

SESSIONS

GENERAL INFORMATION

Sessions are one to two hours in length, are presented in a lecture format, and are available to every attendee as part of the conference registration fee. A session may provide an overview of the product, new system features, tips and techniques, or show how a facility is using the system in an ingenious or unique way.

CONTINUING EDUCATION UNITS (CEUs)

Vision 2006 is proud to offer Continuing Education Units (CEUs) for selected sessions and workshops. Please see the session and workshop sections of this booklet for specific details. As additional classes are approved for CEU credit, notice will be posted on www.ms4vision.com.

SESSIONS

HEALTHCARE TODAY

Sessions in this track are open to anyone who has an interest in the topic being presented.

	Monday	April 10, 2006	10:45 am – 12:00 pm
H1	SAVING 100,000 LIVES ONE BY ONE Susan Pickle , Director of Clinical Outcomes – McLeod Health		

As reported in the July 18, 2005 issue of *U.S. News & World Report*, the goal of the Institute for Healthcare Improvement's (IHI) 100K Lives Campaign is to reduce inpatient deaths by 100,000 a year. IHI states 75 lives a year could easily be saved at a moderate-sized hospital with 15,000 patient admissions annually. Many hospitals are much smaller, so to reach 100,000 lives IHI had to enlist 2,300 hospitals. If all 6,000 U.S. hospitals signed on, IHI states 183,000 lives a year could be saved.

In this session you will hear how hospitals around the country are making significant progress by introducing six changes in hospital procedures.

	Monday	April 10, 2006	1:30 pm – 2:45 pm
H2	NATIONAL HEALTH INFORMATION INITIATIVES – THE ANTICIPATED IMPACT ON HEALTHCARE Mickey McGlynn , Office of Government & Industry Affairs – Siemens		

The federal government has ambitious plans to ensure that most Americans have electronic health records within the next 10 years, and Siemens is a key player in helping to achieve that goal. This session will report on the progress of the government and the healthcare industry in adopting Health Information Technology (HIT), and describe future plans.

Also covered will be the HIT mandates and recommendations from President Bush, Dr. David Brailer, National Coordinator for Health Information Technology, and other key government leaders. Learn about Siemens' leadership role in developing standards and interoperability, as well as the creation of electronic health record strategies and the anticipated impact of these initiatives on the healthcare industry.

Monday | **April 10, 2006** | **3:15 pm – 4:30 pm**
H3 **P³ = PEOPLE, PROCESSES, PRODUCTS –**
APPLYING BUSINESS IMPROVEMENT METHODOLOGIES TO HEALTHCARE
Joe Camaratta, Vice President, Global Solutions – Siemens

In today's environment, many healthcare organizations use innovative technology to improve patient care. However, only when this technology is aligned with operations (people) do those organizations achieve sustainable improvements in both clinical and financial outcomes. Siemens Medical Solutions, in conjunction with the Disney Institute, offers a P³ Leadership Workshop for Healthcare Executives, which is designed to teach proven strategies and methodologies necessary to create a positive culture of change within healthcare organizations.

Learn how to conduct simple strategic planning and deployment strategies by creating a balanced scorecard and strategy map, and using quality improvement methodologies. The use of Disney Institute's best-practice secrets in improving desired employee recruiting and retention will also be discussed.

Tuesday | **April 11, 2006** | **9:30 am – 10:30 am**
H4 **ELECTRONIC HEALTH RECORDS – WHAT SHOULD I DO?**
Terry Jacobs, Dir., Electronic Health Record and Emerging Initiatives – Siemens

An expert in the field of health information, Terry directs and oversees the development and implementation of Siemens US-based sales strategies, programs, marketing, and communication activities related to the EHR and emerging market initiatives, specifically those related to the sharing of patient information such as regional healthcare information organizations (RHIO).

In this session Terry will define the components of the Electronic Health Record and discuss the requirements, design, and planning necessary to layout the roadmap to help achieve the specific objectives of your institution related to the EHR.

Tuesday | **April 11, 2006** | **10:45 am – 11:30 am**
H5 **WELL INTO THE FUTURE –**
THE ROAD TO PERSONALIZED, PREDICTIVE, AND PREVENTIVE MEDICINE
Doug Darrow, Director of Operations, Molecular Imaging Division – Siemens

Siemens is on the leading edge of the rapidly developing science of molecular imaging – an area that is expected to revolutionize the diagnosis and treatment of disease. Compared to conventional diagnostic imaging, molecular imaging is able to examine specific molecular abnormalities that are the origin of disease rather than providing images of the resulting condition. Doug Darrow will discuss the effects earlier diagnosis will have on disease management as well as on cost management.

Tuesday | **April 11, 2006** | **1:30 pm – 2:45 pm**
H6 **REVOLUTIONIZING PATIENT CARE – NEW DIAGNOSTIC TECHNOLOGIES**
Stan Birckhead, Vice President, Modality Sales – Siemens

New approaches to healthcare business and marketing strategies are helping improve patient care and opening up profitable new areas for business growth. Innovative new technologies such as total imaging matrix technology (TIM) in MRI, and 64-slice Cardiac CT are just two of today's emerging new technologies that are designed to be fast, patient-centric, and provide revolutionary image quality. Many healthcare

organizations are leveraging these technologies to improve efficiencies, increase throughput, and create a competitive advantage.

H7 **Tuesday** | **April 11, 2006** | **3:15 pm – 4:30 pm**
WHAT'S ON THE MIND OF THE CNO? A NATIONAL PERSPECTIVE
Gail Latimer, R.N., MSN, Vice President and Chief Nursing Officer – Siemens

The need for safer, more efficient healthcare is a critical issue in today's healthcare environment. It is the force that drives Gail Latimer to find solutions to help the medical community and nurses around the globe. As a nurse she has experienced firsthand the challenges of today's 24 by 7 healthcare system and believes there is a great value in integrated clinical information technology solutions.

Gail will share with you the responses she received from her colleagues in hospitals throughout North America to the question "As a CNO, what are the top five things on your mind?"

FINANCIAL SERVICES 1

Track Coordinator: **Jane Postin**, Hutchinson Hospital

Focus Group Co-chairs:

Adrienne Jernigan, Bay Area Hospital

Masami Goldsberry, Siemens, MedSeries4

F1 **Monday** | **April 10, 2006** | **10:45 am – 12:00 pm**
SLIDE INTO ACCOUNTS PAYABLE, MATERIALS MANAGEMENT, AND GENERAL LEDGER RELATIONSHIPS
Kay Johnson, Director of Accounting - Nacogdoches Memorial Hospital

Discover the relationship between Materials Management, Accounts Payable, and General Ledger transactions. The session includes discussion of relationships of issues, receipts, purchase orders, invoice matching, and vendor master information. Learn tips on reviewing reports to ensure accuracy of transaction postings to general ledger.

AUDIENCE: MS4 Accounts Payable and Materials Management users.

F2 **Monday** | **April 10, 2006** | **1:30 pm – 2:45 pm**
MATERIALS MANAGEMENT FILE VERIFICATION
Jean Nigro, Systems Specialist – Asante Health System

The concept of verifying data in the Item Master, Item Location File, and Item Supplier File will be discussed. Twenty-four verifications will be presented with the rationale for verifying the data in each. Sample queries will be handed out for use as recipes in creating your own file verification queries using your data.

AUDIENCE: Anyone interested in feeling confident that Item files are built correctly, Knowledge of 400 Query will be helpful, but not necessary. IT could use this information to create custom file verification queries for the attendee.

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| F6 | Tuesday | April 11, 2006 | 1:30 pm – 2:45 pm |
| BUDGETING – OVERVIEW | | | |
| Adrienne Jernigan, Accounting Manager – Bay Area Hospital | | | |
| An expert with over 28 years in hospital finance presents a general overview of the Budgeting application including staff, and flexible and fixed budgeting with focus on various aspects of file building and functions. | | | |
| AUDIENCE: GL users who are not currently working with the Budgeting application, but are interested in learning about it. | | | |
| F7 | Tuesday | April 11, 2006 | 3:15 pm – 4:30 pm |
| BUDGETING – FUNCTIONALITY AND WORKFLOW | | | |
| Jane Postin, MPA, CHFP, Controller – Hutchinson Hospital
Adrienne Jernigan, Accounting Manager – Bay Area Hospital | | | |
| Hear two accounting managers share how they have used the Budgeting application to maximize functionality and improve workflow at their facilities. | | | |
| AUDIENCE: Beginners and users of the Budgeting application interested in hearing how other users have utilized it. | | | |
| F8 | Wednesday | April 12, 2006 | 9:30 am – 10:45 am |
| DATA TRANSFER WITH CLIENT ACCESS | | | |
| Dave Amerman, Business Systems Analyst – Banner Health | | | |
| Discover how to easily extract and manipulate data from the iSeries. Become familiar with the fundamentals of utilizing the iSeries Access Data Transfer capabilities to retrieve data from physical files to a PC MS Excel spreadsheet format where there are endless possibilities to perform data analysis and reporting. Learn about the iSeries Access to Excel data transfer add-in that allows you to retrieve iSeries data directly into an Excel spreadsheet with the click of a button, and how the ODBC capabilities of iSeries Access can automate the retrieval of iSeries data for Excel pivot reports and pivot charts. If you have ever felt constrained by the limitations of iSeries query, this is the session for you. | | | |
| AUDIENCE: Attendees with working knowledge of query and Microsoft Excel. | | | |
| F9 | Wednesday | April 12, 2006 | 11:00 am – 12:00 pm |
| GENERAL FINANCIALS ROUNDTABLE | | | |
| Anna Skinner, Customer Support Analyst – Siemens | | | |
| Join the Financial Services Focus Group to share ideas, suggestions, and success stories. Bring questions and take advantage of this time to discuss MS4 General Financials applications with an experienced Siemens Customer Support Analyst. Learn how other organizations optimize the GF functionality in their facilities. | | | |
| AUDIENCE: This interactive session is for attendees with a financial background who are willing to answer as well as ask questions. | | | |
| F10 | Wednesday | April 12, 2006 | 1:30 pm – 2:45 pm |
| GL REPORT WRITER | | | |

Jane Postin, MPA, CHFP, Controller – Hutchinson Hospital
Karen Aldous, Senior Consultant – Siemens

Develop report writer from start to finish. Learn to define report objectives, identify general ledger account numbers, natural class, and account type for each line item, build a report by line item utilizing expressions and accumulators, view examples of sample report writers, and discuss how the application is used in the healthcare business office.

AUDIENCE: Attendees should have a basic knowledge of Report Writer.

FINANCIAL SERVICES 2

Track Coordinator: **Michael West**, Siemens, MedSeries4

Focus Group Co-chairs:

Adrienne Jernigan, Bay Area Hospital

Michael West, Siemens, MedSeries4

	Monday	April 10, 2006	10:45 am – 12:00 pm
F11	PR/HR POSITION CONTROL (PC) AND LABOR DISTRIBUTION REPORT (LDR) Donna Welch , Consultant – Siemens		

Join us for a discussion about Position Control from setup to maintenance, and discover the benefits of tracking open positions and budget planning. Learn how system-available reports in Labor Distribution Reporting combine current and year-to-date payroll information and compare it to budget data, including FTEs by productive and non-productive classifications.

AUDIENCE: Beginner to intermediate level. Attendees who have knowledge of the Payroll/Human Resources system with responsibilities for position tracking, labor reporting, and budgeting.

	Monday	April 10, 2006	1:30 pm – 2:45 pm
F12	PAYROLL TO GL INTERFACE Janet Glad , Solution Owner – Siemens, MedSeries4		

This session covers the process, files, and variables involved with the Payroll to GL interface. We will review typical file setup and discuss the various settings to accomplish different postings of expenses and deductions.

AUDIENCE: Intermediate financial users with knowledge of the Payroll and/or General Ledger systems.

	Monday	April 10, 2006	3:15 pm – 4:30 pm
F13	GENERAL LEDGER DISTRIBUTION Diane Hummel , Systems Analyst – Siemens, MedSeries4		

GL Distribution is an AR function that allows facilities to distribute financial transactions to their general ledger in greater detail. This session covers the features

of GL Distribution and gives an overview of file maintenance with tips for implementing this function at your facility. This is one of the best-kept AR secrets that ultimately has a positive impact on General Financial users.

AUDIENCE: Intermediate level. Accounting managers, Charge Master managers, and those responsible for financial transactions and reporting.

F14, F4 **Tuesday** | **April 11, 2006** | **9:30 am – 10:30 am**
FINANCIAL SERVICES FOCUS GROUP UPDATE
Adrienne Jernigan, Accounting Manager – Bay Area Hospital
Michael West, Mgr., Resource Scheduling and Planning – Siemens, MedSeries4
Masami Goldsberry, Project Manager – Siemens, MedSeries4

Meet the members of the Financial Services Focus Group and learn about recent activities and current releases. Take this opportunity to ask questions, provide suggestions, and consider joining the Financial Services Focus Group.

AUDIENCE: This session is for all General Financial and Payroll/Human Resources users.

F15 **Tuesday** | **April 11, 2006** | **10:45 am – 11:30 am**
SUPPORT YOUR PAPERLESS STRATEGY WITH EDM AND SOARIAN HIM
Joe D’Antonio, Product Line Manager, Soarian HIM and EDM - Siemens

Learn how to use Enterprise Document Management (EDM) and Soarian HIM to support your paperless strategy. This presentation will provide examples of MS4 users who have successfully implemented the enterprise solution in HIM, patient financial services, and general financial areas. We will discuss exciting new product features, best practices, workflow, and outcomes.

AUDIENCE: IT, Health Information Management, Patient Financial Services and General Financials staff at an intermediate level.

F16 **Tuesday** | **April 11, 2006** | **1:30 pm – 2:45 pm**
TAX PREPARATION (QTD-YTD) PROCESSING, TAX TABLES AND REPORTING
Sheila Bellotti, Payroll Coordinator – Bay Area Hospital

Learn how to update tax tables, along with how to use different reports for QTD and YTD tax reporting. Discover how to identify out of balance situations and hear suggestions on how to keep your QTD and YTD accumulators in balance.

AUDIENCE: Attendees with intermediate level knowledge of the Payroll/Human Resources system and those who want a refresher on this topic.

F17 **Tuesday** | **April 11, 2006** | **3:15 pm – 4:30 pm**
MS4 WEB
John Mayne, Systems Analyst – Siemens, MedSeries4

Gain insight into the MedSeries4 Web applications from an experienced MS4 analyst. John will introduce the new look and feel of MS4 Web Accounts Payable, Materials Management, Payroll/Human Resources, General Ledger, and other financial applications. Come find out what is needed to use MS4 Web in your facility today.

AUDIENCE: This session is for all MS4 General Financials and Payroll/Human Resources users.

F18 Wednesday | April 12, 2006 | 9:30 am – 10:45 am
MERIT/GRADE AND STEP/JOB CODE FILES
Sheila Bellotti, Payroll Coordinator – Bay Area Hospital

Learn how Merit/Grade files work with the functions in the Step/Job Code files inside the Payroll/Human Resources application. Understand how they can improve flexibility and support your facility's workflow.

AUDIENCE: This session is for those with beginner knowledge of the Payroll/Human Resources system or who want a refresher on the topic.

F19 Wednesday | April 12, 2006 | 11:00 am – 12:00 pm
PAYROLL/HUMAN RESOURCES ROUNDTABLE
Michael West, Mgr., Resource Scheduling and Planning – Siemens, MedSeries4

Come share valuable information with other MS4 Payroll/Human Resources users. Do you have questions or want to know what's going on in other facilities? If you need help or advice, or can contribute good ideas and suggestions, this session is for you!

AUDIENCE: Attendees with basic knowledge of Payroll or Human Resources.

F20 Wednesday | April 12, 2006 | 1:30 pm – 2:45 pm
SUPPLEMENTAL AND BONUS PAYROLL PROCESSING
Gordon Miller, Senior Application Analyst – Abrazo Health Care
Rob Brown, Customer Support Analyst – Siemens

Learn file maintenance and the methodology behind the supplemental and bonus payroll runs that typically take place at the end of each quarter and at the end of each calendar year. Come discover how to benefit from these payroll processes.

AUDIENCE: Attendees with basic knowledge of payroll processing and file maintenance.

AR/ADT 1

Track Coordinator: **Susan Mattos**, Sutter Health

Focus Group Co-chairs:

Lea Hammons, Grenada Lake Medical Center

Diane Hummel, Siemens, MedSeries4

A1, A11 Monday | April 10, 2006 | 10:45 am – 12:00 pm
PATIENT FINANCIAL FOCUS GROUP UPDATE
"COME TAILGATE WITH THE PATIENT FINANCIAL FOCUS GROUP"
Patient Financial Focus Group Members

Meet the members of the Patient Financial Focus Group and hear what they have been working on. See an overview of this year's PFS sessions, learn how they relate to the Revenue Management Cycle, and hear from the Siemens Solution Owners about recent system changes and future enhancement plans. This is your opportunity to ask questions of focus group members and MS4 Solution Owners, and network with other attendees who use MS4 Patient Financial applications.

AUDIENCE: Patient Financial application users.

A2, M2	Monday	April 10, 2006	1:30 pm – 2:45 pm
	REVENUE CYCLE I – “THE GRAND SLAM” David Amerman , IS Business Analyst – Banner Health Linda Farmer , Banner Health Information Technology – Banner Health Brenda Olson , V.P. Health Information Management - Great Plains Health Alliance		

The Revenue Cycle is central to healthcare processes across all operational and financial departments. This session provides an introductory overview of revenue cycle management and the associated concepts. Discover how to optimize MS4 applications in process development, learn methods for developing revenue cycle reviews, and see how other departments facilitate the final resolution.

AUDIENCE: Those responsible for troubleshooting, file management, and revenue cycle processes.

A3	Monday	April 10, 2006	3:15 pm – 4:30 pm
	REVENUE CYCLE II – “THE SLAM DUNK” David Amerman , IS Business Analyst – Banner Health Adrienne Jernigan , Accounting Manager – Bay Area Hospital Lea Hammons , Business Office Manager, IS – Grenada Lake Medical Center Linda Farmer , Banner Health Information Technology – Banner Health		

The Revenue Cycle is completed in the General Ledger. Learn how to successfully map AR transactions to the GL and understand how GL distribution can be utilized to simplify the Charge Master structure and GL accuracy. See the effect of day-end posting on GL and standard reports, and find out which queries are available for monitoring the GL, as you realize the impact of revenue reclassification.

AUDIENCE: Account and Patient Account managers, and those responsible for Charge Master or GL file maintenance or posting financial transactions.

A4, M4	Tuesday	April 11, 2006	9:30 am – 10:30 am
	CPT4 CODES – FROM CREATION TO BILL Linda Muntean , Manager, IS – Craven Regional Medical Center Pegge Szych , Senior Application Analyst – Combinatorics Consulting Company Paula Elliott , Customer Support Analyst – Siemens		

Nothing is more critical to outpatient reimbursement than accurate and complete CPT coding. In this session you will learn where CPT codes come from and what can prevent them from appearing on bills correctly. Come along as we follow the flow of a CPT4 code through the AR, MIRA, and Editor applications. Learn how to troubleshoot CPT issues, identify root causes, and perform the necessary file maintenance to

correct CPT problems. As a bonus, you'll also see the new enhancement planned for Revenue Center Flags 7 and 8!

AUDIENCE: Billing managers and supervisors, and those working in I.T., file maintenance, and medical records (HIM).

A5 Tuesday | April 11, 2006 | 10:45 am – 11:30 am
THE UB CONNECTION – “BASES LOADED”
Debbi Klobberdanz, Regional PFS Manager – Banner Health
Maxine Korb, Patient Accounts Manager – Wayne Memorial Hospital
Lea Hammons, Business Office Manager/IS – Grenada Lake Medical Center

There are 86 form locators on a UB92, but where does the information come from? Understanding the relationship between the various system data fields and their destination on a UB92 will assist you in holding the appropriate departments responsible for their part in the production of clean claims. This session will walk you through the fields in the admission pathway and map them to the corresponding UB92 form locators. We will also discuss how the MIRA application and file maintenance impact the UB92.

AUDIENCE: Patient Accounting, Registration, and Medical Records staff, those responsible for posting charges including ancillary departments, and/or those responsible for Charge Master and Editor file maintenance.

A6 Tuesday | April 11, 2006 | 1:30 pm – 2:45 pm
IMPROVING UB92 ACCEPTANCE RATE: A “HOW TO” GUIDE TO REDUCE MANUAL BILLING INTERVENTION – “HOMERUN”
Melanie Betancourt, Director, PAS/PFS – Adventist Health
Beth Miller, Director, Business Services – Caldwell Memorial Hospital
Paula Elliott, Customer Support Analyst – Siemens

A clean claim is the ultimate destination for carriers, charges, and ICD-9 and CPT codes entered into a patient account. However, producing a clean claim requires a commitment to quality from all of the contributing departments. Come learn the importance of clean claims, the relationship between the MS4 Editor and 3rd party billing software, necessary file maintenance, patient care and ancillary department responsibilities, and methods for improving and monitoring a clean claim environment. Everyone wins with a clean bill!

AUDIENCE: Billing, Admitting, and Coding managers, department super users, ancillary and patient care department staff with charge entry responsibility, and IT staff with billing software maintenance responsibility.

A7 Tuesday | April 11, 2006 | 3:15 pm – 4:30 pm
NIFTY QUERIES: EXPANDING YOUR TOOLKIT TO ACHIEVE OPERATIONAL RESULTS – “TIP OFF”
Melanie Betancourt, Director, PAS/PFS – Adventist Health
Lea Hammons, Business Office Manager/IS – Grenada Lake Medical Center
Carmen Musitano, System Conversion Manager – Universal Health Services, Inc.

We've all used queries to fill in the blanks when MS4 reports don't quite meet operational needs. Learn about the nifty queries your colleagues have created to streamline or eliminate manual processes, perform audit and quality checks, improve

billing compliance, reveal hidden fields in files, track productivity, and identify manually overridden data. If there is a field in a file, it can be queried!

NOTE: This session is not intended to teach users how to write queries.

AUDIENCE: Department super users, report writers, Admission and Patient Accounting managers, and anyone who has to report on the various financial aspects of healthcare. Understanding MS4 database structure and knowledge of query is not required, but would be helpful.

A8 Wednesday | April 12, 2006 | 9:30 am – 10:45 am
ACTS – “PLAY BY PLAY”
Lea Hammons, Business Office Manager/IS – Grenada Lake Medical Center
Dawn Leisk, Systems Analyst – Sutter Health
Carmen Musitano, System Conversion Manager – Universal Health Services, Inc.

ACTS can be used to effectively manage accounts from admission through collection. Whether you work in a small facility or a large multi-entity CBO, this session teach you the decision-making logic and system file maintenance needed to generate a work list for all accounts. Come discover tips and creative ways to get your accounts to the right person at the right time.

AUDIENCE: Those responsible for ACTS file maintenance, users who want to understand how work lists are created, and managers who are looking to further enhance the use of ACTS in their facility.

A9 Wednesday | April 12, 2006 | 11:00 am – 12:00 pm
PATIENT REFUNDS – THE INTERACTION OF AR/AP TO COMPLETE THE PATIENT REFUND PROCESS – “TEAMWORK”
Lea Hammons, Business Office Manager/IS – Grenada Lake Medical Center
Bruce Spratling, Systems Consultant – Billings Clinic
Beth Miller, Director, Business Services – Caldwell Memorial Hospital

Refunds are an everyday fact of life for all facilities. Come explore how different facilities with various policies and procedures (internal controls) use the system to process patient and insurance refunds, and review the necessary file maintenance to make it work. You will also see a brief overview of how refunds flow into the Accounts Payable module to generate a check, and how accounts are updated once refund checks have been processed.

AUDIENCE: Refund and AP managers and those responsible for credit balances and overpayments.

A10, M10, R10 Wednesday | April 12, 2006 | 1:30 pm – 2:45 pm
DISCHARGE DISPOSITION CODES: BRINGING AR/ADT, MIRA, CASE MIX, GENERAL PURPOSE AND EDITOR TOGETHER – “WHO’S ON 1ST?”
Melanie Betancourt, Director, PAS/PFS – Adventist Health
Lynnette Moore, Systems Analyst – Siemens, MedSeries4
Shelley Harward, RHIT, Customer Support Analyst – Siemens

Discharge disposition coding requires a delicate balance between several MS4 modules. Learn the intricate file maintenance necessary in AR/ADT, MIRA, Case Mix, General Purpose, and the Editor to submit accurate compliant claims to Medicare and other payors with discharge disposition based reimbursement structures. Understand

the view from the MIRA and AR/ADT perspectives, see the audit tools developed by MS4 clients, and discover the common errors that lead to incorrect discharge disposition coding.

AUDIENCE: This session is for reimbursement and compliance staff, and those responsible for file maintenance within any of these applications.

AR/ADT 2

Track Coordinator: **Bruce Spratling**, Billings Clinic

Focus Group Co-chairs:

Lea Hammons, Grenada Lake Medical Center

Diane Hummel, Siemens, MedSeries4

	Monday	April 10, 2006	10:45 am – 12:00 pm
A11, A1	PATIENT FINANCIAL FOCUS GROUP UPDATE “COME TAILGATE WITH THE PATIENT FINANCIAL FOCUS GROUP” Patient Financial Focus Group Members		
	Meet the members of the Patient Financial Focus Group and hear what they have been working on. See an overview of this year’s PFS sessions and learn how they relate to the Revenue Management Cycle, and hear from the Siemens Solution Owners about recent system changes and future enhancement plans. This is your opportunity to ask questions of focus group members and MS4 Solution Owners, and network with other attendees who use MS4 Patient Financial applications.		
	AUDIENCE: Patient Financial application users.		
	Monday	April 10, 2006	1:30 pm – 2:45 pm
A12	PRE-BILLING EDITS – “PRE-GAME HUDDLE” Susan Mattos, Systems Analyst – Sutter Health Mary Danli, Senior Systems Analyst – Sutter Health		
	Have you loaded 23.30? Are you aware of the newest system features to help produce cleaner claims? We will look at the mandatory pre-billing edits and those that you can tailor for use within your own facility. See the positive impact on AR when you accurately report the AR status classification, and discover how the report is used for problem resolution and employee education as you gather troubleshooting tips to help work these edits.		
	AUDIENCE: Patient Accounting, Admissions, Case Management/Compliance and Medical Records managers and super users.		
	Monday	April 10, 2006	3:15 pm – 4:30 pm
A13	USP/UNIVERSAL SECONDARY PAYOR FORMS: A STEP-BY-STEP GUIDE FOR DESIGNING, BUILDING AND MAINTAINING YOUR OWN USP FORM – “SCREEN PLAY” Melanie Betancourt, Director, PAS/PFS – Adventist Health Bruce Spratling, Systems Consultant – Billings Clinic		

USP forms are NOT just for Medicare Secondary Payor (MSP)! USP forms may be designed by MS4 clients to perform a variety of data gathering and decision making functions. Un-funded screening, denial logging, and government program referral forms are just a few examples of how USP forms can be utilized to structure admitting and billing processes to create an environment that secures consistent outcomes for these critical financial functions. Come learn how to use USP form file maintenance to design and implement this powerful functionality in your organization.

AUDIENCE: Billing and Registration managers, IT staff supporting AR/ADT modules, and those responsible for USP file maintenance.

A14 Tuesday | April 11, 2006 | 9:30 am – 10:30 am
OVER THE COUNTER RECEIPTS AND ELECTRONIC REMITTANCE ADVICE – “THE CONCESSION STAND”
Tammi Morgan, Corporate PFS Manager – Adventist Health
Beth Miller, Director, Business Services – Caldwell Memorial Hospital
Lea Hammons, Business Office Manager, IS – Grenada Lake Medical Center

This presentation reviews the MS4 over-the-counter receipt function and the AR table file maintenance for processing Electronic Remittance Advices (ERA).

ERAs can be used to further increase productivity and decrease payment posting and processing time. We will look at AR table file maintenance and learn how to ensure “R” batch fields are populated correctly for accurate posting. See how to use the receipt function to save on form costs, reduce posting errors, increase patient satisfaction, and reduce overall processing time, while still maintaining good internal controls. Too good to be true? Find out how one healthcare system incorporated this function and hit a home run.

AUDIENCE: Billing, Admitting, and IS managers, and super users of AR/ADT.

A15 Tuesday | April 11, 2006 | 10:45 am – 11:30 am
CHARITY CARE AND DISCOUNTING: POLICY AND PROCEDURE DEVELOPMENT – “BALL 4! TAKE YOUR BASE”
Dale Hinshaw, Director, Admission and Patient Accounts – Hutchinson Hospital
Beth Miller, Director, Business Services – Caldwell Memorial Hospital

Charity and uninsured discount policies and procedures have come to the forefront of the healthcare industry in recent years. In this session you will gain valuable insight to this hot topic through a discussion of the pitfalls and legislative issues, and learn about the resources you can use to develop and implement your own policies.

AUDIENCE: Patient Accounting and Admitting managers, financial counselors, and those responsible for the development of policy and procedures.

A16 Tuesday | April 11, 2006 | 1:30 pm – 2:45 pm
CREATIVE WORKAROUNDS – “AUDIBLE CHANGE OF PLAY”
Linda Farmer, IT Manager, Banner Health
Lea Hammons, Business Office Manager, IS – Grenada Lake Medical Center

If you understand how information flows through the system, you can learn how to think outside the box to resolve specific issues. Come discover creative ways to use invalid CPT and revenue codes, dummy carriers, and to override descriptions in your

file maintenance across ADT, AR, and the Editor. Explore system options and see if any of these ideas will trigger a “change of play” at your facility!

AUDIENCE: Billing, Admitting, and IS managers, coders, super users of AR/ADT and Editor, and those responsible for Charge Master maintenance.

A17 **Tuesday** | **April 11, 2006** | **3:15 pm – 4:30 pm**
SCHEDULING AND/OR MANAGEMENT MODULES – “THE ROOKIE”
Maripat McLaughlin, Systems Analyst – Siemens, MedSeries4
Anna Skinner, Customer Support Analyst – Siemens

MS4 recently acquired the T4 Enterprise Scheduling and Surgery Management system. Newly renamed the MS4 Scheduling Module and the MS4 OR Management Module, they are now available for facilities to add to their current MS4 products. All ADT users and managers are invited for an overview of these modules.

AUDIENCE: Admission managers, IT staff, and representatives from ancillary departments who are interested in an integrated scheduling system.

A18 **Wednesday** | **April 12, 2006** | **9:30 am – 10:45 am**
AUTO CHARGES AND CENSUS EVENT HISTORY – “VERIFY YOUR ROSTER”
Pam Waggoner, AR/ADT Coordinator – Banner Health Western Region
Debbie Kloberdanz, Patient Accounts Manager – Banner Health Western Region
Bruce Spratling, Systems Consultant – Billings Clinic

Are you aware of how updating the Census Event History file could impact charges? In this session you will learn how the Charge Master is linked to the Nursing Station/Room and Bed Master and Outpatient Room/Auto Charge files and how to streamline and automate room and observation charges and processes.

AUDIENCE: Admitting managers, super users, Medical Records staff, and anyone responsible for related file maintenance.

A19 **Wednesday** | **April 12, 2006** | **11:00 am – 12:00 pm**
DOCUMENT IMAGING – “INSTANT REPLAY”
Susan Mattos, Systems Analyst – Sutter Health
Mary Danli, Senior Systems Analyst – Sutter Health
Dale Hinshaw, Director, Admission and Patient Accounts – Hutchinson Hospital

There is no question that going paperless is the growing trend in healthcare facilities, not to mention a top Bush Administration initiative is to move to electronic medical records by 2010. Implementing document imaging at your facility will increase efficiency and reduce costs, while at the same time improve access to patient information. Come see how both a single entity facility and a large CBO have implemented and utilized the document imaging system.

AUDIENCE: Admitting and Medical Records managers, and IT staff.

A20 **Wednesday** | **April 12, 2006** | **1:30 pm – 2:45 pm**
ROUNDTABLE AND CLIENT OPEN FORUM – “POST GAME SHOW”
Patient Financial Focus Group Members

Team up with the Patient Financial Focus Group to share bright ideas and creative ways to use standard product applications. Questions gathered from session evaluation forms will be answered during this client open forum. Be prepared to ask questions and join the discussion with all those in attendance.

AUDIENCE: This session is open to all MS4 users.

MIRA

Track Coordinator: **Karen Hope**, Sutter Health

Focus Group Co-chairs:

Gretchen Keller, Neosho Memorial Regional Medical Center

Gaylene Gladden, Siemens, MedSeries4

All MIRA sessions qualify for continuing education units (CEUs) with the American Health Information Management Association (AHIMA). See the session monitor at the conclusion of each presentation to receive the CEU certificate.

	Monday	April 10, 2006	10:45 am – 12:00 pm
M1	MIRA FOCUS GROUP UPDATE		
	Gretchen Keller , Director, HIM – Neosho Memorial Regional Medical Center		
	Gaylene Gladden , Senior Product Analyst – Siemens, MedSeries4		

Come meet the MIRA Focus Group representatives. Join us for an interactive discussion of ideas for improvements and enhancements to the MIRA and Privacy Solutions.

AUDIENCE: Anyone who is interested in the MIRA Focus Group accomplishments over the past year, would like to know where the MIRA product is going, or would like to provide input to changes you feel are needed in the MIRA product.

	Monday	April 10, 2006	1:30 pm – 2:45 pm
M2, A2	REVENUE CYCLE I – “THE GRAND SLAM”		
	David Amerman , IS Business Analyst – Banner Health		
	Linda Farmer , Banner Health Information Technology – Banner Health		
	Brenda Olson , V.P. Health Information Management - Great Plains Health Alliance		

The Revenue Cycle is central to all healthcare processes across all operational and financial departments. See an introductory overview of revenue cycle management and learn associated concepts, optimizing MS4 applications in process development, methods for developing revenue cycle reviews, and how other departments facilitate the final resolution.

AUDIENCE: Those responsible troubleshooting, file management, and revenue cycle processes.

	Monday	April 10, 2006	3:15 pm – 4:30 pm
M3	MIRA REVENUE CYCLE – MANAGING AR DAYS/BILLING EDITS		
	Brenda Olson , V.P. Health Information Management - Great Plains Health Alliance		
	Karen Hope , Senior Business Analyst – Sutter Health		

How does the Revenue Cycle affect the MIRA system? Come join us as we explore different approaches to help your facility work through issues that increase account receivable days to help improve the Revenue Cycle. We will also explore the pre-billing edits that affect MIRA users in their day-to-day work. We hope to have input from many facilities on their different approaches to resolve issues. Examples of reports, tracking methods, and procedures that are followed will be provided during the session.

AUDIENCE: This session is for all MIRA users; no prerequisite knowledge required.

M4, A4 **Tuesday** | **April 11, 2006** | **9:30 am – 10:30 am**
CPT4 CODES – FROM CREATION TO BILL
Linda Muntean, Manager, IS – Craven Regional Medical Center
Pegge Szych, Senior Application Analyst – Combinatorics Consulting Company
Paula Elliott, Customer Support Analyst – Siemens

Nothing is more critical to outpatient reimbursement than accurate and complete CPT coding. In this session you will learn where CPT codes come from and what can prevent them from appearing on your bills correctly. Come along as we follow the flow of a CPT4 code through the AR, MIRA, and Editor applications. Learn how to trouble-shoot CPT issues, identify root causes, and perform the necessary file maintenance to correct CPT problems. As a bonus, you'll also see the new enhancement planned for Revenue Center Flags 7 and 8!

AUDIENCE: Billing managers, Billing supervisors, and those working in I.T., file maintenance, and medical records (HIM).

M5 **Tuesday** | **April 11, 2006** | **10:45 am – 11:30 am**
HIM DISASTER PLANNING PANEL DISCUSSION
Brenda Olson, VP, Health Information Systems – Great Plains Health Alliance
Connie Henderson, RHIT, Director, HIM – Beatrice Community Hospital
Ginger Nowling, RHIT, Director, HIM – Sacred Heart Hospital, Pensacola

Regulatory agents such as JCAHO & CMS are taking a hard look at emergency preparedness since 9/11 and Hurricane Katrina. How is the HIM Department represented in your facility's Disaster Plan? This presentation reviews the planning process to secure and safeguard patient information with discussion focusing on regulation requirements, paper/electronic information – and stages in between, practical system safeguards, and examples of what worked and what needed to be considered.

AUDIENCE: This session is for all HIM professionals.

M6 **Tuesday** | **April 11, 2006** | **1:30 pm – 2:45 pm**
CURRENT ELECTRONIC HEALTH RECORD (EHR) DEVELOPMENT INITIATIVES
Matthew Greene, RHIA, CCS, Functional Analyst, HIM Specialist –
Health Data Repository, Department of Veterans Affairs

This session provides an overview of EHR development, including a discussion on what the driving forces are to establishing the EHR and information on the standards initiative currently being used in development. Join Matt Greene, Team Leader for the Data Content Requirements on the Veteran's Administration EHR project for a

discussion of best practices and lessons learned along with information on other EHR projects and initiatives that are in place at this time.

AUDIENCE: This session is open to all MS4 users. No prerequisites required.

M7 Tuesday | April 11, 2006 | 3:15 pm – 4:30 pm
NEW RELEASES
Gaylene Gladden, Senior Product Analyst – Siemens, MedSeries4

Hear an overview of releases 23.50 and 25.10 and gain insight into the content of these and future releases. Review the new enhancements, discuss possible training needs for end users, and discover how to use new features to their full potential.

AUDIENCE: This is a basic session for all MIRA users.

M8 Wednesday | April 12, 2006 | 9:30 am – 10:45 am
MIRA DATABASE ISSUES
Shelley Harward, RHIT, Customer Support Analyst - Siemens
Pegge Szych, Senior Application Analyst – Combinatorics Consulting Company

Hear more details about common issues in the MIRA database. In addition to Unit Consolidation and chart analysis you will learn what other issues are out there, how to use some of the clean-up tools, and what can be done to prevent database errors.

AUDIENCE: This is a basic session for all MIRA users.

M9 Wednesday | April 12, 2006 | 11:00 am – 12:00 pm
ASK THE EXPERTS
Connie Henderson, RHIT, HIM Director, Beatrice Community Hospital
Lena Scott, System Support Analyst – East Texas Medical Center Regional Healthcare System
Pegge Szych, Senior Application Analyst – Combinatorics Consulting Company

Join us as we break out the six MIRA modules. If you have issues or requests, or just need a refresher, the MS4 MIRA support, development, and focus group super-users will be available to assist you.

Information and help will be available for MPI and file maintenance, chart location and chart analysis, ASM and Privacy Administration, with a table for miscellaneous questions.

AUDIENCE: This is a basic session for all MIRA users.

M10, A10, R10 Wednesday | April 12, 2006 | 1:30 pm – 2:45 pm
DISCHARGE DISPOSITION CODES: BRINGING AR/ADT, MIRA, CASE MIX, GENERAL PURPOSE AND EDITOR TOGETHER – “WHO’S ON 1ST?”
Melanie Betancourt, Director, PAS/PFS – Adventist Health
Lynnette Moore, Systems Analyst – Siemens, MedSeries4
Shelley Harward, RHIT, Customer Support Analyst – Siemens

Discharge disposition coding is a delicate balance between several MS4 modules. Learn the intricate file maintenance necessary in AR/ADT, MIRA, Case Mix, General

Purpose, and the Editor to submit accurate, compliant claims to Medicare and other payors with discharge disposition based reimbursement structures. Understand the view from the MIRA and AR/ADT perspectives, audit tools developed by MS4 clients, and common errors that lead to incorrect discharge disposition coding.

AUDIENCE: This session is for Reimbursement and Compliance staff, and those responsible for file maintenance within any of these applications.

CASE MIX / REIMBURSEMENT

Track Coordinator: **Samantha Redmond**, Valley Health System

Focus Group Co-chairs:

Lori Hester, Banner Health System

Mary Heckle, Siemens, MedSeries4

	Monday	April 10, 2006	10:45 am – 12:00 pm
R1	REALIZING THE VALUE AND BENEFITS OF RE Ron Wensel , Director of Financial Management – Adventist Health		

Why should a hospital fully implement expected reimbursement? Hospitals that use RE effectively in their organization capture millions of dollars of revenue and returns that might otherwise be lost. From an executive perspective this session identifies how RE provides value and benefits in four areas:

1. Improving net revenue
2. Increasing cash collections
3. Improving operations
4. Enhancing management decisions

Bring your boss!

AUDIENCE: CEOs, Hospital Directors, Reimbursement users, and Siemens sales staff.

	Monday	April 10, 2006	1:30 pm – 2:45 pm
R2	CASH POSTING Tracy Humphreys , Mgr., Patient Financial Services – Banner Health Merlyn Barruga , Business Analyst II – Sutter Health Support Services		

Come learn how to get correct payments by walking through Cash Posting. From comparing payment batches and using expected reimbursement to validating payments received, discover how to identify patient responsibility, co-pays and deductibles and recognize denials, overpayments, underpayments, and the process to recover.

AUDIENCE: Directors, managers and staff who work with reimbursement.

	Monday	April 10, 2006	3:15 pm – 4:30 pm
R3	THE VALUE OF RE FOR END USERS		

Tuesday | **April 11, 2006** | **3:15 pm – 4:30 pm**
R7 **CASE MIX/RE FOCUS GROUP UPDATE**
Lori Hester, Senior Financial Analyst – Banner Health
Mary Heckle, Systems Analyst – Siemens, MedSeries4

This is the opportunity for the Case Mix RE Focus Group members to present an update of our activities during the year. Main topics include review of accomplishments, SPEC reviews, and discussion of regulatory releases. The focus group welcomes an open discussion with all Case Mix/ RE users regarding concerns or suggestions for future projects.

AUDIENCE: This session is for all levels of knowledge of the Case Mix and RE solutions.

Wednesday | **April 12, 2006** | **9:30 am – 10:45 am**
R8 **CASE MIX REPORT WRITING**
Debora Freymuth, Reimbursement Accountant – Chelsea Community Hospital
Mary Heckle, Systems Analyst – Siemens, MedSeries4

Discover how the Case Mix Report Writer and Third Party Logs can enrich your workflow. Two product experts present an overview of the Case Mix system. Come hear a wealth of information as they review the generation of Third Party Logs and discuss the powerful features of the Case Mix Report Writer tool.

AUDIENCE: Beginning and intermediate Financial or Reimbursement analysts.

Wednesday | **April 12, 2006** | **11:00 am – 12:00 pm**
R9 **PRORATION AND CHARGE MASTER FLOW – THE IMPACT ON RE**
Lori Hester, Senior Financial Analyst – Banner Health

Learn how certain fields in the Charge Master, Proration File and Expanded Proration File interact with RE. Discussion will focus on how these fields impact the outcome of reimbursement calculation, the impact on the online Medicare worksheet, and supply costs – standard mark-up, CDM costs, and new override costs for the Charge Master.

AUDIENCE: This session is for beginning and intermediate Reimbursement analysts.

Wednesday | **April 12, 2006** | **1:30 pm – 2:45 pm**
R10, A10, M10 **DISCHARGE DISPOSITION CODES: BRINGING AR/ADT, MIRA, CASE MIX, GENERAL PURPOSE AND EDITOR TOGETHER – “WHO’S ON 1ST?”**
Melanie Betancourt, Director, PAS/PFS – Adventist Health
Lynnette Moore, Systems Analyst – Siemens, MedSeries4
Shelley Harward, RHIT, Customer Support Analyst – Siemens

Discharge disposition coding is a delicate balance between several MS4 modules. Learn the intricate file maintenance necessary in AR/ADT, MIRA, Case Mix, General Purpose, and the Editor to submit accurate, compliant claims to Medicare and other payors with discharge disposition based reimbursement structures. Understand the view from the MIRA and AR/ADT perspectives, audit tools developed by MS4 clients, and common errors that lead to incorrect discharge disposition coding.

AUDIENCE: This session is for reimbursement and compliance staff, and those responsible for file maintenance within any of these applications.

PATIENT CARE

Track Coordinator: **Susan Bottom**, University Medical Center

Focus Group Co-chairs:

Kim Atkins, Faith Regional Health Services

Kathleen Kingston, Siemens, MedSeries4

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|--|---------------|-----------------------|----------------------------|
| C1 | Monday | April 10, 2006 | 10:45 am – 12:00 pm |
| NURSING IMPLEMENTATION: CHIEF NURSING OFFICER (CNO) PANEL | | | |
| Basil Holloway , RN, Nursing Informatics Specialist –
East Texas Medical Center Regional Healthcare System
Beth Knight , CNO – Nacogdoches Hospital
Chuck Scronce , CNO – Caldwell Memorial Hospital
Gail Latimer , CNO – Siemens | | | |
| <p>Building upon the topic, "Success Factors in Nursing IT Implementation", presented last year at Vision, the Patient Care Focus Group would like to extend an invitation to join us at Vision 2006 for a panel discussion that goes to the next step; from strategic thinking to lessons learned in nursing documentation implementation. The panel includes Gail Latimer, CNO, Siemens, along with three customers. The panelists will provide the industry overview and pertinent JCAHO documentation requirements, goals and expectations for implementing online clinical documentation, important steps to include in the planning process, lessons learned from implementing MS4 Advanced Clinicals, and information on what our MS4 beta site learned in their implementation of MS4 Clinical Suite.</p> <p>AUDIENCE: This session will be of interest to those considering implementing nursing documentation online as well as those in the process. No prior MS4 Clinical product knowledge required.</p> | | | |
| C2 | Monday | April 10, 2006 | 1:30 pm – 2:45 pm |
| EVIDENCE-BASED PRACTICE (EBP) – “JUST DO IT!” | | | |
| Basil Holloway , RN, Nursing Informatics Specialist –
East Texas Medical Center Regional Healthcare System | | | |
| <p>What is evidence-based practice and why is it important? Explore the components of EBP and discover the key steps to using it in your facility. Learn of the obstacles and opportunities for implementing EBP, how to develop guidelines, and overcome barriers, as we discuss the controversies surrounding EBP.</p> <p>AUDIENCE: This presentation is for those considering implementing nursing documentation online as well as those in the process. No prior MS4 Clinicals product knowledge required.</p> | | | |
| C3 | Monday | April 10, 2006 | 3:15 pm – 4:30 pm |
| IMPLEMENTATION OF NURSING DOCUMENTATION – | | | |

“PLAYBOOK FOR SUCCESS”

Basil Holloway, RN, Nursing Informatics Specialist –
East Texas Medical Center Regional Healthcare System
Pete Range, Manager, System Support –
East Texas Medical Center Regional Healthcare System
Robecca Quammen, President, CEO – The Quammen Group

Become aware of the challenges and requirements of implementing a clinical documentation system in a pilot environment, from the team design, process re-design, standardization, data management, training, and a go-live plan through lessons learned and measurable benefits resulting from the implementation.

AUDIENCE: This class will be of interest to those considering implementing nursing documentation online as well as those in the process. No prior MS4 Clinicals product knowledge required.

	Tuesday	April 11, 2006	9:30 am – 10:30 am
C4	EDUCATING USERS – “SPRING TRAINING” Nancy Burrington , IS Clinical Coordinator – Brattleboro Memorial Hospital		

Now that we are using MS4 Advanced Clinicals, training is taking up more staff time. How do we manage to train traveling nurses as well as any new staff in a timely manner? What are the tips and tricks to get the word out when we make changes or add new functions and what are the tools we can use to help with training? Come to spring training to share your tips and tricks and learn new strategies for educating your clinical staff.

AUDIENCE: Anyone who is involved in training staff at their facility.

	Tuesday	April 11, 2006	10:45 am – 11:30 am
C5	CLINICAL TRICKS AND TIPS – “HAT TRICK” Gary Hansen , Customer Support Analyst – Siemens Liz Hansen , Customer Support Analyst – Siemens		

Join us for a refresher of tricks and tips for current, generally available MS4 clinical applications. We will cover clinical updates on functionality that may have been forgotten over the years, share ideas, and discuss lessons learned.

AUDIENCE: Current MS4 Clinicals end users and analysts.

	Tuesday	April 11, 2006	1:30 pm – 2:45 pm
C6	MS4 CLINICAL REPOSITORY QUERIES: “TOUCHDOWN TO QUERY” Patty Hortman , RN, MSN, Clinical Information Analyst – Beatrice Community Hospital		

Knowing how to write a query is only the first step in extracting clinical data from the Clinical Repository, you must also be familiar with Clinical Repository files, fields, and relationships. This session focuses on the files in the Clinical Repository that store Clinical Assessments data. Learn where data is stored and which files to query based on the Observation type (Y,N,NA, alphanumeric, text, comment, etc.) used during clinical charting. Discover which fields to join to get meaningful results, how to determine if a result has been modified or voided, and receive an Excel spreadsheet listing the Clinical Repository physical files and the fields contained in each.

AUDIENCE: This session is intended for those who can write a query and want a better understanding of the Repository files for data extraction.

C7 **Tuesday** | **April 11, 2006** | **3:15 pm – 4:30 pm**
MS4 CLINICAL SUITE AND FOCUS GROUP UPDATE – “COACHES CORNER”
Kim Atkins – Faith Regional Health Services
Kathleen Kingston, Solution Owner – Siemens, MedSeries4

Come hear the latest information on the status of MS4 Clinical Suite, including current functionality and a preview to the next increments. Presented from a physician's point of view, the MS4 Clinical Suite will be demonstrated. In addition, a summary of healthcare industry drivers toward CPOE, including Leapfrog, HHS, and the IOM will be included. The session will also detail how the Patient Care Focus Group participates in the development and issue resolution of the MS4 product. This is a great opportunity to network with fellow clinicians!

AUDIENCE: Individuals interested in the MS4 Clinicals applications, no pre-requisite knowledge required.

C8 **Wednesday** | **April 12, 2006** | **9:30 am – 10:45 am**
ELECTRONIC HEALTH RECORD – “ELECTRONIC HOMERUN!”
Robecca Quammen, President, CEO – The Quammen Group

Join an accomplished senior executive in healthcare information systems for a review of current industry trends surrounding inpatient and ambulatory electronic health records. Practical examples of tactics and strategies to achieve an electronic health record will be provided.

AUDIENCE: No prior MS4 Clinicals product knowledge required. The presentation will be beneficial to executives, clinicians, and physicians contemplating deployment or use of an electronic medical record.

C9 **Wednesday** | **April 12, 2006** | **11:00 am – 12:00 pm**
TECHNICAL PLANNING FOR MS4 CLINICAL UPDATES –
“PLANNING YOUR TAILGATE PARTY”
Dan Tyer, Technology Solution Owner – Siemens, MedSeries4
David Beasley, Customer Advocate – Siemens, MedSeries4

From a technical perspective, what planning steps do you need to take to prepare for MS4 Clinical Suite? Join us for a general overview of IBM WebSphere, including tools to evaluate your current hardware configuration. Gain an understanding of the latest MS4 integration efforts with other Siemens surround products.

AUDIENCE: This session is open to all clinicians and analysts.

C10 **Wednesday** | **April 12, 2006** | **1:30 pm – 2:45 pm**
CLINICAL JEOPARDY – “HUDDLE UP!”
Ray Carpenter, Customer Support Analyst – Siemens

Come ready to play a lively Jeopardy game that will test your clinical knowledge along with the MedSeries4 game plan. Based on the popular television game *Jeopardy*, this

will be a fun session to test not only your familiarity with MedSeries4, but your clinical knowledge as well.

AUDIENCE: This session is open to all Vision attendees.

TECHNICAL 1

Track Coordinator: **Stan Fulton**, Banner Health System

Focus Group Co-chairs:

Bob Landers, Marshall Regional

Jie Xu, Siemens, MedSeries4

T1	Monday	April 10, 2006	10:45 am – 12:00 pm
	MS4 SOLUTIONS – TODAY AND TOMORROW Dan Tyer , Technology Solution Owner – Siemens, MedSeries4		
	Where are we and where we are going? Come see this product update with a focus on technology. Dan will talk about the latest in MS4 Clinical direction, MS4 Web, and WebConnect. He will review the latest in MS4 integration with other products and discuss what all this means to you. Don't miss!		
	AUDIENCE: General - executives, project managers, clinicians, administrators, application specialists, and technical staff.		
T2	Monday	April 10, 2006	1:30 pm – 2:45 pm
	EMERGING TECHNOLOGY Rex Maughan , Director of Technology and Architecture – Siemens, MedSeries4		
	Come explore emerging technologies and their effect on our future. iSeries/i5 advances will be discussed, as well as hardware and other technology choices. This session is helpful in planning for new hardware and training requirements.		
	AUDIENCE: General - executives, project managers, administrators, and technical staff.		
T3	Monday	April 10, 2006	3:15 pm – 4:30 pm
	MANAGING RELEASE UPGRADES Scott Frame , Senior Consultant – Siemens		
	Discover the importance of planning preparation and management of release upgrades using Upgrade While Active (UWA). Discuss rolling back in case of errors, staging user access, custom program evaluation, post-install tasks, management of testing, and the necessity of a test environment.		
	AUDIENCE: Project managers, key users, application specialists, and technical staff.		
	Tuesday	April 11, 2006	9:30 am – 10:30 am

**T4 IBM iSeries/i5 UPDATE
IBM Representative**

Geared for the constantly changing requirements of today's on-demand businesses, the iSeries/i5 can deliver the power and capacity to run core business applications and e-business applications simultaneously on the same server. Exactly what you need to reduce complexity, lower risk, drive down costs and drive up productivity in the on-demand era will be discussed. Join IBM for an update on the latest and greatest features. We will answer your questions and help you understand how the iSeries/i5 can deliver simplicity in an on-demand world and solve today's business challenges.

AUDIENCE: General – executives, project managers, administrators, and technical staff.

T5, T15 Tuesday | April 11, 2006 | 10:45 am – 11:30 am
TECHNICAL FOCUS GROUP UPDATE
Bob Landers, CIO – Marshall Regional Medical Center
Jie Xu, Software Engineer – Siemens, MedSeries4

Come discover the benefits of participating in this forward-looking group! Take advantage of the opportunity to network with members of the focus group, and share ideas of how to enhance the Siemens product line from a technical perspective. Hear updates on what we've accomplished over the past year, comment on this year's sessions and workshops, and discuss suggested sessions for next year's conference.

AUDIENCE: General – technical staff.

T6 Tuesday | April 11, 2006 | 1:30 pm – 2:45 pm
IBM WEBSHERE UPDATE
IBM Representative

WebSphere is an IBM software platform of products designed to assist in delivering e-business solutions. Learn about WebSphere Application Server availability and packaging options as well as development tools, including IBM WebSphere Development Studio Client (WDSC). This session is essential for those implementing Web applications on the iSeries / i5.

AUDIENCE: General – executives, project managers, administrators, and technical staff.

T7 Tuesday | April 11, 2006 | 3:15 pm – 4:30 pm
HIGH AVAILABILITY AND DISASTER RECOVERY
Ron Crall, CIO – St. Joseph Hospital
Joyce Ahlberg, Supervisor, Production Support – Sutter Health
Kevin Axelson, Computer Operator II – Sutter Health

Understand how to architect your environment to minimize or eliminate planned and unplanned down time for high availability. Also learn how to incorporate high availability into your business contingency plans, leveraging the high availability solution to support disaster recovery. Emphasis will be on architectural solutions that provide high availability and avoid a recovery from tape scenario.

AUDIENCE: General – executives, project managers, administrators, and technical staff.

T8 **Wednesday** | **April 12, 2006** | **9:30 am – 10:45 am**
HEALTHCARE TECHNOLOGY TRENDS
Dan Emig, US Business Director, Technology and Soarian Health Connection - Siemens
Louie Santos – Siemens

Discover the trends that will reshape the world of healthcare information technology over the next five years. Views around the general trends, the trend specifics, and their relevance to healthcare will be seeded around technology "show and tell." This energizing session provides valuable information for your tactical and strategic planning.

AUDIENCE: General – executives, project managers, administrators, and technical staff.

T9 **Wednesday** | **April 12, 2006** | **11:00 am – 12:00 pm**
iSeries / i5 SECURITY
Cindy Kronsberg, Operations Supervisor – Bay Area Hospital

Learn the basic and advanced steps to create a successful security model matrix. iSeries/i5 users have very diverse security requirements. Access, flexibility, and functionality are all critical to "getting the job done." This session covers the setup and usage of iSeries/i5 security, such as user/group profiles, authorization lists, library, object, and IFS security, with time allowed for open discussion.

AUDIENCE: General – executives, project managers, administrators, and technical staff.

T10 **Wednesday** | **April 12, 2006** | **1:30 pm – 2:45 pm**
WEBSHERE AND MS4
Jie Xu, Software Engineer – Siemens, MedSeries4

Join us for a technical discussion of the MedSeries4 WebShpere application architecture, framework, data connections, and multiple environments. We will cover deployment and administration of MedSeries4 Web-based applications and include a discussion of the technical expertise and training requirements to run WebSphere.

AUDIENCE: Technical staff.

TECHNICAL TRACK 2

Track Coordinator: **Ron Crall**, St. Joseph's Hospital

Focus Group Co-chairs:

Bob Landers, Marshall Regional

Jie Xu, Siemens, MedSeries4

Monday | **April 10, 2006** | **10:45 am – 12:00 pm**
T11 **MS4 APPLICATION LEVEL SECURITY**
Cindy Kronsberg, Operations Supervisor – Bay Area Hospital

Do you need advice on how to enhance your system security? This is a high level discussion of 2nd and 3rd level security topics related to GP menu security, GUI, OC (user/site master), MIRA, Payroll, AP, Crystal Reports and other ODBC applications. There will be time for open discussion.

AUDIENCE: General – executives, project managers, administrators, and technical staff.

Monday | **April 10, 2006** | **1:30 pm – 2:45 pm**
T12 **GP TRIGGERS, TOOLS, AND ROUTINES**
Jim Soderberg, Software Engineer – Siemens, MedSeries4
John Schuelke, Systems Engineer – Siemens, MedSeries4
Bob Perkins, Software Engineer – Siemens, MedSeries4

This session provides education on what a database trigger is and how MS4 applications take advantage of this IBM functionality through the GP application. The discussion includes set up, creation, and processing through GP Trigger File Maintenance, as well as trigger usage by various MS4 applications and troubleshooting tips.

The GP application offers many useful tools and routines that are used by other MS4 applications, and can be used by custom code at your facility. A valuable list of available tools and routines, and details on how to use them, will be discussed.

AUDIENCE: General – project managers, administrators, application specialists, technical staff, interface programmers.

Monday | **April 10, 2006** | **3:15 pm – 4:30 pm**
T13 **HL7 STANDARDS OVERVIEW**
Melanie Allred, Software Engineer – Siemens, MedSeries4

Are you the HL7 interface expert in your organization, but you don't even know what it stands for? We'll introduce you to the HL7 Standards organization and the interface-messaging standard that is used around the world. Participants will receive an overview of both the HL7 Version 2.x and Version 3.x of the HL7 Standard. Current status and direction of the HL7 Standard will be discussed, as well as Siemens MS4 commitment to the Standard.

AUDIENCE: General – project managers, administrators, application specialists, technical staff, interface programmers.

Tuesday | **April 11, 2006** | **9:30 am – 10:30 am**
T14 **SIEMENS OPENLink™ SOLUTION UPDATE AND ROUNDTABLE**
Julianne Noonan, Sr. Systems Analyst – Siemens
Pete Tomaselli, Market Manager, Integration, Technology and Services – Siemens

Come hear an update on Integration Engineering's solution components, with special emphasis on Siemens OPENLink, present, and future. The new features added to

Siemens OPENLink will be explained and demonstrated. Time will be allowed for you to discuss your latest integration challenges and solutions with your peers.

AUDIENCE: General – project managers, administrators, application specialists, technical staff, interface programmers.

T15, T5 **Tuesday** | **April 11, 2006** | **10:45 am – 11:30 am**
TECHNICAL FOCUS GROUP UPDATE
Bob Landers, CIO – Marshall Regional Medical Center
Jie Xu, Software Engineer – Siemens, MedSeries4

Come discover the benefits of participating in this forward-looking group! Take advantage of the opportunity to network with members of the focus group, and share ideas of how to enhance the Siemens product line from a technical perspective. Hear updates on what we've accomplished over the past year, comment on this year's sessions and workshops, and discuss suggested sessions for next year's conference.

AUDIENCE: General technical staff.

T16 **Tuesday** | **April 11, 2006** | **1:30 pm – 2:45 pm**
MS4 HL7 ORDERS, RESULTS, AND INBOUND CHARGES
Melanie Allred, Software Engineer – Siemens, MedSeries4

This session provides education on the available functionality, set up requirements, and file driven mapping controls for orders interface to/from OC, results/transcription interfaces to OC and Repository, and inbound charges to AR/ADT. You'll walk away more prepared to set up, manage, and troubleshoot these particular interfaces.

AUDIENCE: General – project managers, administrators, application specialists, technical staff, interface programmers.

T17 **Tuesday** | **April 11, 2006** | **3:15 pm – 4:30 pm**
MS4 / iSeries FOR DUMMIES
Scott Frame, Senior Consultant – Siemens

Are you new to the iSeries/i5 and MS4, or just need a refresher? Come see this presentation on iSeries/i5 objects such as physical and logical files, libraries, library lists and profiles, and join in a discussion of MS4 naming conventions, application relationships, and use of the MS4 menu driver.

AUDIENCE: General – application specialists, technical staff, and system operators.

T18 **Wednesday** | **April 12, 2006** | **9:30 am – 10:45 am**
MS4 HL7 INBOUND ADT, BAR, AND ENCODER
Melanie Allred, Software Engineer – Siemens, MedSeries4

This session features how these MS4 HL7 interfaces can be used to interface foreign ADT data into MS4 AR/ADT, foreign medical records coding data into MS4 AR/ADT, and use a PC based coding application to perform interactive coding in MIRA. Specific capabilities of each interface module will also be presented.

AUDIENCE: General – project managers, administrators, application specialists, technical staff, interface programmers.

T19 **Wednesday** | **April 12, 2006** | **11:00 am – 12:00 pm**
DAYEND BEST PRACTICES
Lyle Serverson, Customer Support Analyst – Siemens
Mark Erb, Technical Services Supervisor – Bay Area Hospital
Peggy Heward, Systems Analyst – Marshall Regional Medical Center

Join a panel of experts from multiple facilities as they discuss best practices for utilizing dayend. Topics include avoiding dayend disruptions, bringing up/down subsystems, managing, troubleshooting, backup issues, and techniques for accessing dayend monitor.

AUDIENCE: General – project managers, administrators, application specialists, and technical staff.

T20 **Wednesday** | **April 12, 2006** | **1:30 pm – 2:45 pm**
GOING VANILLA
Ron Crall, CIO – St. Joseph Hospital

Can't get current? Can't implement WebSphere? Is your facility having support problems or trouble finding and keeping programmers and analysts? Learn how one facility restored to base code with minimal custom code, increased user product knowledge, provided users improved access to data, and enhanced reporting, all without breaking the bank.

AUDIENCE: General – project managers, administrators, application specialists, and technical staff.

BONUS TRACK

B1 **Wednesday** | **April 12, 2006** | **9:30 am – 10:45 am**
TRAINING PATIENT ACCOUNTING STAFF – SPRING TRAINING
Mary Danli, Senior Systems Analyst – Sutter Health
Susan Mattos, Systems Analyst – Sutter Health
Linda Farmer, IT Manager – Banner Health

Every employee has to be brought up to speed so they can be productive as quickly as possible. The ability to train new staff and keep existing staff current is an essential function in the patient financial world. This session will assist participants in the design and implementation of an effective employee-training program in their own facility.

AUDIENCE: Patient Account managers, Billing managers, and Patient Accounting trainers.

B2 **Wednesday** | **April 12, 2006** | **11:00 am – 12:00 pm**
TESTING RELEASES – “SCRIMMAGE”
Mary Danli, Senior Systems Analyst – Sutter Health

Susan Mattos, Systems Analyst – Sutter Health
Diane Hummel, Systems Analyst – Siemens, MedSeries4

Organizing a test project can be a challenge. This session offers attendees valuable information on test preparation, tools, and techniques that can be used within their own facilities when planning and implementing MS4 releases. The presentation is not technical in nature but is for those users who are tasked with performing validation on new releases.

AUDIENCE: Key users, super users, and analysts.