

SESSIONS

GENERAL INFORMATION

Sessions are one to two hours in length, are presented in a lecture format, and are available to every attendee as part of the conference registration fee. A session may provide an overview of the product, new system features, tips and techniques, or show how a facility is using the system in an ingenious or unique way.

NEW ATTENDEE VIRTUAL TRACK

For 2007, the Vision User Group has devoted a track to MS4's new customers, users, and potential users. Every focus group has dedicated one session within each track that is targeted to the new user. A new user could be someone new to MS4 or just a certain application of MS4. Sessions in the Virtual Track are scheduled in a way that allows the new or beginning user to attend each one without conflict. Virtual Track sessions are highlighted in purple text.

CONTINUING EDUCATION UNITS (CEUs)

Vision 2007 is proud to offer Continuing Education Units (CEUs) for selected sessions and workshops. Please see the session and workshop sections of this booklet for specific details. As additional classes are approved for CEU credit, notice will be posted on www.ms4vision.com.

SESSIONS

HEALTHCARE TODAY

Sessions in this track are open to anyone who has an interest in the topic being presented.

Sessions noted with a ■ qualify for Continuing Education Units (CEUs) with the Utah Nurses Association. CEU certificates will be handed out at the conclusion of each qualifying session. Please be sure to see the session monitor prior to leaving the session and after completing the special evaluation form.

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|-------------|---|-----------------------|----------------------------|
| | Monday | April 23, 2007 | 10:45 am – 12:00 pm |
| H1 ■ | ORGANIZATIONAL CONSIDERATIONS WHEN IMPLEMENTING AN EHR Becky Quammen, CEO – Quammen Associates | | |

How do you start the process to move from paper to an electronic record when your facility decides to implement an EHR? This presentation provides processes and reviews best practices for successful implementation. Additionally, discussion includes who needs to be involved in the EHR rollout, such as administration, IT, finance, pharmacy, laboratory, and other ancillary services. Learn how to be a change agent for a successful transition from paper to electronic records.

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|-----------|--|-----------------------|--------------------------|
| | Monday | April 23, 2007 | 1:30 pm – 2:45 pm |
| H2 | THE CPA WHO SAID, "NO WAY" Jim Alderson – CPA | | |

Jim has spoken nationwide on healthcare compliance issues to a wide variety of audiences, including the FBI. His role as a whistleblower in the Columbia/HCA and Quorum Health cases has resulted in the biggest health care fraud case in history. He has been featured in the New York Times, Modern HealthCare and on the BBC and on CBS's *60 Minutes* with Mike Wallace. Jim speaks from the heart of his experiences and is a classic example of how one person can make a difference.

H3

Monday | **April 23, 2007** | **3:15 pm – 4:30 pm**

**LEGISLATION AND REGULATIONS RELEVANT TO
HEALTHCARE INFORMATION TECHNOLOGY**

Charlene Underwood – Siemens Medical Solutions, USA

Our nation's leaders are realizing that healthcare IT (HIT) helps make transformation to a more cohesive care delivery system achievable and sustainable and are advocating a broad range of initiatives to enable this change. Discussion includes an overview of the legislative and regulatory environment, starting with the recent Executive Order, changes in the Stark Law, Anti-Kickback legislation, and other regulations. Join us for an interactive session that provides an overview of the initiatives that matter in HIT.

H4

Tuesday | **April 24, 2007** | **10:30 am – 11:30 am**

AFFORDING INFORMATION TECHNOLOGY IN THE COMMUNITY HOSPITAL

Jane Ann Bridges, CFO – Nacogdoches Memorial Hospital

The U.S. healthcare system is charged with developing a truly integrated and fully accessible electronic health record (EHR) within the next 10 years. This initiative is expected to dramatically improve patient care and result in a net savings of \$77.8 billion annually.

But how can small/rural hospitals overcome challenges related to access of investment capital and availability of IT talent? According to the 2005 study *Forward Momentum: Hospital Use of Information Technology* from the American Hospital Association (AHA), the size of a hospital bears a strong relationship to its IT use, as the smallest hospitals are 10 times more likely to be in the "getting started" group (defined by the AHA as a facility with less than 25 percent of EHR functions fully implemented) compared to larger hospitals with more than 500 beds. Further, nearly 50 percent of hospitals in urban areas have moderate or high use of IT compared with 25 percent of rural facilities.

Nacogdoches Memorial Hospital has defied the odds that small rural facilities face by successfully implementing IT to more effectively manage financial, payroll, materials management, and accounts payable procedures, and to develop efficient communications processes including patient scheduling and picture archiving and communications (PACS).

Come learn how this rural community hospital's strategies and tactical planning have supported their capital investment and exceeded the national percentages of rural facilities' usage of IT.

H5

Tuesday | **April 24, 2007** | **1:30 pm – 2:45 pm**

ELECTRONIC HEALTH RECORD – REALITY BEHIND THE HYPE

Terry Jacobs, Director of Electronic Health Record and Emerging Initiatives – Siemens Medical Solutions, USA

Come join a discussion of how the transition to an EHR is being driven by some of the same goals that healthcare organizations have considered their top priorities for years. Early adopters focused on advancing key drivers such as improving efficiency, quality of care, patient safety, and reducing costs, are seeing their facilities move closer to a fully functioning EHR. Based on practical experience and real-life

examples, customers will share the progress they have made on their journey to an EHR and discuss the value that can be realized when implementing an EHR strategy.

Attendees will gain a deeper understanding of how key components of the EHR align with the Office of National Coordinator's defined Strategic Framework. Hear how early adopter organizations that have established EHR programs have already realized value and reached measurable outcomes through application of their EHR design and interoperability strategies. These facilities have created a meaningful EHR foundation from which to position themselves for health information exchange that leads to realizing system-wide goals of patient safety, cost control, and improved outcomes in health.

H6 **Tuesday** | **April 24, 2007** | **3:15 pm – 4:30 pm**
WHAT'S ON THE MIND OF THE CNO – A NATIONAL PERSPECTIVE
Gail Latimer, R.N., MSN, Vice President and Chief Nursing Officer –
Siemens Medical Solutions, USA

The need for safer, more efficient healthcare is a critical issue in today's healthcare environment. It is the force that drives Gail Latimer to find solutions to help the medical community and nurses around the globe. As a nurse she has experienced firsthand the challenges of today's 24 by 7 healthcare system and believes there is a great value in integrated clinical information technology solutions.

In this presentation, Gail Latimer shares the responses she received from her colleagues in hospitals throughout North America to the question "As a CNO, what are the top five things on your mind?" She also discusses current industry initiatives impacting health systems and the role technology can play in supporting safety, operational efficiencies, and evidence based practice.

FINANCIAL SERVICES 1

Track Coordinator: **Jane Postin**, Hutchinson Hospital

Focus Group Co-chairs:

Adrienne Jernigan, Bay Area Hospital

Masami Goldsberry, Siemens, MedSeries4

F1 **Monday** | **April 23, 2007** | **10:45 am – 12:00 pm**
GETTING THE MOST FROM GL REPORT WRITER
Mark Hoopes, Consultant - MH Business Enterprises

Learn how to utilize your GL Report Writer to its fullest. To enhance your reporting experience, this session will reveal those tips and tricks that are not commonly used. Learn how to create exception reports, use pointers, as well as other less common features. Join us as we demonstrate additional functionality of the GL Report Writer tool.

AUDIENCE: Attendees should have basic knowledge of MS4 GL Report Writer features.

F2 **Monday** | **April 23, 2007** | **1:30 pm – 2:45 pm**
Balancing AP, MA, PP, and AR to GL
Anna Skinner, Customer Service Analyst, Siemens

Ramona Olander, Customer Service Analyst, Siemens

Learn how to balance the interfaced batches in General Ledger from Accounts Payable, Accounts Receivable, Materials Management, Payroll, and Fixed Assets applications and see which files and reports are available to help you balance the respective interface batches.

AUDIENCE: This session is for users responsible for balancing respective applications to General Ledger.

F3 Monday | April 23, 2007 | 3:15 pm – 4:30 pm
MS4 MATERIALS ITEM MASTER – THE AUTOMATED DATA SOURCE
Jean Nigro, M.S., Systems Administrator – Asante Health System

This session presents an overview of planning the business model of Materials applications and describes how they interact with other systems, using MS4 as the origin of all data. Join a discussion of practices for managing the data interfaces in and out of MS4 for Global Healthcare Exchange, GPO Contracts, Revenue Cycle, Automated Dispensing Units, and Surgery Information Systems with MS4 as the source of the data.

AUDIENCE: Anyone involved in the business process side of Materials Management, either super user, purchasing, or materials manager.

F4, F14 Tuesday | April 24, 2007 | 10:30 am – 11:30 am
FINANCIAL SERVICES FOCUS GROUP UPDATE
Masami Goldsberry, Project Manager – Siemens, MedSeries4
Michael West, Manager, Resource and Scheduling – Siemens, MedSeries4

Meet the members of the Financial Services Focus Group and learn about recent activities and current releases. Take this opportunity to ask questions, provide suggestions, and consider joining the group.

AUDIENCE: For all users interested in General Financial applications.

F5 Tuesday | April 24, 2007 | 1:30 pm – 2:45 pm
AP AND MA FILE ARCHITECTURE
Karen Aldous, Systems Analyst – Siemens, MedSeries4

Discover the most common files to query and learn the file architecture for Accounts Payable and Materials Management. By the session's end, you will have an increased knowledge level of where to find the information that is stored in the Accounts Payable/Materials Management files so you can write more effective queries and spend less time searching for where information is located.

AUDIENCE: Beginning and advanced users with knowledge of Accounts Payable and Materials Management applications.

F6 Tuesday | April 24, 2007 | 3:15 pm – 4:30 pm
GFS ARCHIVING AND PURGING
Anna Skinner, Customer Service Analyst – Siemens
Ramona Olander, Customer Service Analyst – Siemens

Learn details of minimizing the size of your Accounts Payable, Materials Management, Payroll, and General Ledger files for improved system performance and hear recommendations for data retention.

AUDIENCE: IT and end users responsible for data retention of respective applications.

F7 Wednesday | April 25, 2007 | 9:30 am – 10:45 am
GL AND THE BENEFITS OF A RECURRING INTERFACE
Karen Aldous, Systems Analyst – Siemens, MedSeries4

If you need to provide 'C' level managers with up to date reports for revenues and expenses and don't know the best and easiest way to provide the information, this session is for you! Come discover the benefits of recurring interfaces to the General Ledger. Accounts Payable, Materials Management, and Accounts Receivable are all capable of a recurring interface to the GL, which enables you to have up to date and current data for report creation.

AUDIENCE: Accounts Payable, Accounts Receivable and Materials Management Managers. This session is for advanced users with knowledge of the General Ledger application.

F8, F18 Wednesday | April 25, 2007 | 11:00 am – 12:00 pm
FINANCIAL SERVICES ASK THE EXPERT
Masami Goldsberry, Project Manager – Siemens, MedSeries4
Michael West, Manager, Resource and Scheduling – Siemens, MedSeries4

Do you have questions or need help finding that .01 cent in a 4 million dollar journal entry? Come to this interactive session and talk one-on-one with Siemens and customer experts. If you have issues, requests, or just need a refresher on any of the GFS applications, MS4 Support, Development, and Focus Group Members will be available to assist you.

AUDIENCE: For all users interested in General Financial applications.

F9 Wednesday | April 25, 2007 | 1:30 pm – 2:45 pm
RF TERMINAL BARCODING
Gordon Miller, Senior Application Analyst – Abrazo Health Systems

This session provides high level information on setting up a wireless network and configuring a handheld device. The presentation shows you how to use barcoding with the remote cart process in Materials Management and covers scanning, label printing, cart replenishment, and the revenue loss/gain report.

AUDIENCE: Beginners or users who wish to implement wireless barcoding.

FINANCIAL SERVICES 2

Track Coordinator: **Michael West**, Siemens, MedSeries4

Focus Group Co-chairs:

Adrienne Jernigan, Bay Area Hospital

Michael West, Siemens, MedSeries4

F11 Monday | April 23, 2007 | 10:45 am – 12:00 pm
INTRODUCTION TO MANAGER CONNECT
Adrienne Jernigan, Accounting Manager – Bay Area Hospital

Manager Connect is a tool for managers to review General Ledger accounts as well as employee payroll files. Come for an introduction and overview of the Manager Connect application, see the various screens, and discuss how to roll it out to your managers. You may want to sign up for the workshop to be held Monday afternoon.

AUDIENCE: Beginners or users of General Ledger who have not started using Manager Connect.

F12 **Monday** | **April 23, 2007** | **1:30 pm – 2:45 pm**
MAINTAINING TAX RATE TABLES
Mary Brown, Director of Disbursements – Abrazo Health
Donna Welch, Consultant – Siemens

This session provides training on the Tax Rate Table file, which defines flat, percentage, and incremental tax rates used to compute taxes. Tax rate tables have two parts, the table with its assigned rules information and the records associated with the tax table. Learn how table rules control the way the table and all its records are used, and discover the records associated with the tax table that contain information for each tax rate used to calculate taxes.

AUDIENCE: New and current customers responsible for maintaining Tax Rate Table Files.

F13 **Monday** | **April 23, 2007** | **3:15 pm – 4:30 pm**
FILE ARCHITECTURE – PAYROLL/HUMAN RESOURCES, BUDGETING, AND GENERAL LEDGER
John Gahagan, Manager, IT – East Texas Medical Center
Donna Welch, Consultant – Siemens

Learn the most common files and fields needed to query Payroll/Human Resources, Budgeting, and General Ledger. This presentation focuses on ways to connect the files together to generate a great report.

AUDIENCE: Intermediate users with previous knowledge of query.

F14, F4 **Tuesday** | **April 24, 2007** | **10:30 am – 11:30 am**
FINANCIAL SERVICES FOCUS GROUP UPDATE
Masami Goldsberry, Project Manager – Siemens, MedSeries4
Michael West, Manager, Resource and Scheduling – Siemens, MedSeries4

Meet the members of the Financial Services Focus Group and learn about recent activities and current releases. Take this opportunity to ask questions, provide suggestions, and consider joining the group.

AUDIENCE: For all users interested in General Financial applications.

F15 **Tuesday** | **April 24, 2007** | **1:30 pm – 2:45 pm**
FA PERIOD-END AND YEAR-END MAINTENANCE
Tricia Billington, Senior Systems Analyst – East Texas Medical Center, RHS
Rita Carroll, Senior GL Analyst – East Texas Medical Center, RHS

Enforce best practices as you prepare for Fixed Assets month-end and year-end processing. Discuss issues and concerns about how to change an asset correctly and how to dispose, sell, and transfer assets. Learn steps to take prior to restoring the asset file and how to restore the previous period file from a user-level and the IT level.

AUDIENCE: Intermediate to advanced staff who are currently using the system.

F16 **Tuesday** | **April 24, 2007** | **3:15 pm – 4:30 pm**
**AP/AR PATIENT REFUND, MA/AR CHARGE MASTER UPDATE,
AR/GL DISTRIBUTION**
Gordon Miller, Senior Application Analyst – Abrazo Health Systems

Learn about three separate topics where the Accounts Receivable application interacts with General Financials. The presentation covers both the Accounts Receivable process function and file maintenance, as well as the General Financial process and file maintenance for each application. We will take you through the patient refund process in Accounts Receivable and Accounts Payable, the charge master file update in Materials Management, and demonstrate how it interacts with Accounts Receivable and the General Ledger distribution process that is triggered by the file maintenance in the room and bed file.

AUDIENCE: Managers of Accounts Receivable, Accounts Payable, and Materials Management.

F17 **Wednesday** | **April 25, 2007** | **9:30 am – 10:45 am**
CUSTOM REPORTS AND QUERIES
John Gahagan, Manager, IT – East Texas Medical Center

Do you need a report that is not standard? Come learn how custom reports and queries help meet this need. The presenter will review what types of custom reports can be created using IBM's Query utility. Our focus will be on the General Ledger, Accounts Payable, and Payroll/Human Resources applications.

AUDIENCE: Intermediate. Query knowledge is required.

F18, F8 **Wednesday** | **April 25, 2007** | **11:00 am – 12:00 pm**
FINANCIAL SERVICES ASK THE EXPERT
Masami Goldsberry, Project Manager – Siemens, MedSeries4
Michael West, Mgr. Resource and Scheduling – Siemens, MedSeries4

Do you have questions or need help finding that .01 cent in a 4 million dollar journal entry? Come to this interactive session and talk one-on-one with Siemens and customer experts. If you have issues, requests, or just need a refresher on any of the GFS applications, MS4 Support, Development, and Focus Group Members will be available to assist you.

AUDIENCE: For all users interested in General Financial applications.

F19 **Wednesday** | **April 25, 2007** | **1:30 pm – 2:45 pm**
MS4 WEB
John Mayne, Senior Systems Analyst – Siemens, MedSeries4

Come begin the journey into the vastness that is MedSeries4 Web. Explore the use of Accounts Payable, Materials Management, Payroll and Human Resources, General Ledger, and other financial applications in the user-friendly web environment. Learn the equipment and strategies you can use to conquer the ultimate frontier of MedSeries4 Web.

AUDIENCE: MS4 General Financial and Payroll/Human Resources solutions users.

PATIENT FINANCIAL SERVICES 1

Track Coordinator: **Carmen Musitano**, Universal Health Services

Focus Group Co-chairs:

Melanie Betancourt, Paradise Valley Hospital

Diane Hummel, Siemens, MedSeries4

Additional sessions of interest to Patient Financial attendees are offered in the Bonus Track.

All Patient Financial 1 sessions qualify for continuing education units (CEUs) with the American Association of Healthcare Administrative Management (AAHAM). Please see the session monitor at the conclusion of each presentation to receive the CEU certificate.

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|--|---------------|-----------------------|----------------------------|
| A1, A11 | Monday | April 23, 2007 | 10:45 am – 12:00 pm |
| PATIENT FINANCIAL FOCUS GROUP UPDATE – MAY THE PFFG FORCE BE WITH YOU | | | |
| Melanie Betancourt , Director, Patient Financial Services – Paradise Valley Hospital/Adventist Health | | | |

Are you curious about what the Patient Financial Focus Group (PFFG) and MS4 have been working on this year? Come meet the members of the group and see an overview of this year's AR/ADT tracks. Learn how they relate to the revenue cycle and hear from MS4 solution owners about upcoming development. This is your opportunity to ask questions of the PFFG members and network with other attendees who use MS4 patient financial applications.

AUDIENCE: Patient financial application users.

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|---|---------------|-----------------------|--------------------------|
| A2 | Monday | April 23, 2007 | 1:30 pm – 2:45 pm |
| BEGINNING AR/ADT - PART 1 – “ONE SMALL STEP FOR MAN...” | | | |
| Lea Hammons , Systems Analyst – Grenada Lake Medical Center | | | |
| Bruce Spratling , Financial Systems Consultant, Information Services – Billings Clinic | | | |

Are you a new user or is your organization new to MS4? Come join us as we navigate through the major AR/ADT master files and discover their purpose. Hear from seasoned MS4 users as they share, “If I only knew then what I know now” or “the gotchas” they have experienced. We will discuss Charge Master/General Ledger Description, Patient Type/Service Codes, Insurance Carrier Master File, Pre-billing Edits, Datamailers, Relationship Codes, Unit and AR description keys, as well as the AR interdependency appendix of the AR/ADT Reference Manual.

AUDIENCE: Admission managers and users, patient accounting managers and users, and support staff responsible for file maintenance.

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| A3 | Monday | April 23, 2007 | 3:15 pm – 4:30 pm |
| BEGINNING AR/ADT - PART 2 – “...ONE GIANT LEAP FOR MANKIND” | | | |
| Lea Hammons , Systems Analyst – Grenada Lake Medical Center | | | |
| Bruce Spratling , Financial Systems Consultant/Information Svcs – Billings Clinic | | | |

Continuing from Part I for users and organizations new to MS4, we navigate through additional AR/ADT, Editor, and ACTS master files and discuss their purpose. Hear information about Nurses Station/Room and Bed File, Doctor Master File/NPI, Location Master File, and Notes functionality across AR and ACTS applications and

view Proration, Expanded Proration, and Bill4 Parameter files. We look forward to sharing our “gotchas” with you, so come join the discussion.

AUDIENCE: Admission managers or users, patient accounting managers or users, and support staff responsible for file maintenance.

A4 Tuesday | April 24, 2007 | 10:30 am – 11:30 am
IMPROVING AR DAYS THROUGH CASE STUDIES – LIVE LONG AND PROSPER
Dale Hinshaw, Patient Account Manager – Hutchinson Hospital

High AR days can significantly affect your facility’s cash flow. Through case studies, learn about tools you can use to effectively reduce AR days. Understand how to identify causative factors, impact of medical records, admitting, verification and billing, and discover how to pinpoint areas for improvement.

AUDIENCE: New and experienced patient financial services and patient access services managers and support staff.

A5 Tuesday | April 24, 2007 | 1:30 pm – 2:45 pm
ADT MONITORING TOOLS – THE TROUBLE WITH TRIBBLES
Betty Kevan, Business Analyst – Sutter Health
Lisa Badie, AR/ADT Administrator – Kennedy Krieger Institute

Learn about the reports and queries that help to effectively monitor admission/ discharge/ transfer (ADT) events. Find out how to identify common, up front errors and how reducing them will lower your AR days. Gain knowledge to review and audit ADT processes and obtain tools to recognize problems, develop solutions, and reward staff who meet or exceed productivity goals.

AUDIENCE: AR/ADT directors, managers and supervisors. Query experience is helpful, but not necessary.

A6 Tuesday | April 24, 2007 | 3:15 pm – 4:30 pm
ADT TRAINING TIPS AND TOOLS – COUNTDOWN TO SUCCESSFUL LIFT-OFF
Carmen J. Musitano, Sr. Business Applications Analyst –
Corporate, Universal Health Services, Inc.

The Admission Department forms the first impression of your facility to patients and their families. Collection of complete and accurate information ultimately affects patient care and cash flow. Come see how to set department standards, define job responsibilities, and how to train your staff to manage workflow, deal with conflict resolution, and identify and avoid common mistakes. Learn to monitor data integrity issues per employee, identify weak links, set targets for improvement, and measure success.

AUDIENCE: Admitting managers and supervisors.

A7 Wednesday | April 25, 2007 | 9:30 am – 10:45 am
**UNDERSTANDING CENSUS TRANSACTIONS – INVASION OF THE
BODY SNATCHERS**
Linda Farmer, Senior Business Analyst – Banner Health
Pam Waggener, MS4 Coordinator – Banner Health

Examine the numerous ways census functions affect a patient record. Learn the impact of updating records through Census Event History including how updates influence room and observation charges. We will discuss the impact of ADT

transactions on interfaces and review Secure Census, including file maintenance and how it assists with patient confidentiality.

AUDIENCE: Admitting managers, super users, and anyone responsible for census management or related file maintenance.

A8 Wednesday | April 25, 2007 | 11:00 am – 12:00 pm
MANAGING DEMOGRAPHICS – SPACE COWBOYS, THE FOUR DUDES
Debbi Klobberdanz, Regional PFS Manager – Banner Health
Pam Waggener, MS4 Coordinator – Banner Health

Manage demographics by understanding the impact of updates and changes. Learn the difference between updating versus changing the “4 Dudes” and see how changes influence claims and statements, and how address and phone number changes are tracked through ACTS. Examples of queries utilized to monitor demographic changes will be shared.

AUDIENCE: Patient accounting managers, admitting managers, and end users. Attendees should have basic knowledge of MS4 AR/ADT functions.

A9 Wednesday | April 25, 2007 | 1:30 pm – 2:45 pm
ROUNDTABLE AND CLIENT OPEN FORUM – SPLASHDOWN
Sue Mattos, Systems Analyst – Sutter Health
Linda Farmer, Senior Business Analyst – Banner Health

Team up with the Patient Financial Focus Group to share bright ideas and creative ways to use the standard product application. Open forum questionnaires gathered at the end of each session will be discussed. Come join the roundtable conversation and network with your peers.

AUDIENCE: This session is open to all MS4 users interested in patient financial applications.

PATIENT FINANCIAL SERVICES 2

Track Coordinator: **Carmen Musitano**, Universal Health Services

Focus Group Co-chairs:

Melanie Betancourt, Paradise Valley Hospital

Diane Hummel, Siemens, MedSeries4

All Patient Financial 2 sessions qualify for continuing education units (CEUs) with the American Association of Healthcare Administrative Management (AAHAM). Please see the session monitor at the conclusion of each presentation to receive the CEU certificate.

A11, A1 Monday | April 23, 2007 | 10:45 am – 12:00 pm
PATIENT FINANCIAL FOCUS GROUP UPDATE – MAY THE PFFG FORCE BE WITH YOU
Melanie Betancourt, Director, Patient Financial Services – Paradise Valley Hospital/Adventist Health

Are you curious about what the Patient Financial Focus Group (PFFG) and MS4 have been working on this year? Come meet the members of the group and see an overview of this year’s AR/ADT tracks. Learn how they relate to the revenue cycle and hear from MS4 solution owners about upcoming development. This is your opportunity

to ask questions of the PFFG members and network with other attendees who use MS4 patient financial applications.

AUDIENCE: Patient financial applications users.

A12 **Monday** | **April 23, 2007** | **1:30 pm – 2:45 pm**

MONITORING PFS KEY INDICATORS WITH MS4 SPACE DASHBOARD
Melanie Betancourt, Director, Patient Financial Services –
Paradise Valley Hospital, Adventist Health

You cannot manage what you cannot measure. Understanding and measuring key indicators keeps users in constant control of their accounts receivable. Through use of MS4 reports and queries, learn how to track and trend healthcare standard accounts receivable key indicators, identify and troubleshoot emerging problems, communicate short term issues and long term trends, and share milestone accomplishments of your organization.

AUDIENCE: Patient financial services managers, AR/ADT support analysts. An understanding of healthcare industry standard accounts receivable key indicators is beneficial.

A13, M3, R3 **Monday** | **April 23, 2007** | **3:15 pm – 4:30 pm**

CROSS-APPLICATION: CPT4 CODE FLOW AND ISSUE RESOLUTION – LOST IN SPACE
Paula W. Elliott, MS4 Support Analyst – Siemens
Vilare Michials, MS4 Support Analyst – Siemens
Shelley Harward, MS4 Support Analyst – Siemens

CPT4 codes interact with multiple applications. This joint venture with the Patient Financial, MIRA, and Case Mix/Reimbursement Focus Groups will touch on CPT4 Code logic and flow with examples and resolutions. The session is an open forum to discuss CPT4 Code questions and issues with MS4 Support Analysts from Accounts Receivable, Billing Editor, MIRA, Case Mix, and Reimbursement Management. Bring information and workarounds to share and leave with ideas and examples of what works well in other facilities.

AUDIENCE: Accounts Receivable, Billing Editor, MIRA, Case Mix, and Reimbursement Management users who have a working understanding of how CPT4 codes are used in their application and are familiar with CPT4 code file maintenance.

A14 **Tuesday** | **April 24, 2007** | **10:30 am – 11:30 am**

NOT REALLY A BILL ANYMORE: FACILITY AND REFERRAL BILLING – PLUTO
Melanie Betancourt, Director, Patient Financial Services –
Paradise Valley Hospital, Adventist Health

Employee physicals, physician office lab billing, and bundled skilled nursing facility billing are just a few of the scenarios that present special billing challenges for Patient Financial Services. Learn how MS4 Facility and Referral Billing functionality enables the user to bill for multiple services and patients on one bill. The agenda includes information about file maintenance, account set-up, charge entry, claim form format, and when Facility and Referral Billing is best utilized.

AUDIENCE: Patient financial services managers, AR/ADT support analysts.

A15 **Tuesday** | **April 24, 2007** | **1:30 pm – 2:45 pm**

UB04 FIELD LOCATORS –

TO BOLDLY GO WHERE NO BILLER HAS GONE UB04

Lea Hammons, Systems Analyst – Granada Lake Medical Center
Sue Mattos, Systems Analyst – Sutter Health

There are 86 form locators on the UB04, but where does the information come from and what are the new fields? This session helps you understand the relationship between the various system data fields and their destinations on a UB04. We will walk through the fields in the admission pathway showing how they map to the corresponding UB04 form locators. Identifying these relationships will assist you in holding the appropriate departments responsible for their part in the production of clean claims.

AUDIENCE: Patient accounting, registration, medical records staff, and those responsible for posting charges including ancillary departments.

Tuesday | **April 24, 2007** | **3:15 pm – 4:30 pm**

A16 **UB04 MAINTENANCE – I'M AN AR ANALYST, NOT AN ENGINEER**

Sue Mattos, Systems Analyst – Sutter Health
Betty Kevan, Business Analyst – Sutter Health

Twenty-one changes have been identified as we move from UB92 to UB04, specifically eight additions, six deletions, and seven modifications to existing fields. This session features a brief review of the fields in an admission as they correspond to UB04 form locators and illustrates the new Editor Master File maintenance required to produce the UB04.

AUDIENCE: Those responsible for Editor file maintenance.

Wednesday | **April 25, 2007** | **9:30 am – 10:45 am**

A17 **1500 FORM LOCATORS – RESISTANCE IS FUTILE**

Lea Hammons, Systems Analyst – Granada Lake Medical Center
Sue Mattos, Systems Analyst – Sutter Health

There are 33 form locators on the 1500. Come learn what the new fields are and where the information is stored in MS4. Recognize the relationship between the various system data fields and their destinations on a 1500 as we walk through the admission pathway illustrating how they map to the corresponding 1500 form locators. We will discuss the Charge Master, Doctor Master, and Proration Plan files, and illustrate the charge flow to insure the correct physician populates accurately. Identifying these relationships will aid you in holding the appropriate departments accountable for their part in the production of clean claims.

AUDIENCE: Patient accounting, registration, medical records staff, and those responsible for posting charges including ancillary departments.

Wednesday | **April 25, 2007** | **11:00 am – 12:00 pm**

A18 **1500 MAINTENANCE – YOU WILL BE ASSIMILATED**

Sue Mattos, Systems Analyst – Sutter Health
Betty Kevan, Business Analyst – Sutter Health

There are 21 changes to the new 1500 form, including 11 additions, three deletions, and seven modifications to existing fields. As we review each update, we will examine the fields in an admission as they correspond to the 1500 locators, identify which changes require file maintenance to complete the new form, and learn about the steps necessary to meet these new requirements.

AUDIENCE: Those responsible for Editor file maintenance.

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| A19 | Wednesday | April 25, 2007 | 1:30 pm – 2:45 pm |
| | DENIAL MANAGEMENT WITH ACTS – HOUSTON WE HAVE A PROBLEM Melanie Betancourt , Director, Patient Financial Services – Paradise Valley Hospital, Adventist Health | | |

Come discover how to use ACTS and queries to track and manage denials. Identify the most frequent denial types and denial-prone payers and implement preventive processes to turn denial failures into payment successes. See how to set up carrier codes, ACTS buckets and codes, note formats, queries, and spreadsheets. These tools will enable you to initiate payer communication and reduce controllable recurrences.

AUDIENCE: Patient financial services managers, patient access managers, case managers, and AR/ADT support analysts.

MIRA

Track Coordinator: **Karen Hope**, Sutter Health

Focus Group Co-chairs:

Janet Hoffberg, Glendale Adventist Medical Center

Gaylene Gladden, Siemens, MedSeries4

All MIRA sessions qualify for continuing education units (CEUs) with the American Health Information Management Association (AHIMA). See the session monitor at the conclusion of each presentation to receive the CEU certificate.

| | | | |
|----|--|-----------------------|----------------------------|
| M1 | Monday | April 23, 2007 | 10:45 am – 12:00 pm |
| | NEW MIRA RELEASES – 2007 SPACE ODYSSEY Gaylene Gladden , Senior Product Analyst – Siemens, MedSeries4 | | |

Hear an overview of releases 25.30 and 25.40. Gain insight to their content and discover how new enhancements can be used to their fullest potential.

AUDIENCE: All MIRA users.

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| M2, R2 | Monday | April 23, 2007 | 1:30 pm – 2:45 pm |
| | GPS – GOVERNMENT REGULATORY UPDATE Debra Downs – Centers for Medicare and Medicaid Services (CMS) | | |

See what is new and currently changing in this overview of the Centers for Medicare and Medicaid Services (CMS). Highlights and details will be presented as we give direction to finding new and interesting things in the *Federal Register*, administrative bulletins, and other Medicare items. Time will be provided for questions and answers to help understand the ramifications of these changes.

AUDIENCE: Reimbursement, MIRA, PFS, and Finance individuals interested in knowing what changes are being made to Medicare and Medicaid coding, billing, payment, and administrative rules and process that will effect their hospital. Attendees should be familiar with what CMS, DRG, APC, and PPS stand for.

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| | Monday | April 23, 2007 | 3:15 pm – 4:30 pm |
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M3, A13, R3 CROSS APPLICATION: CPT4 CODE FLOW AND ISSUE RESOLUTION – LOST IN SPACE

Shelley Harward, MS4 Support Analyst – Siemens
Paula W. Elliott, MS4 Support Analyst – Siemens
Vilare Michials, MS4 Support Analyst – Siemens

CPT4 codes interact with multiple applications. This joint venture with the Patient Financial, MIRA, and Case Mix/Reimbursement Focus Groups will touch on CPT4 Code logic and flow with examples and resolutions. The session is an open forum to discuss CPT4 Code questions and issues with MS4 Support Analysts from Accounts Receivable, Billing Editor, MIRA, Case Mix, and Reimbursement Management. Bring information and workarounds to share and leave with ideas and examples of what works well in other facilities.

AUDIENCE: Accounts Receivable, Billing Editor, MIRA, Case Mix, and Reimbursement Management users who have a working understanding of how CPT4 codes are used in their application and are familiar with CPT4 code file maintenance.

Tuesday | April 24, 2007 | 10:30 am – 11:30 am

M4 DEFINING, USING, AND MAINTAINING A LEGAL HEALTH RECORD – MISSION CONTROL

Brenda Olson, V.P., Health Information Management, Great Plains Health Alliance
Gretchen Keller, Director, HIM – Neosho Memorial Regional Medical Center

When making the myriad of decisions involved with implementing electronic health records, a fundamental question is whether the EHR system can meet legal standards and support the organization's business processes. A positive return on investment may never be realized if a duplicate paper record must be maintained because the EHR system cannot stand as the legal business record. This presentation addresses the legal/regulatory foundation for health records, identifies critical features and functionality, and provides guidance in defining the legal EHR.

AUDIENCE: All MIRA users.

Tuesday | April 24, 2007 | 1:30 pm – 2:45 pm

M5 ELECTRONIC HEALTH RECORD - WHERE IS MS4 GOING? – FLIGHT PLAN

Joe D'Antonio, EDM/Soarian HIM Product Manager – Siemens

This session features an overview of the future pathway to the Electronic Health Record (EHR) through MS4 by looking at archiving data from MS4 MIRA and Clinical Suite applications within EDM/HIM.

AUDIENCE: All MIRA users.

Tuesday | April 24, 2007 | 3:15 pm – 4:30 pm

M6 BEGINNING MIRA – BLAST OFF

Pegge Szych, Project Lead – Combinatorics Consulting Company

Join an MS4 expert consultant to hear information about the MS4 MIRA product at the introductory level. The presentation includes a basic overview and instruction of all MIRA modules and IBM iSeries navigation, and is geared to the attendee who is new to the product or those who need refresher information.

AUDIENCE: All MIRA users.

Wednesday | April 25, 2007 | 9:30 am – 10:45 am

M7, R7

MIRA AND CASE MIX BUSINESS SUPPORT

Bruce W. Johnson, DHA, FACHE, Senior Decision Support Analyst –
Alaska Native Medical Center
Pegge Szych, Project Lead – Combinatorics Consulting Company

Higher healthcare costs are driving industry leaders to more effectively use business case analyses for decision-making. Join this session for a high level demonstration of MIRA and Case Mix business support applications illustrating practical application of MIRA standard report sets. Balanced Scorecard, benchmarking of practical applications, and proven business case analyses using a cost-volume-profit model will be reviewed, with highlights of team development successes.

AUDIENCE: High level intermediate to advanced HIM manager/senior coding, quality improvement, and financial staff.

Wednesday | **April 25, 2007** | **11:00 am – 12:00 pm**

M8

DATA EXTRACTION – WHERE IN THE GALAXY?

Karen Hope, Technical Developer Analyst – Sutter Health

Do you need MIRA data and don't know how to get it? Join us for a review of MIRA canned reports, and the files and fields captured within the MIRA product. Come learn how the data is integrated across the MS4 modules, and discover how it can be extracted for reports at your department and facility.

AUDIENCE: MIRA users.

Wednesday | **April 25, 2007** | **1:30 pm – 2:45 pm**

M9

UNIT CONSOLIDATION – CLOSE ENCOUNTERS

Pegge Szych, Project Lead – Combinatorics Consulting Company
Lena Scott, Senior Support Analyst – East Texas Medical Center, RHS

Prepare for EHR with a clean MPI. This session examines what you need to know about Unit Consolidation, including information about file setup, report generation and review, and how to manually un-merge if you ever have the need. There will be time to discuss the do's and don'ts as you discover the powerful impact this application can have on your files.

AUDIENCE: MIRA users.

CASE MIX / REIMBURSEMENT

Track Coordinator: **Debi Freymuth**, Chelsea Community Hospital

Focus Group Co-chairs:

Ron Wensel, Adventist Health

Mary Heckle, Siemens, MedSeries4

Monday | **April 23, 2007** | **10:45 am – 12:00 pm**

R1

NEW FUNCTIONALITY IN REIMBURSEMENT MANAGEMENT (RE)

Lynnette Moore, Systems Analyst – Siemens, MedSeries4

This session features an in-depth review of Reimbursement Management enhancements in the Winter 2006 Release (25.10) and the Fall 2006 Release (25.30). The presentation includes information on the file maintenance involved, working examples of resulting calculation output, and a high level overview of the major fixes

for both releases. This session is an absolute MUST for all users of MS4 Reimbursement Management.

AUDIENCE: Business office staff associated with auto write-offs and contract managers who are interested in file maintenance and the impact on the final calculations.

R2, M2 | **Monday** | **April 23, 2007** | **1:30 pm – 2:45 pm**
GPS – GOVERNMENT REGULATORY UPDATE
Debra Downs – Centers for Medicare and Medicaid Services (CMS)

See what is new and currently changing in this overview of the Centers for Medicare and Medicaid Services (CMS). Highlights and details will be presented as we give direction to finding new and interesting things in the *Federal Register*, administrative bulletins, and other Medicare items. Time will be provided for questions and answers to help understand the ramifications of these changes.

AUDIENCE: Reimbursement, MIRA, PFS, and Finance individuals interested in knowing what changes are being made to Medicare and Medicaid coding, billing, payment, and administrative rules and process that will effect their hospital. Attendees should be familiar with what CMS, DRG, APC, and PPS stand for.

R3, A13, M3 | **Monday** | **April 23, 2007** | **3:15 pm – 4:30 pm**
CROSS APPLICATION: CPT4 CODE FLOW AND ISSUE RESOLUTION – LOST IN SPACE
Shelley Harward, MS4 Support Analyst – Siemens
Paula W. Elliott, MS4 Support Analyst – Siemens
Vilare Michials, MS4 Support Analyst – Siemens

CPT4 codes interact with multiple applications. This joint venture with the Patient Financial, MIRA, and Case Mix/Reimbursement Focus Groups will touch on CPT4 Code logic and flow with examples and resolutions. The session is an open forum to discuss CPT4 Code questions and issues with MS4 Support Analysts from Accounts Receivable, Billing Editor, MIRA, Case Mix, and Reimbursement Management. Bring information and workarounds to share and leave with ideas and examples of what works well in other facilities.

AUDIENCE: Accounts Receivable, Billing Editor, MIRA, Case Mix, and Reimbursement Management users who have a working understanding of how CPT4 codes are used in their application and are familiar with CPT4 code file maintenance.

R4 | **Tuesday** | **April 24, 2007** | **10:30 am – 11:30 am**
CREATIVE QUERIES FOR RE
Heather Lattuada, Reimbursement Analyst – Sonora Regional Medical Center

Are you in need of a query to assist your organization with reimbursement reporting/analysis, business/decision support, or targeting and tracking underpayments? This presentation provides query templates related to finding a DRG or CPT contract amount, finding contract effective/termination dates, tracking and reporting underpayments, and other creative uses for query with the powerful tools in the Reimbursement Management application.

AUDIENCE: Anyone involved in decision support, following of underpayments and reimbursement analysis. Attendees should have a basic understanding of query.

Tuesday | **April 24, 2007** | **1:30 pm – 2:45 pm**

R5

NEW BEGINNINGS WITH REIMBURSEMENT MANAGEMENT (RE)

Ron Wensel, Director of Financial Management – Adventist Health
Lori Hester, System Reimbursement Manager – Banner Health

This session provides a “how to get started” guide for new users of Reimbursement Management and presents an overview of how the effective use of RE increases net revenue and helps manage AR. We will learn the value and benefits of RE, present an outline of responsibilities for the person maintaining RE, and discuss the coordination required with PFS, managed care, and others within an organization to have a successful RE process. Learn the technical aspects of the application, including the functionality available to calculate contracts and a listing of RE description keys. Identify the challenges within RE and discover where to get help.

NOTE: This session is not hands-on training of how to do file maintenance or update description keys. For technical training, please consider participating in the Vision RE training workshops.

AUDIENCE: Beginning or intermediate users of Reimbursement Management who want a better understanding of how to make RE more effective in their organization.

Tuesday | **April 24, 2007** | **3:15 pm – 4:30 pm**

R6

RATE SET KEYS AND PPS ONLINE WORKSHEET

Heather Lattuada, Reimbursement Analyst – Sonora Regional Medical Center
Debi Freymuth, Reimbursement Analyst – Chelsea Community Hospital

Do you have a need to understand PPS IP reimbursement? What are the components to the calculations? Where does all of this information come from? Come learn what a rate set is, where to find all of the information required to build an accurate rate set, and last but not least, how to determine if you have all of the components set up correctly.

AUDIENCE: Anyone needing to calculate DRG reimbursement.

Wednesday | **April 25, 2007** | **9:30 am – 10:45 am**

R7, M7

MIRA AND CASE MIX BUSINESS SUPPORT

Bruce W. Johnson, DHA, FACHE, Senior Decision Support Analyst – Alaska Native Medical Center
Pegge Szych, Project Lead – Combinatorics Consulting Company

Higher healthcare costs are driving industry leaders to more effectively use business case analyses for decision-making. Join this session for a high level demonstration of MIRA and Case Mix business support applications illustrating practical application of MIRA standard report sets. Balanced Scorecard, benchmarking of practical applications, and proven business case analyses using a cost-volume-profit model will be reviewed, with highlights of team development successes.

AUDIENCE: High level intermediate to advanced HIM manager/senior coding, quality improvement, and financial staff.

Wednesday | **April 25, 2007** | **11:00 am – 12:00 pm**

R8

ADJUSTMENT POSTING

Daniel Hammer, Business Analyst – Sutter Health

Come discover the batch posting process with special focus on adjustment, payment, and remittance batch types. The automatic adjustment generation process will be

discussed in depth, with special consideration given to auto balancing functionality for adjustments.

AUDIENCE: Anyone interested in cash and adjustment posting and how it affects expected reimbursement. Attendees should have knowledge of payments and adjustments.

R9 Wednesday | April 25, 2007 | 1:30 pm – 2:45 pm
CASE MIX/RE FOCUS GROUP UPDATE AND FEEDBACK
Ron Wensel, Director of Financial Management – Adventist Health
Kristine Pitts, Solution Owner – Siemens, MedSeries4
Lynnette Moore, Systems Analyst – Siemens, MedSeries4

This is the opportunity for the Case Mix/RE Focus Group members to present an update of their activities during the year. Main topics include review of accomplishments, product improvements, and goals for the upcoming year. The focus group welcomes an open discussion of all Case Mix/RE clients and users regarding the Vision Conference and suggestions for future topics and/or product improvements.

AUDIENCE: This session is open to everyone.

PATIENT CARE

Track Coordinator: **Susan Bottom**, University Medical Center

Focus Group Co-chairs:

Kim Atkins, Faith Regional Health

Kathleen Kingston, Siemens, MedSeries4

Sessions noted with a ■ qualify for Continuing Education Units (CEUs) with the Utah Nurses Association. CEU certificates will be handed out at the conclusion of each qualifying session. Please be sure to see the session monitor prior to leaving the session and after completing the special evaluation form.

C1 Monday | April 23, 2007 | 10:45 am – 12:00 pm
OVERVIEW OF CLINICAL APPLICATIONS
Cathy Delmain, R.N., Senior Systems Analyst – Siemens, MedSeries4

Oriented to the new employee in the hospital or the individual new to clinical applications, this session provides an overview of the MS4 Clinical Suite product family. The presentation includes an MS4 Clinical Suite product update and addresses clinical workflow with Q & A regarding the clinical roadmap to implementing MS4 Clinical Suite. Come see how the clinical surround applications relate to each other and learn how the applications fit into your workflow, from admission to discharge.

AUDIENCE: New employees, attendees from new facilities, or attendees who are new to MS4 Clinical Suite applications.

C2 ■ Monday | April 23, 2007 | 1:30 pm – 2:45 pm
DOCUMENTATION INITIATIVES – FLIGHT REGULATIONS
Gail Latimer, R.N., MSN, Vice President and Chief Nursing Officer –
Siemens Medical Solutions, USA

C6 **Tuesday** | **April 24, 2007** | **3:15 pm – 4:30 pm**
FINE TUNING AN EXISTING ORDER – ADJUSTING YOUR COURSE
Kim Atkins, R.N., IS Analyst – Faith Regional Health Services
Gary Hansen, Support Analyst – Siemens

Has it been awhile since you've added new orders to the MS4 database? This overview of MS4 Orders demonstrates the options available when building new orders or modifying existing orders. Discover what the Order Master controls and learn how to take a request for an order from concept to production with in-depth explanation of the fields available in the orders database and the variety of choices available when you need to edit an order setup.

AUDIENCE: Clinical analysts or anyone who builds orders and results.

C7 **Wednesday** | **April 25, 2007** | **9:30 am – 10:45 am**
HOW TO GET PHYSICIAN BUY-IN TO CLINICAL SUITE –
GETTING THE ASTRONAUT ONBOARD
Dr. Jeff Lee, Clinical Solutions Owner – Siemens, MedSeries4

Are physicians slow to adopt technology at your hospital? Take a look from a physician's perspective at the tools available in Clinical Suite and discover how they can be leveraged to bring value and satisfaction to the physician users. Gain perspective of suggested groups in Physician InBox, and learn how to structure a clinical project to benefit physicians and get them involved in online Clinical Documentation. Hear what a physician wants from the system and leave with tips on how to get your facility motivated to use Physician InBox.

AUDIENCE: Attendees who want Physician InBox to be accepted by the physician community at their facility.

C8 **Wednesday** | **April 25, 2007** | **11:00 am – 12:00 pm**
ALLERGY MODULE – MAINTAINING LIFE SUPPORT
Nancy Burrington, IS Clinical Coordinator – Brattleboro Memorial Hospital
Liz Hansen, R.N., Systems Analyst – Siemens, MedSeries4

With increased focus on patient safety, the allergy module supports improved communication of pertinent patient information. This session provides an overview of the workflow around the allergy process in MS4 Clinicals, customer examples of how they have implemented allergies in MS4, and detail of the future direction of allergy information and the interfaces available for the product.

AUDIENCE: Anyone responsible for file maintenance or policy and procedure development.

C9 **Wednesday** | **April 25, 2007** | **1:30 pm – 2:45 pm**
FOCUS GROUP UPDATE AND POSTER PRESENTATIONS –
POST FLIGHT PRESS CONFERENCE

The Patient Care Focus Group discusses the clinical posters on display in the Clinical track during the Vision Conference. These posters include best practices, implementation strategies, and tips and tricks from many different hospitals represented on the focus group. Topics include security, reporting, E-Learning, protocols, SQL reports, using assessments to prompt questions, what to do before calling MS4 support, implementing Nurse Order Entry, and the Clinical Suite road map. This is a great opportunity to ask questions, by taking advantage of the

knowledge of our experienced clinical users. Come meet the members of the Patient Care Focus Group and consider becoming a member.

AUDIENCE: This session is open to all.

TECHNICAL 1

Track Coordinator: **Ron Crall**, St. Joseph's Hospital

Focus Group Co-chairs:

Stan Fulton, Banner Health

Jie Xu, Siemens, MedSeries4

Additional sessions of interest to Technical focused attendees are offered in the Bonus Track.

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| T1 | Monday | April 23, 2007 | 10:45 am – 12:00 pm |
| | MS4 SOLUTIONS – TODAY AND TOMORROW Dan Tyer , Solution Owner, Technology – Siemens, MedSeries4 | | |
| | Healthcare is changing and so is MedSeries4. This session provides a technology-centric view of development in the MedSeries4 product line, the continuing move to Web, and customer planning for Web deployment. Also covered will be the latest in MS4's interfaces, integration, and interoperability in support of the emerging EHR. | | |
| | AUDIENCE: All. | | |
| T2 | Monday | April 23, 2007 | 1:30 pm – 2:45 pm |
| | EMERGING TECHNOLOGY Rex Maughan , Director, Technology and Architecture – Siemens, MedSeries4 | | |
| | Come explore emerging technologies and their possible effect on your future. System i (iSeries) recent advances in hardware and software will be discussed along with show n' tell of emerging technologies. This session will be helpful in planning for new hardware, software, and training requirements. | | |
| | AUDIENCE: All. | | |
| T3 | Monday | April 23, 2007 | 3:15 pm – 4:30 pm |
| | EMERGING TECHNOLOGY TRENDS Michael Regan , Practice Director, Consulting – Siemens | | |
| | Discover the trends that will reshape the world of healthcare information technology over the next five years. Views around the general trends, the trend specifics, and their relevance to healthcare will be seeded around technology "show and tell." This energizing session provides valuable information for your tactical and strategic planning. | | |
| | AUDIENCE: All. | | |
| T4 | Tuesday | April 24, 2007 | 10:30 am – 11:30 am |
| | QUERY FOR DUMMIES – TO BOLDLY GO WHERE OTHERS HAVE GONE Patrick Crum , IS Director – Grenada Lake Medical Center | | |
| | This session introduces the absolute beginner to query. It is a high level overview of what you can do with Query 400 and how it can help you retrieve info from the system | | |

at warp factor 9. Come learn your way around the query screens and gain knowledge of file names, naming conventions, and other fantasmic information.

NOTE: This is not a hands-on session.

AUDIENCE: Clinicians, application specialists, and technical staff. No prior knowledge is required.

T5 Tuesday | April 24, 2007 | 1:30 pm – 2:45 pm
IBM WEBSHERE UPDATE
IBM Representative

WebSphere is an IBM software platform of products designed to assist in delivering e-business solutions. Learn about WebSphere Application Server (WAS) availability and packaging options as well as development tools, including IBM WebSphere Development Studio Client (WDSC). This session is essential for those implementing Web applications on the System i (iSeries).

AUDIENCE: Executives, project managers, system administrators, and technical staff.

T6 Tuesday | April 24, 2007 | 3:15 pm – 4:30 pm
IBM SYSTEM i (iSERIES) UPDATE
IBM Representative

Geared for the constantly changing requirements of today's on-demand businesses, the System i (iSeries) delivers the power and capacity to run core and e-business applications simultaneously on the same server. Exactly what you need to reduce complexity, lower risk, drive down costs, and drive up productivity in the on-demand era will be discussed. Join IBM for an update on the latest and greatest features. We will answer questions and help you understand how the System i (iSeries) can deliver simplicity in an on-demand world and solve today's business challenges.

AUDIENCE: Executives, project managers, system administrators, and technical staff.

T7 Wednesday | April 25, 2007 | 9:30 am – 10:45 am
MANAGING RELEASE UPGRADES
Kristine Pitts, Solution Owner – Siemens, MedSeries4

Discover the importance of planning, preparation, and management of release upgrades using Upgrade While Active (UWA). Discuss rolling back in case of errors, recovery, staging user access, custom program evaluation, post-install tasks, validation, management of LPARS, testing, and the necessity of a test environment.

AUDIENCE: Project managers, systems administrators, application specialists, and technical staff.

T8 Wednesday | April 25, 2007 | 11:00 am – 12:00 pm
SYSTEM i (iSERIES) SECURITY
Mark Harrison, CEO, Lead Architect – THOR Systems, Inc.

Learn the basic and advanced steps to create a successful security model matrix. System i (iSeries) users have very diverse security requirements; access, flexibility and functionality are all critical to "getting the job done." This session covers the setup and uses of System i (iSeries) security, such as system security levels, user/group profiles, authorization lists, library, object and IFS security. Methods for securing data from ODBC/JDBC applications like Microsoft Excel and Crystal Reports will be

discussed and both Ops Navigator and green screen commands will be used to show how to implement security. There will be time for open discussion.

AUDIENCE: Advanced. This session is for system administrators, application specialists, and technical staff.

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| | Wednesday | April 25, 2007 | 1:30 pm – 2:45 pm |
| T9 | WEBSHERE AND MS4 Kalyani Yerra , Senior Software Engineer – Siemens, MedSeries4 | | |
| | MedSeries4 is evolving with IBM WebSphere in Web application development. Join MedSeries4 technical staff to learn and discuss MedSeries4 Web application architecture, Java framework, System i (iSeries) data connection, and other application integration. We will cover MedSeries4 Web application development history, technology evolution path, and programming techniques that enable us to deliver the advanced and integrated clinical application to our customers. | | |
| | AUDIENCE: Project Managers, application specialists, and technical staff. | | |

TECHNICAL TRACK 2

Track Coordinator: **David Keel**, TJ Sampson

Focus Group Co-chairs:

Stan Fulton, Banner Health

Jie Xu, Siemens, MedSeries4

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| | Monday | April 23, 2007 | 10:45 am – 12:00 pm |
| T11 | DATABASE TRIGGERS Melanie Allred , Software Engineer – Siemens, MedSeries4 | | |
| | This session provides education on what a database trigger is, how MS4 applications take advantage of this IBM functionality through the GP application, and how your custom applications can as well. The presentation includes trigger set up, creation, and processing through GP Trigger File Maintenance, trigger usage by various MS4 applications, trigger filter functionality in both GP and HL7, and troubleshooting. | | |
| | AUDIENCE: System administrators, application specialists, and technical staff. | | |
| | Monday | April 23, 2007 | 1:30 pm – 2:45 pm |
| T12 | HIGH AVAILABILITY AND DISASTER RECOVERY Joyce Ahlberg , Supervisor, Production Support – Sutter Health Kevin Axelson , Production Analyst – Sutter Health | | |
| | Understand how to architect your environment to minimize or eliminate planned and unplanned downtime for high availability and learn to incorporate high availability into your business contingency plans, leveraging the high availability solution to support disaster recovery. Emphasis is on architectural solutions that provide high availability and avoid a recovery from tape scenario. | | |
| | AUDIENCE: Executives, system administrators, application specialists, technical staff, and key users. | | |
| | Monday | April 23, 2007 | 3:15 pm – 4:30 pm |
| T13 | SIEMENS OPENLink™ FOR DUMMIES | | |

Julianne Noonan, Software Product Analyst V – Siemens

Have you heard talk about Siemens OPENLink™ but have no idea what it is or what it does? Or maybe long, long ago you went to a Siemens OPENLink education session, but can't remember where to start now that you actually have to use it. Product functionality will be demonstrated using Siemens OPENLink 23.5, the most current version of the product, with MS4 and HL7 interface type examples. You'll leave this session with a basic understanding of what OPENLink is, what it does, and how to use it in your environment.

AUDIENCE: All. No prior knowledge required.

T14 **Tuesday** | **April 24, 2007** | **10:30 am – 11:30 am**
TECHNICAL FOCUS GROUP UPDATE
Stan Fulton – Banner Health

Come discover the benefits of participating in the forward-looking Technical Focus Group! Take advantage of the opportunity to network with members of the group and share ideas of how to enhance the Siemens product line from a technical perspective. Hear updates about what we've accomplished over the past year, comment on this year's sessions and workshops, make suggestions, and discuss sessions for next year's conference.

AUDIENCE: All.

T15 **Tuesday** | **April 24, 2007** | **1:30 pm – 2:45 pm**
MS4 HL7 INBOUND ADT AND BAR
Melanie Allred, Software Engineer – Siemens, MedSeries4

This session features the robust functionality of the Inbound ADT interface that provides integration of foreign ADT data in MS4 AR/ADT. Implementation considerations to assist you in planning for installing this interface will be covered and features of the Inbound BAR interface that enable interfacing foreign medical records coding data into MS4 AR/ADT will be presented.

AUDIENCE: Project managers, application specialists, and technical staff.

T16 **Tuesday** | **April 24, 2007** | **3:15 pm – 4:30 pm**
WEBSHERE PLANNING, PREPARATION, AND ADMINISTRATION
Jennel McCoy, Software Engineer – Siemens, MedSeries4

Learn the steps to consider in preparation for WebSphere Application Server, including fundamental network setup and internet deployment. Explore administration tools and learn basic administration including configuration options to improve performance. This session closes with an overview of how the new MS4 Clinical Suite uses WebSphere.

AUDIENCE: Project managers, application specialists, system administrators, and technical staff

T17 **Wednesday** | **April 25, 2007** | **9:30 am – 10:45 am**
MEDSERIES4 AND iSERIES FOR DUMMIES
Lyle Severson, Programmer Analyst V – Siemens

Do you feel like you're lost in space? Are you new to the System i (iSeries) and MS4, or just need a refresher on navigating the system? Come see this presentation on

System i (iSeries) objects, such as physical and logical files, libraries, library lists, and profiles. Learn MS4 naming conventions, application relationships, and use of the MS4 menu driver.

AUDIENCE: All. No prior knowledge required.

T18 **Wednesday** | **April 25, 2007** | **11:00 am – 12:00 pm**
MEDSERIES4 BEST PRACTICES – OPEN DISCUSSION
Dick Byrne, Senior Developer – Sutter Health

Come participate in a group discussion of multiple diverse facilities to share hints, ideas, experiences, and solutions implemented to augment/enhance/facilitate service excellence to customers. Join an open agenda covering a range of topics including, but not limited to, dayend, sub-system control, file reorganization, backups, and release installs. Bring questions, ideas, and solutions to facilitate mutual sharing of our world, including open questions from the week's sessions.

AUDIENCE: All.

T19 **Wednesday** | **April 25, 2007** | **1:30 pm – 2:45 pm**
EHR INTEGRATION OVERVIEW
Bill Kowal, Principal Consultant 2, Technology and Soarian Health Connections – Siemens

There are tremendous benefits and positive outcomes that can be realized when a collaborative and innovative strategy is followed for planning and implementing a digitally integrated healthcare delivery system, a system that not only accounts for integrating disparate IT systems, but modalities as well: Med meets IT. The challenge of integrating systems with multiple vendors and different system protocols is daunting. Today in light of all the talk about EHRs and RHIOs, how do you plan a practical integration strategy? Where do you start? How do you identify what pieces of the IT puzzle will map to your EHR and RHIO goals? This session highlights a strategy for integration along with practical examples of methods and tools used in planning. It will help you identify where you are and present you with a practical roadmap for planning your facility's future.

AUDIENCE: All.

BONUS TRACK

B1 **Monday** | **April 23, 2007** | **10:45 am – 12:00 pm**
INTEROPERABILITY – CARE WITHOUT BOUNDARIES
Joe Auriemma, Siemens Enterprise Systems

This presentation provides an updated definition of what interoperability means and the importance of enabling secure exchange of information across the continuum of care. The current climate in the nation, including the national initiative to advance healthcare IT and lessons learned from Hurricane Katrina, are now pushing interoperability to the forefront as a strategic driver and are shaping the direction of the industry. The need to cost-effectively link multiple disparate systems has never been more apparent. We will explain how providing interoperable systems ensures information is accessible, timely, and useful to providers as they improve the health of patients and the community they serve. We will discuss how Siemens considers interoperability a key to its product offerings and is helping to shape and drive the future of interoperability.

AUDIENCE: All.

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| | Monday | April 23, 2007 | 1:30 pm – 2:45 pm |
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B2 **TESTING NEW RELEASES – DANGER WILL ROBINSON**
Linda Farmer, Senior Business Analyst – Banner Health
Diane Hummel, Systems Analyst – Siemens, MedSeries4

Organizing a test project can be a challenge. Testing changes to an existing system can be difficult because there is the chance that a change might break something else. Come learn practical techniques for testing software in the real world and hear valuable information on test preparation and tools that can be used within your facility when planning for and implementing MS4 releases. Focus will be on how to draw up an effective test plan, create the right test artifacts, and actually do testing.

AUDIENCE: Key users, super users, analysts, and anyone responsible for testing new releases.

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|--|---------------|-----------------------|--------------------------|
| | Monday | April 23, 2007 | 3:15 pm – 4:30 pm |
|--|---------------|-----------------------|--------------------------|

B3a **EFFECTIVE TRAINING – HERDING WOOKIES**
Linda Farmer, Senior Business Analyst – Banner Health
Diane Hummel, Systems Analyst – Siemens, MedSeries4

What does effective training look like? The design, creation, and implementation of training can be a complex project with many aspects to consider. The objective of this session is to provide guidance related to the planning of a training program and introduce instructional and technological building blocks that can be used as part of the solution. Skillfully blending these elements together will ultimately provide the most effective training and deliver the best results for your facility.

AUDIENCE: Trainers, instructors, and team leaders who deliver training.

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| | Monday | April 23, 2007 | 3:15 pm – 4:30 pm |
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B3b **NEXTGEN UPDATE AND VALIDATION**
Joe Auriemma, NextGen Alliance Manager – Siemens

NextGen Healthcare Information Systems is a leading provider of ambulatory Electronic Medical Records (EMR) and practice management software. Siemens and NextGen have formed a worldwide strategic alliance to meet the unique healthcare IT needs of the physician practice market. This relationship leverages Siemens' expertise in enterprise IT systems and advanced medical imaging technologies for the acute care and specialty environments and NextGen Healthcare's industry leadership in ambulatory EMRs and practice management software. This session provides a review of the status of interoperability between NextGen and Siemens applications and a preview of future plans.

AUDIENCE: Business office staff, clinicians, health information management staff, and physicians.

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| | Wednesday | April 25, 2007 | 9:30 am – 10:45 am |
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B7a **1011 ESSENTIALS – ET PHONE HOME**
Melanie Betancourt, Director, Patient Financial Services – Paradise Valley Hospital/Adventist Health

Are you writing off emergency services provided to illegal aliens to bad debt or charity? Learn how to recover payment through Section 1011. Explore program criteria, patient eligibility, claim submission, and payment recovery and understand how MS4 functionality supports management of this unique and important government program.

AUDIENCE: Patient financial services managers, patient access managers, case managers, and AR/ADT support analysts.

B7b Wednesday | April 25, 2007 | 9:30 am – 10:45 am
SQL USAGE, PURPOSE AND TROUBLESHOOTING
Jim Soderberg, Software Engineer – Siemens, MedSeries4

Integration has been one of the major elements of differentiation of the System i (iSeries) server in the information technology marketplace with integrated relational database, DB2 UDB for System i (iSeries). Come join MedSeries4 technical staff to learn System i (iSeries) SQL programming, stored procedures, and even more powerful, how to embed your SQL programming in other programming languages, such as RPG and C. We will also cover the performance tuning of System i (iSeries) SQL server.

AUDIENCE: Application specialists and technical staff.

B8 Wednesday | April 25, 2007 | 11:00 am – 12:00 pm
BEGINNING ACTS – BLACK HOLES, WORM HOLES, AND ASTEROID BELTS
Lea Hammons, Systems Analyst – Grenada Lake Medical Center

Automated Collection Tracking System (ACTS) intimidates many users. However, this application is very versatile regardless of the size of your facility. We invite you to come learn about the decisions that must be made before you start file maintenance. The applicable use of ACTS across many departments and how users carry out daily follow-up will be illustrated, including file maintenance. Understand how ACTS translates into improved billing and follow-up productivity.

AUDIENCE: Patient financial services managers and AR/ADT/ACTS support analysts.