to choose from to bring back for your family or coworkers.

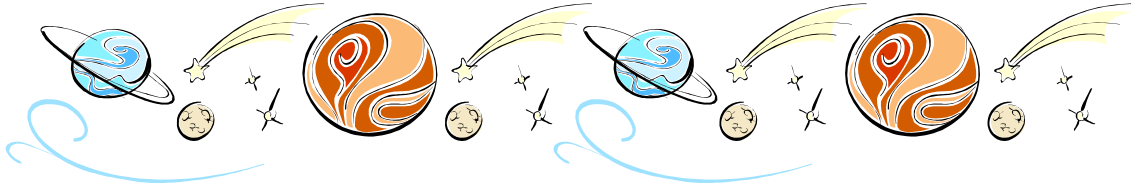
We hope this sounds like a very full five days to you. And when you finally decide to pack it in for the night, nothing beats staying right at the Sheraton Hotel. Call the hotel directly at 801-401-2000 to book your rooms now – space fills up quickly. If you find that the hotel is booked, then our overflow recommendation this year is the Crystal Inn.

All of the conference information is available on our website at www.ms4vision.com, including a link to the conference registration. The conference booklet should be on its way as you read this newsletter. Last minute changes to the booklet will be posted at the website, so be sure to check back before you make your final plans.

Now pack your bags, strap yourself in, and prepare for the journey of a life time – it's VISION TIME!

Jon Farina
2007 Vision User Group President

Message from the Editor:



Vision Board Nominations

It is election time again. The Vision Board of Directors is seeking qualified candidates to serve on the Vision Board. A qualified candidate will:

- Have the approval and full support of their local organization to serve on the Board and fulfill all the duties of a three year term.
- Be able to attend and participate fully in all Board of Directors meetings. Meetings are held in June, August, September, December, February, and during the Annual User Conference. Meetings typically require Wednesday-Thursday commitment, with the exception of our annual five-day June planning meeting.
- Participate in teleconference meetings of approximately one-hour duration in May, July, October, November and February. Other teleconferences are scheduled as needed.
- Carry out assigned duties for the benefit of the User Group and for the annual user conference as assigned.
- Represent a facility that has a support agreement with Siemens MS4.
- Be tireless, good humored, willing to work hard and work (and play) well with others.

It is a rewarding experience to be able to make a difference in supporting our healthcare organizations from clinical, financial, and operational perspectives. The opportunity to actively participate in the development strategies of the product does not come around to most of us on a routine basis.

Please consider submitting your nomination. If you would like more information regarding serving on the Board of Directors, please contact Sherri Ward, Vision User Group President-Elect, at 307-633-7154 or email sherri.ward@crmcwy.org. The nomination form can be found on the next page and can be submitted directly to Sherri, for those who would like to express their interest to run in the Vision Board 2007 election.

Vision User Group Board of Directors Nomination Form

Name: _____

Title: _____

Facility: _____

Address: _____

Phone number: _____

Email Address: _____

Number of years working with Siemens MedSeries4 applications: _____

Professional experience: _____

Your interest in the Vision Board: _____

What direction would you like to see the Vision Board take: _____

How can you help the Vision Board accomplish its purpose: _____

What can you contribute to the Vision Board?: _____

KEEPING YOU IN FOCUS

Case Mix / RE Focus Group

Ron Wensel Client Co-Chair

Mary Heckle Siemens Co-Chair

The Case Mix/RE Focus Group is looking forward to seeing you all at the April 2007 Vision Conference.

Beginning, intermediate and advanced workshops will be provided to develop or enhance your knowledge and skills in using RE functionality to handle those complex contracts. These workshops provide hands-on training as well as presentation of the system.

The Conference includes the following presentation topics designed to keep you up to date on current trends, capabilities and benefits of the RE system:

Session	Session Title	Topic Description
R1	New Functionality	Overview of all of the RE enhancements released in 25.10 and 25.30. A must for all RE users.
R2	Government Regulatory Update	Overview of new and changed government payment regulations. What you need to do to keep up with the bureaucrats.
R3	CPT4 Joint Session	All you will ever want to know about how CPT4s flow through the system. Truly out of this world.
R4	Creative Queries for RE	Every possible query to make RE more effective in your organization is detailed. Go where no query has gone before.
R5	New Beginnings	How to organize your RE operation to achieve maximum value and return for your hospital. Simply Amazing!
R6	Rate Set Keys/PPS Online Worksheet	Gain a wonderful understanding of Medicare rate set keys and the calculations. You will finally know if it calculates right.
R7	MIRA/CMIX Business Support	Case study of how MIRA and Case Mix are used to improve business decisions in a hospital system. An eye opener.
R8	Adjustment Posting	Review of the payment posting process to ensure optimal cash collections. Always a good thing to know.
R9	Focus Group Update	Accomplishments, goals and what is next. Your chance to fly in space.

Hope you plan to attend. The Case Mix/RE Focus Group looks forward to meeting you at the annual conference.

KEEPING YOU IN FOCUS

Financial Services Focus Group

The “focus” of our upcoming Vision Conference 2007 will be aimed at Accounts Payable (AP) and Materials (MA). In addition, there will be sessions on MS4 Web, Custom Reports and Queries, Ask the Experts, Intro to ManagerConnect, as well as Fixed Asset Maintenance. Don’t forget to check out the workshops, too.

We were very pleased to gain so many new members this year and continue to look for additional members that are interested in sharing ideas, putting together workshops and sessions for Vision, networking with counterparts from other facilities, and once in awhile having a little fun. Currently we are in need of representatives for Payroll, but if you have experience to share from any of the general financial applications, we would be thrilled to hear from you. All we require is a two year commitment, attendance at Vision in the spring, and one other meeting in the fall (with conference calls in between).

If you feel that your manager may have reservations about a commitment like this, Michael West, our Siemens co-chair, has volunteered to contact them to clarify the expectations and answer any questions they may have. The Focus Group needs representatives from every application (GL, MA, AP, PP, FA, and Budgeting), every job description from Accounting to IT, and from as many hospitals as possible (large or small). By investing a little time and effort, we can continue to improve the MedSeries4 products and strengthen our partnership with Siemens.

For any questions, please email any of the following members:

Client Co-chair

Adrienne Jernigan

ajern@bayareahospital.org

Siemens Co-chair

Michael West

Michael.West@siemens.com

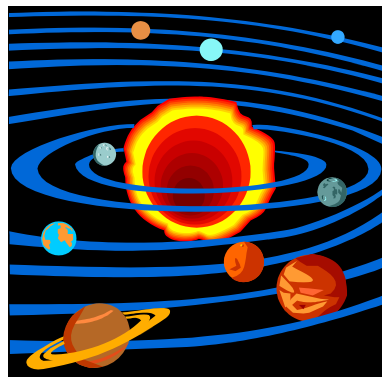
Siemens Co-chair

Masami Goldsberry

Masami.Goldsberry@siemens.com

FSFG Recruitment

Gordon Miller



KEEPING YOU IN FOCUS

Patient Care Focus Group

Client Co-Chair Kim Atkins
Siemens Co-Chair Kathleen Kingston

The patient care focus group is busy preparing for the Vision Conference in April. We are finalizing content for our presentations and applying for CEUs for some of our sessions. We are also looking forward to updates from two clinical beta sites at the Vision conference.

We are planning on having a different format for our focus group update this year. We will have a brief overview of the focus group's purpose and membership and then spend a considerable amount of the presentation focusing on poster presentations. Various facilities are planning on creating posters that will be displayed during the week of Vision. The posters will provide a brief overview of various topics that members feel may interest and benefit other users. Some of the topics that will be addressed by the posters include security, reporting, education, core measures, ancillary reporting tools and tips from support. Each poster will be briefly discussed and a representative from that facility introduced. The introduction of the presenter allows other facilities to meet a potential resource for those interested in details regarding the content of the poster.

We would also like to welcome our newest member, Jane Anderson, from Community Hospital of Long Beach. We look forward to meeting her in person at Vision and appreciate her decision to join the focus group.



KEEPING YOU IN FOCUS

MIRA Focus Group

Client Co-Chair Janet Hoffberg
Siemens Co-Chair Gaylene Gladden

VISION 2007 -- Plan to attend!!!

SESSIONS INCLUDE:

- ✓ New MIRA Releases -- Siemens will discuss what enhancements you can expect in the near future
- ✓ Government Updates, a joint session with Case Mix/Reimbursement
- ✓ CPT4 Code Flow & Issue Resolution, a joint session with AR -- designed to be interactive with the audience so real issues and possible resolutions can be discussed
- ✓ What is a Legal Record?
- ✓ EHR - Where is MS4 going?
- ✓ Beginning MIRA, designed for new clients, so they can see how the MIRA products function
- ✓ MIRA and Case Mix Business Support which is a joint session with Case Mix/Reimbursement
- ✓ Data Extraction, to help MIRA users search for data using query reporting
- ✓ Unit Consolidation, features and process flow

REMEMBER, you will earn CEU credits for each session you attend.

The MIRA Focus Group continues to look for new members. Membership involvement consists of a monthly conference call and attendance at the Fall Meeting and Vision each year. Members also have first hand knowledge of the upcoming fixes and enhancements for the MS4 MIRA and Privacy Administration applications, and have the opportunity to voice specific needs of your hospital, as well as the HIM industry, that will help MS4 in its MIRA development. And, you will have a great network of friends!

If you are interested in joining, please contact Gaylene Gladden at gaylene.gladden@siemens.com.

KEEPING YOU IN FOCUS

Technical Focus Group

Mark Erb – Acting Client Co-Chair

Jie Xu – Siemens Co-Chair

It's hard to believe that January is nearly over already! April is approaching rapidly, and work continues on the upcoming Vision Conference! In spite of some serious changes, the Technical Focus Group is on track to present an outstanding slate of interesting and exciting sessions at Vision '07.

Some of the changes to which I allude involve changes in membership. First of all, we have lost Ron Crall – he is no longer employed at St. Joseph's Hospital in Bangor, Maine, so he has left the group. Ron's departure left us minus one track coordinator, so Lyle Severson has graciously offered to fill that void.

I regret to report that I will also be leaving the group. Due to personal and other conflicts I am finding it impossible to dedicate the time and energy necessary to carry out my duties. Mark Erb has agreed to fill in, at least until the conference. He was an outstanding Co-Chair before, and I'm sure he'll do a great job once again.

I would like to thank both Lyle and Mark for stepping in and doing what needs to be done. It has been an honor and a privilege to work with them, and everyone in this wonderful group, the last few years – I will miss that association greatly.

On a more positive note, however, we have two new members, in varying stages of the applications process. Tammy Shepherd, a Systems Analyst with Liberty Hospital in Clay County, Missouri, in the metropolitan Kansas City area, comes to us with considerable experience in health care, but limited experience with MS4. Well, Tammy, this is the place to learn about MS4!

Also relatively new to MS4, Phyllis Field is part of my programming team at Banner Health. She is located at our Greeley, Colorado facility and has very extensive experience, including teaching, RPG and related AS400/iSeries/System i programming. I wish them both well in expediting their applications, and I'm sure they will both add immeasurable value to the focus group.

Once again I would just like to say what an honor and a privilege it has been to be a part of the Vision family. Although I regret the need to leave the group, I do so with confidence that Vision 2007 will truly be the best conference yet – in very large part due to the efforts of the members of the Technical Focus Group. Thanks to all for letting me be a part of it.

If you would like to consider becoming a member of the Technical Focus Group please contact one of our co-chairs: Mark Erb – Acting Client Co-Chair at erbm@bayareahospital.org ; or Jie Xu-Siemens Co-Chair at jiexu@siemens.com . The MS4 Technical Yahoo! Group can be found at <http://groups.yahoo.com/group/MS4Technical> .

Submitted by:
Stan Fulton

KEEPING YOU IN FOCUS

Patient Financial Focus Group

Client Co-Chair **Melanie Betancourt**
Siemens Co-Chair **Diane Hummel**



The Patient Financial Focus Group (PFFG) held our monthly conference calls to receive Board updates, review new clients, discuss release updates, discuss issues, and plan for Vision.

We hope everyone is working hard getting ready for NPI, 1500s, and UB04. Who knew billing could be so much fun???? The HF 1500 25.20 has been released and the new UB04 will be available in March. You must be current on your releases to load the UB04.

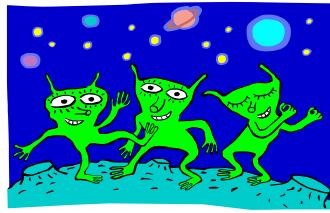
Vision 2007 will be “Out of This World” with topics for all:

- Beginning AR/ADT
- Improving AR Days through Case Studies
- ADT Monitoring Tools
- ADT Tips and Training Tools
- Managing Demographic
- Monitoring PFS Key Indicators
- CPT Flow and Issues
- Facility and Referral Billing
- UB04 & 1500
- ACTS Denials

We would like to thank Melanie Betancourt for all her hard work as Client Co-chair, as she has moved on. Congratulations to Debbie Kloberdanz on transferring to another MS4 facility, as she has agreed to continue on the Focus Group.

Our newest PFFG members are Pam Waggener from Banner Health and James Connelley from Daughters of Charity. We are always looking for new ideas and members on our group and welcome interested **ADT** specialists to email our Client Co-chair, Susan Mattos, [MattosS@sutterhealth.org], if you want to be a focus group member.

submitted by Linda Muntean



FOCUS GROUP LEADERSHIP

Focus Group	Client Co-Chair	Track Coordinator	Board Representative	Siemens Co-Chair
Technical/SI	Mark Erb Bay Area Hospital	David Keel TJ Samson	Bob Adams Bay Area Hospital	Jie Xu Siemens
Patient Care	Kim Atkins Faith Regional Health	Susan Bottom University Medical Center	Chuck Scronce Caldwell Memorial Hospital	Kathleen Kingston Siemens
Case Mix/RE	Ron Wensel Adventist Health	Debi Freymuth Chelsea Community Hospital	Jane Ann Bridges Nacagdoches Memorial Hospital	Mary Heckle Siemens
MIRA	Janet Hoffberg Glendale Adventist Medical Center	Connie Henderson Beatrice Community Hospital	Kathleen Dahlgren Banner Health	Gaylene Gladden Siemens
Patient Financial Services	Susan Mattos Sutter Health	Carmen Musitano Universal Health Services Debbi Kloberdanz Cheyenne Regional Medical Ctr	Tam Morgan Adventist Health	Diane Hummel Siemens
Financial Services	Adrienne Jernigan Bay Area Hospital	Jane Postin Hutchinson Hospital Michael West Siemens	Sarah Longest Grenada Lake Medical Center	Michael West Siemens Masami Goldsberry Siemens

VISION BOARD MEMBERS

*Jonathan Farina, President
Brattleboro Memorial Hospital
jfarina@bmvht.org*

*Sherri Ward, President Elect
Cheyenne Regional Medical Center
sherri.ward@crmcwy.org*

*Tammi L. Morgan, President Past
Adventist Health
morgant@ah.org*

*Karen Bowling, Secretary
St. Joseph Hospital
karen.bowling@sjhhealth.com*

*Jane Ann Bridges, Treasurer
Nacogdoches Memorial Hospital
bridgesj@nacmem.org*

*Bob Adams
Bay Area Hospital
badams@bayareahospital.org*

*Sarah Longest
Grenada Lake Medical Center
sarah.longest@glmc.net*

*Julie Tisdale, MS4 Liaison
Siemens
julie.tisdale@siemens.com*

*Chuck Scronce
Caldwell Memorial Hospital
cscronce@caldwell-mem.org*

*Kathleen Dahlgren, Newsletter Editor
Banner Health, Western Region
Kathleen.dahlgren@bannerhealth.com*

*Beverly Park
Madison Memorial Hospital
bpark@mmhnet.org*



NEWSLETTER NOTIFICATION

If your email address is on file, you received an electronic notification of this newsletter. All Vision conference attendees are added to the mailing list automatically.

If you know of someone who would like to receive notification of the newsletter, please let us know.

If you received the newsletter notification in error, please email Kathleen Dahlgren at editor@ms4vision.com, to have the necessary changes made.

You may also obtain an electronic copy of this newsletter or previous newsletters on the www.ms4vision.com website.

